

Fisheries Protection Program

Client Query Communication for DFO Front End Staff in BC - V.2.

Question/Request	Response
<ul style="list-style-type: none"> • I am interested in developing a project on a stream/lake/river/ocean... • Does it need to be reviewed by DFO? • Who do I contact? • How do I get my project reviewed? • What information is required to request a review? 	<p>Direct to DFO National "Projects Near Water" Website: http://www.dfo-mpo.gc.ca/pnw-ppe/index-eng.html or project review info line 1-866-845-6776 if they do not have web access.</p> <p>All requests for review must be submitted on either a Request for Review Form or Request for Authorization form.</p>
<ul style="list-style-type: none"> • I have a project plan and supporting info, where should I submit it? 	<p>All Project referrals in BC are to be sent to: ReferralsPacific@dfo-mpo.gc.ca or can be mailed to: Triage and Planning unit Fisheries Protection Program, Ecosystem Mgt Branch #200-401 Burrard Street, Vancouver BC V6C3S4</p>
<ul style="list-style-type: none"> • Where do I find Best Management Practices, Guidelines, least risk timing windows, or other mitigation measures? 	<p>Direct to DFO National "Projects Near Water" Website: http://www.dfo-mpo.gc.ca/pnw-ppe/measure-mesures/index-eng.html Consult the Province of BC environmental guidelines and BMP's as well http://www.env.gov.bc.ca/wld/BMP/bmpintro.html</p>
<ul style="list-style-type: none"> • I've reviewed the web-site and I am still unsure whether my project needs to be reviewed? • How do I know if my watercourse is fish bearing? • I want to build "X" ...is that OK? • How do I complete a project review form? 	<p>Seek the services of a Qualified Environmental Professional (QEP) to review their proposal and apply the guidance provided on the National web-site. A QEP will assist you in understanding whether an Authorization from DFO is required.</p> <p>Note: DFO does not supply a list of QEP's.</p>
<ul style="list-style-type: none"> • I want to report damage to fish or fish habitat • I have a complaint about construction activities I've seen on or near a watercourse • I want to report sediment being discharged into a watercourse 	<p>Direct to the Observe Record Report line toll free 1-800-465-4336 or Vancouver 604-607-4186 or its website: http://www.pac.dfo-mpo.gc.ca/fm-gp/rec/points/ORR-ONS-eng.html</p>
<ul style="list-style-type: none"> • I want to report a spill, or have questions about substances deposited in water (non-sediment related) 	<p>Direct to the BC Provincial Emergency Preparedness hotline: 1-800-663-3456</p>
<ul style="list-style-type: none"> • I have questions about the changes to the <i>Fisheries Act</i> 	<p>Direct to the national website for the most current information available : http://www.dfo-mpo.gc.ca/habitat/changes-changements/index-eng.htm</p>