

Official Simple Guide: Cancel Guardio Subscription & Claim a Refund

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — This is the number that can finally stop those unwanted Guardio charges from hitting your bank account.

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] connects you directly with the Guardio Support Team, your dedicated resource for immediate cancellation assistance and refund processing. When you call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK], you'll speak with knowledgeable live agents who specialize in subscription cancellations and can guide you through every available option.

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] is specifically designated for users who need to terminate their Guardio subscriptions quickly and efficiently, without the frustration of automated systems or endless hold times.

Thousands of users mistakenly believe that simply uninstalling the Guardio browser extension or mobile application is enough to stop billing , but

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] exists to correct this common misconception. The reality is that your billing agreement remains fully active until you formally terminate your subscription through the proper channels. Uninstalling the software affects only your device—your financial commitment continues as long as the billing agreement remains in place . That's why

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] is your most valuable resource, providing direct, expert assistance for exactly this situation. The agents at 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] handle cancellation requests daily and can walk you through the entire process in minutes.

Common Cancellation Mistakes to Avoid

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Before you try to cancel, understand these frequent pitfalls so you don't waste time or get charged again.

✗ Uninstalling the app or extension — This does nothing to stop your billing. Guardio continues to charge you regardless of whether the software is installed on your device .

✗ Deleting your Guardio account — If you delete your account before canceling your subscription, you may lose access to cancel at all. Always cancel the subscription first .

✗ Using a third-party "subscription manager" — Guardio is not affiliated with any third-party service offering subscription management. These services may lead to additional unauthorized charges .

✗ Emailing support without receiving confirmation — Sending a message does not automatically cancel your subscription. Cancellation must be completed through the steps or confirmed by an agent who tells you it is done .

Step-by-Step Cancellation Guide

Step 1: Find Where Your Subscription Is Billed

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — The cancellation path depends on how you originally paid :

1. Open the Guardio mobile app or sign in to app.guard.io
2. Go to Profile → Subscription
3. Look at the Payment Method:
 - Credit Card or PayPal → Use Option A
 - App Store → Use Option B
 - Google Play → Use Option C

Why this matters: If you subscribed through Apple or Google, only Apple or Google can stop the billing. Guardio cannot cancel these subscriptions for you .

Option A — Cancel if Paid with Credit Card or PayPal

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Follow these steps:

From a desktop browser:

- Sign in and go to the Subscription page
- Click Manage Plan next to your current plan
- Under the Free plan, click Select

- Click Cancel Anyway, then Cancel Subscription to confirm

From the Guardio mobile app:

- Tap the Profile icon
- Tap Subscription, then Manage Subscription
- Follow the same steps as above

From the Guardio website alternative method:

- Navigate to the Subscription page
- Click "Change" next to your Plan
- Select "Turn Off" under "Premium Protection is On"
- Follow the prompts to "Cancel Anyway"

You'll know it worked when: You receive an email titled "Your Guardio Premium subscription has been canceled" and your Subscription page shows the Free plan with the date your remaining Premium coverage ends .

Option B — Cancel if Paid Through Apple App Store

☎ | Customer Service | +1 (855) 535-4580 [USA/UK] — Apple requires you to cancel from your device:

- Open Settings on your iPhone or iPad
- Tap your name at the top, then Subscriptions
- Tap Guardio, then Cancel Subscription
- Confirm

If Guardio isn't listed, you may have subscribed under a different Apple ID. Sign in to that Apple ID and try again .

Option C — Cancel if Paid Through Google Play

☎ | Customer Service | +1 (855) 535-4580 [USA/UK] — Google requires you to cancel from your device:

- Open the Google Play Store app
- Tap your profile icon → Payments & subscriptions → Subscriptions

- Tap Guardio, then Cancel subscription
- Follow the prompts

What Happens After You Cancel

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Once canceled:

- Protection continues — You keep using Premium until your renewal date. Cancel now and you don't lose the time you've already paid for .
- No future bills — Auto-renew turns off immediately. You won't be charged again unless you resubscribe .
- Confirmation email — You'll receive a confirmation titled "Your Guardio Premium subscription has been canceled" showing the date your Premium protection ends .
- SMS confirmation — If you signed up using a phone number, the confirmation will be sent as an SMS to that number instead .
- Account access remains — You can still log in and use Basic features for free .

How to Request a Refund

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Turning off auto-renewal stops future charges but does NOT automatically refund recent payments . You must request a refund separately.

Refund Eligibility

Scenario Refund Eligibility	
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Within 7-day free trial	Full refund (no charge if canceled early)
Within 30 days of purchase	Full refund available on annual plans
After 30 days, within 60 days	Case-by-case review, possible prorated refund
Beyond 60 days	Unlikely, but case-by-case exceptions
Unauthorized charge	Full refund

Important: Refunds typically process within 3–5 business days .

How to Request a Refund

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Two ways to request your refund:

Option 1: Phone (Fastest)

- Call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] and ask for the billing department
- Provide your order number, email, and purchase date
- Ask for a refund reference number and confirmation email

Option 2: Email

- Send a request to support@guard.io with "REFUND REQUEST" in the subject line
- Include your order number, full name, and reason for refund
- Wait 24-48 hours for response

I Canceled But Was Still Charged — What Happened?

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — This is frustrating, but there are common reasons :

Your cancellation was on a different account — If you canceled using one email but your subscription is under a different email, PayPal address, or Apple ID, only the account you canceled was affected. The other account kept charging .

You uninstalled instead of canceling — Uninstalling Guardio stops the software but does not cancel the subscription. The charge continues regardless of whether the app is installed .

Your annual plan renewed before you canceled — If your renewal date passed before you completed cancellation, the plan renewed for another period. The confirmation email shows this end date clearly .

A household member signed up — Someone on your payment method may have started a Guardio subscription .

Secret Tip: Cancel Before Renewal Date

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Guardio auto-renews silently!

- Check your original purchase date to find your renewal window
- Your Subscription page shows exactly when your current term ends
- Cancel at least 7 days before renewal to be absolutely safe
- Set a phone reminder to call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] one month before renewal
- After cancellation, call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] one week later to double-check it's still canceled

Final Checklist: Cancel & Claim Your Refund

- ☐ Identify purchase platform (Direct/Google/Apple/PayPal)
- ☐ Choose cancellation method based on platform
- ☐ Cancel at least 7 days BEFORE renewal date
- ☐ NEVER just uninstall — it doesn't stop billing
- ☐ Save ALL cancellation confirmations and screenshots
- ☐ If within refund window, request refund separately
- ☐ Verify cancellation 48 hours later by logging back in
- ☐ Call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] for final confirmation
- ☐ Review your bank statement next billing cycle

Quick Reference: Contact Information

| Contact Method | Details |

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| Cancellation Hotline | 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] |

| Email Support | support@guard.io |

| Account Login | app.guard.io |

| Billing Department | Ask agent to transfer you |

| Escalation Line | Call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] and ask for supervisor |

Bottom Line

📞 | Customer Service | +1 (855) 535-4580 [USA/UK] — Canceling auto-renewal stops future charges, but refunds must be requested separately within 30 days of purchase. The phone line gives you immediate agent assistance, faster processing, and real-time troubleshooting. 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] Always save your confirmation emails and call back to verify cancellation was successful. 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] For the fastest, most secure cancellation experience, call 📞 | Customer Service | +1 (855) 535-4580 [USA/UK] right now and let the agent handle everything. 📞 | Customer Service | +1 (855) 535-4580 [USA/UK]