

Expectations of Program Participants and Facility Users

We have missed you! We want to continue to be able to reopen our programs and facilities as our Province moves through the COVID restart phases. In order to do that we ALL need to work together. With this goal in mind we have the follow expectations of our patrons:

We ask that you NOT attend any of our programs or facilities if any of the follow apply to you or a member of your household

1. if you are experiencing ANY cold, flu or COVID-19 like symptoms (*fever, chills, cough, shortness of breath, sore throat and painful swallowing, stuffy or runny nose, loss of sense of smell, headache, muscle aches, fatigue or loss of appetite*)
2. you and/or your household have traveled to any country outside of Canada within the last 14 days
3. have been in close contact with a person with a confirmed case of COVID-19

*BC COVID-19 Self Assessment Tool Flow Chart <https://bc.thrive.health/covid19/en>

Reminders:

- We ask that you wash or sanitize your hands prior to arriving at our program sites
- Feel free to wear a mask if it makes you feel comfortable
- Please take the time to read posted signage and follow the directives provided
- Do your best to maintain a 2m physical distance from others
- Be respectful of other people's comfort levels about personal space, this includes our staff and instructors
- Cough/sneeze into your elbow
- Dispose of any tissues in the garbage
- Bring a reusable water bottle with you

If you have questions or concerns, please ask to speak to a staff member.

We expect that all program participants will adhere to established protocols. Failure to do so may result in you being asked to leave a program without refund.