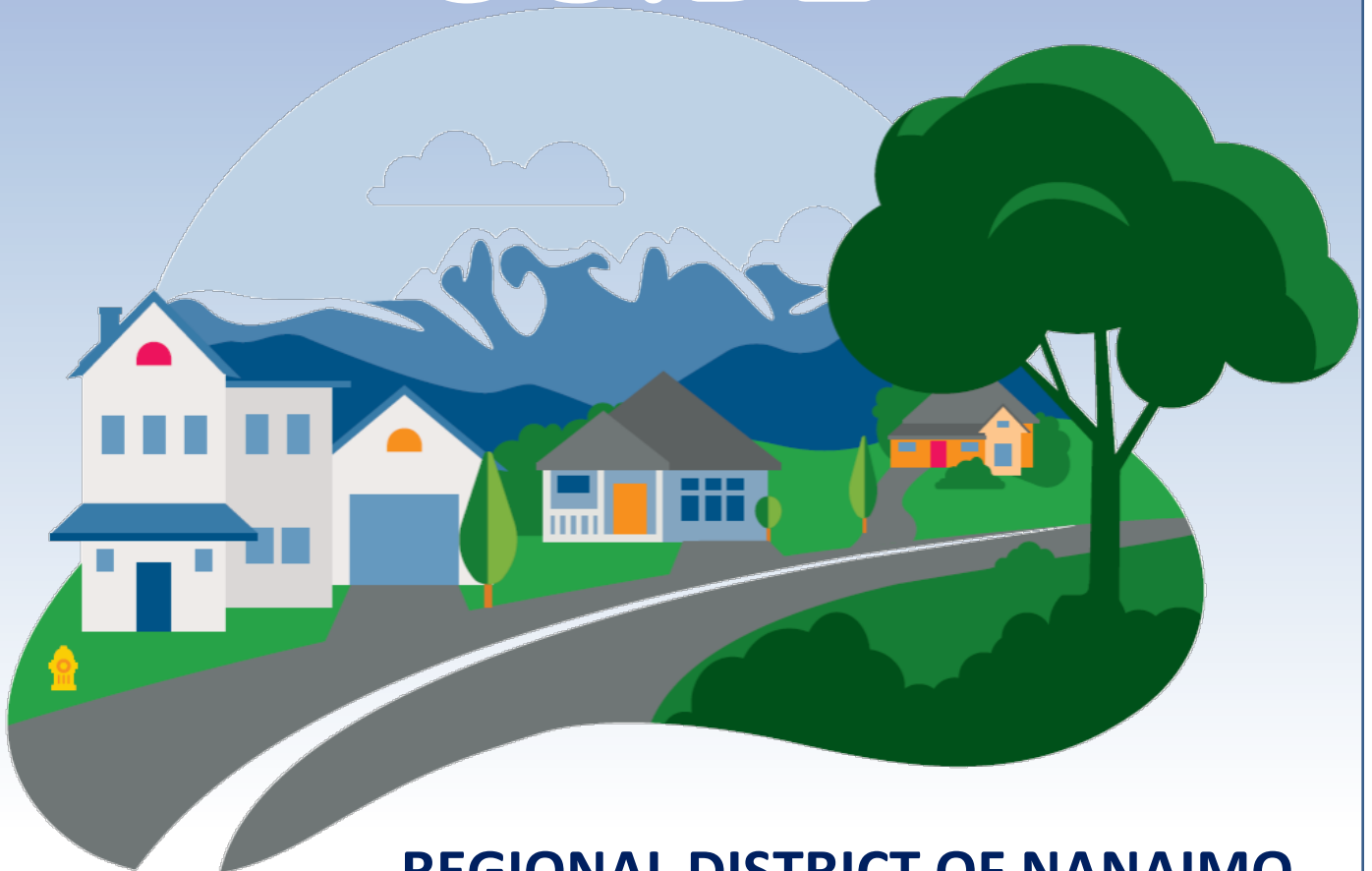


CROSS CONNECTION CONTROL PROGRAM & GUIDE



REGIONAL DISTRICT OF NANAIMO
WATER SYSTEMS

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1.0 Introduction

The purpose of a Cross Connection Control Program is to protect the public health by reducing the risk of contaminants flowing back into the public water supply.

This guide was developed for small, Regional District of Nanaimo (RDN) owned and operated water systems with less than 2,500 connections. The guide is intended to provide RDN staff with the information and tools they need to implement the Cross Connection Control Program in an ongoing and objective manner, increase potable water protection, and reduce the RDN's exposure to legal liability.

2.0 Terms of Reference

It is the consumer's responsibility to ensure that on-site water use practices or processes do not affect RDN Water Systems in a negative manner. This requirement is a condition of water service from the RDN. The type of backflow prevention measures required will depend upon the degree of hazard that exists, the probability of a backflow incident occurring, and the type of circumstance causing potential or actual backflow to occur (back-siphonage or back pressure).

The RDN's responsibility for Cross Connection Control begins at the water supply source. It includes all RDN Water System sources, wells, water treatment, storage and distribution facilities, watermains, fire hydrants, valves (including air relief valves), and ends at the downstream end of the service connection or water meter.

Under the Cross Connection Control Program, the RDN is not responsible for eliminating or controlling cross connections within the customer's water system or on-premise plumbing. This responsibility falls within the jurisdiction of the BC Building Code and the BC Plumbing Code.

The specialized terms and equipment used throughout this Cross Connection Control Program Guide are highlighted in ***bold and italicized*** font. A glossary of these terms is attached in Schedule 'A'.

The Cross Connection Control Program is structured to allow for updates. The RDN may, from time to time, develop bulletins that will be posted and/or distributed to apprise the general public and contractors of the requirements for Cross Connection Control that may or may not be specifically addressed in the RDN's Cross Connection Control Regulation Bylaw.

In the case of a discrepancy between the industry standards and a bulletin of the RDN's Cross Connection Control Program, the intent of the bulletin will prevail.

3.0 Key Objectives

The provincial Ministry of Health supports a **multi-barrier approach** to safe drinking water. Water purveyors are already tasked with source water protection, water treatment, secondary disinfection, water storage (reservoirs), water distribution, water quality monitoring, operation by qualified personnel, and emergency planning. Although Cross Connection Control is only one of the multiple barriers to protect water quality, it is one of the most important barriers. Without a Cross Connection Control Program, the water distribution system may become the “weak link” in the multi-barrier approach to public health protection. The key objective of the Cross Connection Control Program is to protect the public health by ensuring that the potable water supply provided by the RDN Water Systems is not contaminated due to **backflow**.

The RDN does not receive or distribute **reclaimed water**. Additionally, the RDN prohibits the intentional return of **used water** to the public water system by any connection to the water system. All water supplies other than those owned by the purveyor are considered **unapproved auxiliary supplies**. The RDN will impose **premise isolation** at the service connection to any customer having an unapproved auxiliary supply on the premises, whether or not there is a physical connection between the unapproved auxiliary supply and the purveyor’s water system.

4.0 Basic Principles of a Cross Connection

A **cross connection** exists when there is an actual (or potential) physical connection between a public water system and any source of non-potable liquid, solid, or gas, that could contaminate the public water system by flowing back into the public water supply.

- **Backflow** is the flow of water (or other solid, liquid, or gas from any source) back into the potable water supply. Backflow may be due to back-siphonage or back pressure.
- **Back-siphonage** is backflow caused by a negative pressure (vacuum) in the supply piping. Back-siphonage occurs when water system pressure is reduced to below atmospheric pressure.



Back-siphonage conditions could occur in a public water system when a watermain is shut down to repair a leak. If a garden hose was submerged in a hot tub nearby, the non-potable water from the hot tub could be siphoned back through the submerged hose (a cross connection) into the household plumbing, and then into the watermain.

- **Back pressure** is backflow caused by pressure in the customer’s plumbing being greater than the pressure in the watermain. The higher pressure may be from a customer’s booster pump, heating boiler, or irrigation system.



Back pressure could be introduced into the public water system by a customer’s irrigation pump while low-pressure conditions exist in the watermain (due to fire flows, or a watermain shut down).

The RDN's Cross Connection Control Program addresses these cross connection threats by establishing operating policies and procedures, as well as backflow preventer selection, installation, testing, and maintenance practices & procedures.

5.0 Enforcement Authority

The Cross Connection Control Program receives its authority from *Regional District of Nanaimo Cross Connection Control Regulation Bylaw No. 1788, 2019*, and the *British Columbia Building Code*, Part 7, which requires that potable water be protected from contamination.

No pump, booster or other device shall be employed by a consumer for the purposes of or having the effect of, increasing service line water pressures to higher than normal, without prior written authorization from the Regional District of Nanaimo, pursuant to *Regional District of Nanaimo Water Use Regulation Bylaw No. 1654, (2012)*.

The Regional District of Nanaimo will take appropriate corrective action within its authority if:

- A cross connection exists that is not controlled **commensurate** to the degree of hazard, as assessed by the RDN; or
- A consumer fails to comply with the RDN's requirements regarding the installation, inspection, testing, maintenance, or repair of approved backflow preventers required by the RDN Cross Connection Control Program.
- Where the customer refuses to install an approved backflow assembly on an existing water connection, the RDN will install an assembly at the property line (imposing premise isolation) **as soon as possible** after the need for a preventer is identified, and the customer may have to bear the cost associated with the installation.
- The RDN is able to invoice the property owner directly for time and expenses to have a backflow assembly installed, or may add these charges to a building permit (where applicable). Charges that are unpaid by the property owner by December 31 of the year in which the work was done will be added to taxes in arrears or collected as debt.

6.0 Administrative Authority

The Regional District of Nanaimo *Manager of Water Services* has been designated as the Cross Connection Control Manager. This Cross Connection Control Manager is responsible for the overall management and administration of the Cross Connection Control Program. This person must be knowledgeable about the regulatory requirements for a public water system, basic industry practices, and the public health aspects of cross connection control. This person does not necessarily need to be a certified **backflow assembly tester**.

The Cross Connection Control Manager will coordinate and provide information to the local building and plumbing officials, in a timely manner, any of the following:

- A requirement imposed on a residential customer for the installation of a DCVA or an RPBA on the water service, with a description of the cross connection hazard identified;
- An upgrade of the premise isolation backflow preventer (i.e. from a DCVA to an RPBA);
- Any action taken to discontinue water service to a customer; and
- A backflow incident known by the purveyor to have contaminated the public water supply or a customer's on-premise plumbing system.

All correspondence, plans, hazard surveys, and test reports should be routed through the Cross Connection Control Manager. When technical issues arise, the Cross Connection Control Manager may contact the local health authority for regulatory interpretation questions and/or seek the advice of another experienced Cross Connection Control professional.

A Cross Connection Control Program Decision Summary table is given in Schedule 'B' to help answer policy questions in the event that someone challenges the Cross Connection Control Program. However, the Cross Connection Control Manager will make the final hazard assessment decisions.

7.0 Personnel, Training and Certification

The Cross Connection Control Manager may be the most knowledgeable about the principles of the RDN Cross Connection Control Program. However, other Water Services staff members will likely be involved in cross connection control issues because of customer-asked questions, paperwork being filed, annual reporting requirements, and field observations. All Water Services personnel involved with the operation and administration of the Cross Connection Control Program should take the appropriate Cross Connection Control training and courses recognized by industry standards.

8.0 Methods of Backflow Prevention

The greatest health risk to consumers served by public water systems lies in the introduction of a contaminant into the public water system. By design, the water distribution system is an efficient means of transporting drinking water to consumers. However, the distribution system can also become the conduit for the spread of a contaminant to a large population.

Backflow can be prevented in two ways:

- 1) Through the installation of an **air gap**, which provides a physical separation between the contaminant and the drinking water supply; or
- 2) Through the installation of a **mechanical device** or **assembly** that prevents backflow from occurring.



The Cross Connection Control Manager must ensure that the backflow preventer is suitable for the expected backflow application conditions, and be commensurate with the degree of health hazard posed by the customer's plumbing system.

Backflow preventers that are not testable are called **backflow devices**, whereas **backflow assemblies** are designed for in-line testing and repair. Backflow assemblies include isolating valves and test ports.

For premises that are not considered a high-hazard, the purveyor may rely on a mechanical device, such as a dual check valve, to protect contaminants from entering the public water system. Backflow prevention devices and/or assemblies installed by the RDN **shall not be removed by the customer for any reason.**

It is important that backflow assemblies are installed in a manner that will facilitate their proper operation, maintenance, inspection, and in-line testing. An unsafe or inaccessible location reduces the likelihood of an assembly being regularly inspected, tested, and maintained. The orientation of the assembly is critical to its proper operation. Additionally, freezing or high temperatures, or hazardous environments may allow contaminants to enter the assembly through the test ports, relief ports, or air inlets thereby damaging the assembly.

Up-to-date lists of approved backflow preventers and installation standards that protect a public water system from contamination via cross connections can be found in:

- The *Manual of Cross Connection Control* as published by the University of Southern California's Foundation for Cross Connection Control and Hydraulic Research (USCFCCCHR); and
- The *Cross Connection Control Manual, Accepted Procedure and Practice*, as published by the Pacific-Northwest Section of the American Water Works Association (AWWA-PNWS).

When selecting a backflow preventer for a specific situation, the Cross Connection Control Manager will consider whether the preventer is to be used for **premise isolation** or **fixture protection**.

- **Premise isolation** is used to isolate the customer's plumbing system from the public water system. Premise isolation is required for all high-hazard premises, such as hospitals, dentist offices, dry cleaners, hotels, marinas, wastewater lift stations, car washes, and more.
- **Fixture protection** is used to prevent backflow at fixtures only, such as boilers, in-flooring heating systems, and outdoor taps.



Diagrams of backflow preventer installations are shown in Schedule 'C' of this guide.

9.0 Program Elements

While utilizing good public health and good engineering practices, a municipal Cross Connection Control Program is comprised of the following elements:

- 1) Legal authority established by adopting a Cross Connection Control bylaw.
- 2) Procedures and schedules developed for evaluating risks from new and existing water service connections;
- 3) Hazard assessments undertaken, and risks listed (known or suspected);
- 4) Backflow preventers installed to protect the public water system;

- 5) Qualified personnel provided;
- 6) Cross connection record-keeping system established;
- 7) Tracking program in place for test results, and person performing tests/inspections;
- 8) Quality assurance and quality control (QA/QC) initiatives in place;
- 9) Backflow incident response plan in place; and
- 10) Public education initiated.

10.0 Program Implementation

The Regional District of Nanaimo will endeavour to prevent the contamination of the water distribution system through the ongoing implementation of the Cross Connection Control Program. The program applies not only to industrial, commercial, and institutional consumers, but also to residential consumers with auxiliary water systems, yard hydrants, underground irrigation systems, booster pumps, and where other high-hazard backflow situations may be present.

The Cross Connection Control Program applies equally to all new and existing water connections. The Cross Connection Control Manager will coordinate and interact with the local building and plumbing officials in all matters pertaining to cross connection control. The Cross Connection Control Program is intended to provide the highest level of public health and safety where the Cross Connection Control Manager believes the building and/or plumbing code does not provide protection that is commensurate with the assessed degree of hazard. A copy of the RDN Cross Connection Control Program has been provided to the RDN Building and Bylaw Services Department.

The RDN may implement the Cross Connection Control Program, or any portion thereof, directly or by means of a contract with another agency or party acceptable to the Cross Connection Control Manager.

The water purveyor has two options to ensure that cross connections between the distribution system and a consumer's water system are eliminated (or at least, controlled):

- Implement a **Premise Isolation Program**, where all backflow preventers that protect the public water system are located at the property line; or
- Implement a **Combination Program**, where premise isolation backflow preventers are installed for high-hazard facilities, and for other types of facilities backflow preventers are installed for fixture protection (or fixture isolation) within the customer's premises.

The RDN supports a **Combination Program**, where the purveyor has the opportunity to work with the customer to determine an affordable type of backflow prevention that is suitable to the degree of hazard.



A restaurant may be permitted to install small, fixture, or zone isolation assemblies at a much lower expense than installing a large premise isolation assembly at the property line.

To protect the public water system from contamination, the water purveyor (the RDN) will take corrective action when they become aware of unprotected cross connections and/or customers fail to comply with the purveyor's Cross Connection Control Program requirements. Corrective actions may include:

- Denying or discontinuing water service to the non-complying customer;
- Requiring the customer to install an approved backflow preventer at his/her expense, to the satisfaction of the RDN Cross Connection Control Manager; or
- Installing an approved backflow preventer for premise isolation at the RDN's expense.

The RDN supports the latter two choices of above-noted corrective actions. There are liabilities associated with shutting off a customer's water service, such as sickness or death from poor sanitation, and liability to public safety from shutting off a fire supply line. A temporary water service shut-off may, however, still be appropriate under emergency conditions.

The RDN will document, on a case-by-case basis, the reason(s) for exempting the installation of a backflow preventer on a high-hazard service connection, and will copy such documentation to the local health authority. A summary of the existing properties where a backflow preventer has been exempted from a high-hazard use premise is attached in Schedule 'D' of this guide.

11.0 Assessment and Re-Assessment of Risk

RDN staff will utilize information available in public directories, business license records, zoning maps, and the RDN water billing register to determine where industrial, commercial, institutional, multi-family, and other high-hazard backflow situations may exist.

The RDN will conduct a periodic re-evaluation of the customer base to confirm that the appropriate backflow preventers are in place. The recommended schedule of risk assessment is given in the table below.

Task	Schedule
Re-assessment of entire customer list for high-hazard premises	Every 12 months
Re-assessment of residential connections with special plumbing	Every 12 months

A Water Use Questionnaire (attached in Schedule 'E') is to be completed by the customer, upon request, for the purpose of establishing the purveyor's minimum requirements for the protection of the public water system. Additionally, the RDN will consider and mitigate the risks from the following water service connections:

- Where the in-premise plumbing system may have been changed by the customer without the purveyor's knowledge and/or the approval of the building/plumbing inspector;

- Where the customer has failed to test, maintain, and/or repair the backflow preventers that the purveyor relies on to protect the public water system;
- Where a home-based business may have started or ceased operation without the purveyor's knowledge;
- Where the customer has a repeat history of cross connections being established; and
- Where the BC Building Code and/or BC Plumbing Code fails to meet public health standards for backflow prevention as determined by the Cross Connection Control Manager.

12.0 Location and Ownership of Backflow Assemblies

The Cross Connection Control Program is in place to ensure that once a high-hazard premise has been identified, an approved backflow preventer is installed ***as soon as possible*** after the need for a preventer is identified. The RDN will communicate openly with all customers in an effort to meet the objectives of the Cross Connection Control Program. Example correspondence letters are attached in Schedule 'E' for reference. The recommended schedule for installation of backflow preventers is given in the table below.

Task	Schedule
Installation of approved backflow preventer on new service	Before water service is turned on
Installation of approved backflow preventer on any existing service	As soon as possible, and within 90 days of notice given

Premise Isolation Assemblies

- If premise isolation assemblies are owned by the RDN, they will be installed along with a water meter, within the public right-of-way or in a utility easement.
- If premise isolation assemblies are installed on the customer's side of the property line, they are owned by the customer. No connections may exist between the water meter and the backflow assembly.



An advantage to the purveyor owning the premise isolation assembly is the increased reliability of the assembly that protects the water system.

Fixture / Zone Isolation Assemblies

Since fixture isolation and zone isolation assemblies are located on the customer's premises, the RDN will endeavour to protect public water system as follows:

- The RDN will determine what plumbing hazards (fixtures) must be isolated with approved backflow assemblies that would provide the same level of protection to the public water system as premise isolation;

- If the backflow assembly is installed on-premises (on private property), the RDN will require proof that the backflow assembly is commensurate with the degree of hazard, is approved by the USC FCCCHR, and is installed, inspected, tested, maintained, and repaired to the equivalent level of protection that would be provided by a premise isolation backflow assembly.
- The RDN may require a contract or service agreement be established with the customer that stipulates the provision of water service subject to the terms and obligations spelled out in the agreement. A service agreement template is attached to this guide in Schedule 'E'.
- The customer will have the option of permanently eliminating the cross connection in lieu of installing a backflow preventer.



An advantage to a customer-owned fixture isolation assembly is that the RDN would avoid the cost of purchase, installation, maintenance, repair, replacement, and the accompanying liability for assembly failure.

- Where the customer refuses to install an approved backflow assembly on an existing water connection, the RDN will install an assembly at the property line (imposing premise isolation) **as soon as possible** after the need for a preventer is identified, and the customer may have to bear the cost associated with the installation.

13.0 Backflow Assembly Testing

The RDN will endeavour to have a **certified backflow assembly tester** on staff at all times. Having a certified backflow assembly tester on staff increases the quality of control over testing, decreases potential liability from a backflow incident, has less administrative costs than hiring a contractor, and better serves the public because the customer is relieved of this onerous annual task.

All backflow assemblies installed at the request of the Cross Connection Control Manager or the Plumbing/Building Inspector on behalf of the RDN, shall be tested in accordance with the *CSA-B64.10 (or most current edition) Manual for the Maintenance and Field Testing of Backflow Prevention Devices* by a certified backflow assembly tester when the assembly is installed, repaired or relocated and then annually thereafter, or more frequently if required by the Cross Connection Control Manager.

All air gaps and atmospheric vacuum breakers shall be inspected, respectively, at the request of the Cross Connection Control Manager.

In the event an assembly fails a test, the assembly must be repaired or replaced within fifteen (15) calendar days of the initial test date or other time agreed to by the Cross Connection Control Manager. The assembly must then be tested again to ensure that it is in proper working order. The test result must be submitted, within thirty (30) calendar days of the initial test date, to the RDN Cross Connection Control Manager. After review and acceptance of the test report, the assembly is considered in proper working order if it passes the applicable test in accordance with the CSA-B64.10 standard listed above.

The RDN is not authorized to enter private premises for the purposes of testing backflow preventers without permission, prior authorization, or contract-agreement, and therefore may provide the customer, upon request, with an up-to-date list of certified backflow assembly testers. However, an RDN Bylaw Enforcement Officer has the authority to enter at all reasonable times a customer's property in order to ascertain whether the requirements of the *Regional District of Nanaimo Cross Connection Control Regulation Bylaw No. 1788 (2019)* are being met or observed.

If a cross connection is found or suspected to exist that poses a potential risk of backflow within the customer's in-premise plumbing system, the customer will be notified of the risk. However, the purveyor is only responsible for the potable water supply delivered to the customer's water meter.

On private property (such as a strata complex, or mobile home park), where the potable water supply is distributed to numerous customers after the water meter, the jurisdiction to protect public health lies with the provincial health authority. Additionally, the BC Plumbing Code applies within the customer's premises, and within all structures intended for occupancy. The purveyor is not responsible for repairing or reporting any circumstances under the control of the customer (i.e. beyond the meter).

Test Report Form

The RDN has developed a test report form for all testable backflow assemblies that are installed in RDN Water Systems. All test results must be submitted on an approved RDN backflow assembly test report form (attached in Schedule 'E'). Test gauge values must be indicated on the test report for each test result.

Test Report Acceptance

The RDN retains the right to accept or reject submitted backflow preventer test reports based on errors, discrepancies and/or omissions. This process will be complete within thirty (30) calendar days from the receipt of the test record. If consecutive errors or omissions are noted on test forms submitted by a certified backflow assembly tester, the RDN reserves the right to refuse recognition of the tester as certified.

Test Tag

A tag or label must be securely attached to every assembly. It is the responsibility of the certified backflow assembly tester to ensure that this tag is fully completed after each test with a **permanent waterproof pen**. A copy of an approved RDN test tag is attached in Schedule 'E'.

Test Schedule

A schedule for testing backflow preventers in RDN Water Systems shall be as follows:

Task	Schedule*
Testing backflow preventer where RPBA is installed for premise isolation	Every 12 months
Testing backflow preventer where DCVA is installed for premise isolation	Every 12 months

Auditing dual check valve devices used in premise isolation	100 units/year
Testing RDN-owned assemblies in RDN Water Systems	Every 12 months
Testing RDN-owned assemblies in non-RDN Water Systems	Every 12 months

*Or sooner: after a repair, reinstallation, relocation, or re-plumbing, or after a backflow incident has occurred.

14.0 Fire Hydrant & Temporary Use

Pursuant to *Regional District of Nanaimo Water Use Regulation Bylaw No. 1654 (2012)*, the Regional District of Nanaimo requires that a Fire Hydrant Use Permit Application be completed and approved for temporary use of water through a Regional District fire hydrant connection to prevent contamination of the water distribution system. Fire Departments are exempt from this permit process.

Only an RDN-owned backflow prevention assembly installed by RDN staff shall be used during a temporary connection to an RDN fire hydrant. A copy of the Fire Hydrant Use Permit Application Form is attached in Schedule 'E'.

15.0 Backflow Incident Response Plan

An Emergency Response Plan has been developed in accordance with *the Drinking Water Protection Regulation - Section 15* (or most current), and includes any incident arising from a backflow occurrence.

The backflow incident response plan includes, but is not limited to:

- Notifying the affected users;
- Notifying the local health authority as soon as possible, but no later than the end of the next business day;
- Identifying the source of the contamination;
- Isolating the source of contamination and the affected area(s);
- Providing a temporary, alternate supply of drinking water;
- Cleaning, flushing, and taking other measures to mitigate and correct the problem;
- Applying corrective action(s) to prevent future backflow occurrences;
- Documenting details of the backflow incident; and
- Including a summary of backflow incidents in the Annual Water System Reports submitted to the local health authority.

16.0 Consumer Education

The Regional District of Nanaimo will develop educational tools to inform consumers of what constitutes a **cross connection**, common conditions that could result in a backflow hazard, and how to eliminate the hazard.

As the water purveyor, the RDN will distribute with water bills or some other means, at regular intervals, public education brochures to water system customers. For residential customers, such brochures will describe the cross connection hazards in the home and the recommended backflow assemblies or devices that should be installed by the homeowner to reduce the hazard to the public water system. The education program will emphasize the responsibility of the customer in preventing the contamination of the public water supply. The information distributed by the purveyor will include, but not be limited to, the following subjects:

- Cross connection hazards and corrective actions, in general;
- Irrigation system and fire sprinkler cross connection hazards;
- Booster pump and auxiliary water supply hazards;
- Thermal expansion hazards; and
- Importance of annual inspection and/or testing of backflow preventers.

The RDN may also inform its customers about the Cross Connection Control Program by:

- Distributing a brochure to new customers with their application for water service;
- Including a statement in the Annual Water System Reports to Island Health;
- Creating a webpage with visual examples and links to local resources;
- Distributing brochures to hardware and plumbing stores serving the area;
- Participating in fairs, exhibitions, and other community events; and
- Hosting special education sessions for irrigation contractors, fire sprinkler contractors, and local backflow assembly testers, etc.

Bulletins, changes in policy, and related program announcements will be distributed to consumers immediately, as well as pertinent municipal departments, engineering consultants, contractors, and other commercial service providers. In the case of a discrepancy between the industry standards and a bulletin of the RDN's Cross Connection Control Program, the intent of the bulletin will prevail.

17.0 Program Funding

For small water systems with primarily residential customers, the administration of a Cross Connection Control Program adds only a small amount to the system's existing workload. However, with more than ten separate, small water systems, the RDN will provide a line item in its annual budgets to administer the Cross Connection Control Program effectively. To reduce and/or recover the costs of the Program, the RDN may:

- Assess the general administrative costs of the cross connection program to all customers through the use of consumption charges, monthly charges, or supplemental charges based on the size of the backflow assembly; or
- Require that each customer directly bear the costs of the hazard surveys, as well as the costs associated with the purchase, installation, testing, maintenance, repair, or replacement of any backflow assemblies; or

- Use a combination of consumption charges along with a flat-rate assessed to a specific class of customers (i.e. Commercial).

As the Cross Connection Control Program grows and changes, the method of cost recovery may be adapted as determined by the Manager of Water Services.

18.0 Record Keeping

An inventory will be made of all identified cross connection risks along with the approved methods used to eliminate or control the cross connections. All records will be maintained in hard copy and, where applicable, in an electronic database.

The type of records and data to be maintained in the RDN Cross Connection Control Program are:

- Name/address of all service connections;
- Assessed degree of hazard;
- Required backflow preventer to protect the public water system;
- Air gap location, installation and inspection dates, inspection results, and name of person conducting inspections;
- Backflow assembly location, description (type, manufacturer, make, model, size and serial number), installation, inspection and test dates, test results, and person performing tests;
- Information on AVBs used for irrigation system applications, including manufacturer, make, model, size, dates of installation and inspections, and person performing inspections;
- Customer notification and correspondence;
- Customer agreements/contracts;
- Backflow incidents and investigations;
- Enforcement actions taken; and
- Staff training and (re)certification records.

19.0 Quality Assurance and Quality Control (QA/QC)

The purpose of a Quality Assurance and Quality Control program (QA/QC) is to ensure consistency and reliability in the testing of backflow assemblies that protect the public water supply. Although not fail-proof, the QA/QC program will help prevent and/or reduce some of the problems encountered with **backflow assembly tester** performance. The QA/QC program will help identify and eliminate the submission of incomplete or false test reports, use of incorrect test procedures, and testing errors made due to improperly calibrated equipment.

The RDN will ensure that only a BCWWA-certified backflow assembly tester tests all backflow assemblies that protect the RDN's Water Systems from contamination. The RDN will employ one or more BCWWA-certified backflow assembly testers, and ensure that the backflow assembly testers maintain their certifications in good standing. Further, the RDN will ensure that all testing equipment is of the appropriate type and is verified for accuracy and calibrated at least once annually.

The RDN's backflow assembly tester(s) will review within 30 days of receipt, the inspection/test report forms submitted by any third party backflow assembly tester, and follow up on any reports that are found to be deficient in any way.

20.0 Safety

The Regional District of Nanaimo will provide programs to help ensure the safety of personnel involved in the Cross Connection Control Program (i.e., WorkSafe BC).

21.0 Standards & Guidelines

British Columbia Building Code

All new construction and renovations undertaken in the Regional District of Nanaimo are subject to the requirements of B.C. Plumbing Code, Division B, Part 2, 2.6.2 "Protection from Contamination". The Code requires backflow prevention and in Section 2.6.2.1(3) states that "Backflow preventers shall be selected and installed in conformance with the Canadian CSA B64.10 Manual for the Selection and Installation of Backflow Prevention Devices".

CSA B64.10/B64.10.1 - Manual for the Selection and Installation of Backflow Prevention Devices

This standard shall be used for the selection and installation of backflow preventers and methodology of backflow prevention. This standard may not address every application of backflow protection, or may be subjective or require further clarification. Therefore, the Regional District of Nanaimo may, from time to time, issue a bulletin as an extension of the Cross Connection Control Program. In case of a discrepancy between the accepted CSA standard and a bulletin of the Regional District of Nanaimo Cross Connection Control Program, the criterion of the bulletin will prevail.

CSA B64 Series - Backflow Preventers and Vacuum Breakers

This standard is used in conjunction with other B64 series standards and ultimately determines the requirements that backflow devices must meet in order to be used in plumbing systems. All backflow preventers installed in the Regional District of Nanaimo shall be approved in accordance with CSA standard B64 Series. The backflow preventers must be approved for the application for which they are being used.

CSA B128.1 - Design and Installation of Non-Potable Water Systems/Maintenance & Field Testing of Non-Potable Water Systems

This standard specifies the minimum plumbing requirements for non-potable water systems and provides guidelines for identification of non-potable system piping and outlets, and procedures for cross connection testing of the non-potable water systems.

CSA B214 Installation Code for Hydronic Heating Systems (Radiator-based or in-floor piping)

This Code establishes the minimum required provisions regarding the installation of hydronic heating systems.

American Water Works Association (AWWA) Cross Connection Control Manual and the British Columbia Water & Waste Association (BCWWA)

These associations are the accepted agencies for Certification of the Procedures & Practices for testing backflow preventers and Cross Connection Control inspection of facilities.

University of Southern California Foundation for Cross Connection Control and Hydraulic Research (USCFCCCHR)

The USCFCCCHR is the authorized approval agency that provides a list of approved Backflow Prevention Assemblies by manufacturer and model number as tested and approved by the USCFCCCHR.

Chemigation Guidelines for British Columbia - a British Columbia Ministry of Agriculture and Food (BCMAF) publication

The Chemigation Guidelines for British Columbia provide information on backflow prevention requirements for all types of water supplies and additional safety information pertaining to chemigation. Producers obtaining water from streams or other natural sources are not under the authority of a water supplier. The chemigation manual should be used by agricultural producers as a chemigation standard in instances where a higher authority has not established a standard.

22.0 Contact Information

The Regional District of Nanaimo Cross Connection Control Manager can be contacted as follows:

Agency:	Regional District of Nanaimo
Attention:	Manager of Water Services
Address:	6300 Hammond Bay Rd, Nanaimo BC, V9T 6N2
Phone:	1-877-607-4111 or (250) 390-6560
Fax:	(250) 390-1542
Email:	rcu@rdn.bc.ca Web: www.rdn.bc.ca

23.0 Program Amendments

<u>Date of Change</u>	<u>Update or Amendment</u>
February 25, 2019	First Draft to go with Bylaw Introduction in 2019
June 10, 2019	Update issued when CCC Bylaw adopted by the Board
December 16, 2019	Spacing errors corrected for upload to web

Schedule 'A'

Glossary of Terms

Air break- the unobstructed vertical distance through air between the lowest point of an indirect drainage system (i.e., the vent port of the backflow preventer) and the flood level rim of the fixture or device into which it discharges.

Air gap- the unobstructed vertical distance through air between the lowest point of the water supply outlet and the flood level rim of the fixture or device into which the outlet discharges. The recommended vertical air gap shall be at least twice the inside diameter of the water supply inlet but never less than 25mm. Obstructions in close proximity to the air gap such as a wall, may restrict air flow into the outlet pipe rendering the air gap ineffective and thus becoming susceptible to back siphonage. When airflow is restricted, the air gap must be increased to a minimum of three times the inside diameter of the discharge end of the water supply inlet.

Air gaps less than 25mm should be approved only as a permanent part of a listed device that has been tested under back siphonage conditions with a vacuum of a minimum of 62.5 cm of mercury. Side walls, ribs or similar obstructions may affect the air gap if within a distance of three times the diameter of the effective opening for a single wall, or four times the effective opening for intersecting walls. If the supply line is cut at an angle, measure the gap distance from the bottom of the angle. Hoses are not allowed.

A manufactured air gap fitting(s), such as one that has holes cut into the sides of a tube, may not meet the dimension criteria of an "approved" air gap and, thus, may not perform as required to break a vacuum. Any air gap fitting used in place of an approved backflow assembly should meet the dimension criteria stated above. A properly maintained approved air gap is the best means available for protection against backflow. However, an air gap is not always practical, and it is vulnerable to bypass arrangements that nullify its effectiveness. In addition, use of an air gap often exposes the water to dust, debris, airborne bacteria, and other contaminants and pollutants.

Approved Backflow Prevention Assembly- a backflow preventer designed to be tested and repaired while in service and to meet the design and installation criteria requirements of CSA Standard B64.

Approved Backflow Prevention Device- a non-testable Approved Backflow Preventer that meets the design and installation criteria requirements of CSA Standard B64.

Atmospheric Vacuum Breaker (AVB)- Vacuum breaker designed to be under pressure only when water is being drawn from the system and for short, intermittent periods of time.

Auxiliary / Alternate Water Supply- any water supply on the premises, or available to the premises, other than the purveyor's approved public water supply that is not approved for human consumption by the health authority or is otherwise not acceptable to the purveyor. The auxiliary water may include water from any natural source, such as a well, pond, lake, spring, river, stream or another purveyor's water supply; auxiliary water may also include used waters or industrial fluids.

Backflow- means the undesirable reversal of flow of water or other liquids, gases or solids through a cross connection into the public water supply or the consumer's plumbing system.

Backflow Assembly Tester- means a person holding a valid certificate from the American Waterworks Association, British Columbia section (BCWWA) for testing backflow prevention assemblies.

Backflow Assembly Test Report means a record, in the form provided or approved for use by the RDN Manager of Water Services, which contains all pertinent information and test data resulting from a Backflow assembly test conducted by a certified Backflow Assembly Tester in accordance with the provisions of this Bylaw.

Backflow Preventer means an apparatus that is installed in a water system so as to prevent Backflow of Contaminants into the RDN Water System, and includes Backflow Prevention Assemblies and Backflow Prevention Devices.

Backflow Prevention Assembly means a CSA Standard B64-approved apparatus that is installed in a water system to stop the flow of water or other liquids, gases or solids from flowing in the reverse direction back into the Consumer's plumbing system or the RDN Water System. A Backflow Prevention Assembly is equipped with an inlet and outlet shut-off valve, and test cocks that allow it to be tested and repaired while in service.

Backflow Prevention Device means a non-testable apparatus that is installed in a water system to stop the flow of water or other liquids, gases or solids from flowing in the reverse direction. A Backflow Prevention Device is not equipped with an inlet and outlet shut-off valve, or test cocks that would allow its functionality to be tested or determined.

Back pressure- a pressure (caused by a pump, elevated tank or piping, boiler, or other means) on the consumer's side of the service connection that is greater than the pressure provided by the public water system and which may cause backflow.

Back siphonage- means backflow due to a reduction in pressure in the public water system and/or the consumer's water system.

Building Inspector- a person or persons appointed from time to time by the Regional District of Nanaimo Board as a building inspector.

Bylaw Enforcement Officer- a person or persons appointed from time to time by the Regional District of Nanaimo Board as a bylaw enforcement officer, or any other person appointed as such by the Board for the purposes of administering, enforcing or carrying out the Cross Connection Control Regulation Bylaw.

Commensurate- means suitable in amount or quality compared to something else; equivalent; corresponding; comparable; or proportionate.

Consumer/Customer- any person who is the owner or occupier, or agent for the owner or occupier, of any Premises or equipment to whom water is supplied by an RDN Water System.

Consumer Supply Line means the pipe that conveys water from an RDN Water System to the Consumer's building or property being served.

Contaminant- any physical, chemical, biological or radiological substance or matter in water which may render the water non-potable, according to the *Drinking Water Protection Act, Chapter 9*.

Critical level (CL)- the level of submergence at which a vacuum breaker ceases to prevent back siphonage.

Cross Connection- means any existing or potential physical connection whereby an RDN Water System is connected, directly or indirectly, with any Non-Potable or unapproved Private Water System, or any sewer, drain, conduit, well, pool, storage reservoir, pond, boiler, plumbing fixture, or any other device which contains or may contain contaminated water, liquid, gases, sewage, or other waste, of unknown or unsafe quality, capable of introducing Contaminants into the public water supply as a result of Backflow. Bypass arrangements, jumper connections, removable sections, swivel or changeover devices, or any other temporary or permanent connecting arrangements through which backflow may occur are considered to be Cross Connections.

Cross Connection Control Manager- shall be the RDN's Manager of Water Services, or designated alternate.

Cross Connection Control Program (CCCP)- means the administrative and technical procedures the water purveyor (the Regional District of Nanaimo) implements to protect the public water system from contamination via cross connections.

CSA and CAN/CSA- the Canadian Standards Association.

Double Check Valve Assembly (DCVA)- a backflow preventer consisting of two force-loaded, independently acting check valves, including tightly closing resilient-seated shut-off valves located at each end of the assembly and fitted with properly located resilient-seated test cocks. This device is designed for use under continuous pressure.

Double Check Valve Assembly for Fire system (DCVAF)- a DCVA that is specifically designed for use only on water supplies to fire sprinkler and standpipe systems.

Dual Check Valve (DuC)- a backflow preventer consisting of two independently acting, force-loaded, soft-seated check valves in series. This device does not have a relief port or test cocks. This device is designed for use under continuous pressure.

Dual Check Valve for Fire system (DuCF)- a DuC that is specifically designed for use on water supplies to residential fire sprinkler systems.

Dual Check Valve with Atmospheric Port (DCAP)- a backflow preventer consisting of two independently acting check valves separated by an intermediate chamber with an atmospheric port. A chamber pressure higher than the supply pressure is required to open the port when there is a positive pressure on the supply side. This device is designed for use under continuous pressure.

Dual Check Valve with Atmospheric Port for Carbonators (DCAPC)- a carbonated beverage backflow preventer consisting of two independently acting check valves biased to normally closed positions and separated by an intermediate chamber with an atmospheric port. A chamber pressure higher than supply pressure is required to open the port when there is a positive pressure on the supply side. An integral strainer at the inlet ensures that debris does not foul the device's check valves or enter the carbonator unit. This device is designed for use under continuous pressure.

Dual Check Valve with Intermediate Vent (DuCV)- a backflow preventer consisting of two independently acting check valves biased to a normally closed position. Between the check valves there is a relief port that is biased to a normally open position. This device is designed for use under continuous pressure.

Fire Protection System (class types)- refer to CSA B64.10-01.

- **Residential "full flow through" type fire sprinkler system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that is fully integrated into the potable water system to ensure a regular flow of water through all parts of both systems.
- **Residential "partial flow through" system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and in which flow (during non-functional periods of the fire system) only occurs through the main header to a water closet located at the farthest point of the system.
- **Class 1 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that has direct connections only from public water main, has no pumps, tanks, or reservoirs, and has all sprinkler drains discharging to atmosphere, dry wells, or other safe outlets.
- **Class 2 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets, that is the same as a Class 1 system but also includes a booster pump in the connection from the street mains.
- **Class 3 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that has direct connections from the public water supply mains, elevated storage tanks (either open or closed), fire pumps taking suction from aboveground covered reservoirs or tanks, and pressure tanks. In Class 3 systems, storage facilities are only filled from, or connected to, the public water supply, and the water in the tanks is maintained in a portable condition. Class 3 systems resemble Class 1 systems in all other respects.
- **Class 4 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that has direct connections from public supply mains (similar to Class 1 and Class 2 systems) and an auxiliary water supply dedicated to fire department use and available to the premises, such as an auxiliary supply located within 518 m (1700 ft) of the pumper connection.
- **Class 5 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that has direct connections from public supply mains and that is also interconnected with an auxiliary water supply.

- **Class 6 system-** an assembly of pipe and fittings that conveys water from the water service pipe to the fire sprinkler outlets and that is a combined industrial and fire protection system and is supplied from the public water supply mains only, with or without gravity storage or pump suction tanks.

Fire Service Pipe- a pipe that conveys water from a public water main or private water source to the inside of a building for the purpose of supplying a fire sprinkler or standpipe system.

Fixture Isolation- protection provided at the connection to a fixture or appliance.

Grey/Gray Water / Greywater- untreated household wastewater that has not come in contact with toilet waste, and includes wastewater from bathtubs, showers, clothes washers and laundry tubs, but excludes toilets, urinals, bidets, kitchen sinks, and dishwashers.

Hazard- refers to one of three levels of hazard: minor, moderate, and high (or severe) as determined by the Cross Connection Control Manager.

High health cross connection hazard- means a cross connection which could impair the quality of potable water and create an actual public health hazard through poisoning or spread of disease by sewage, industrial liquids or waste.

Horizontal- a plane perpendicular to a plumb line (± 2 deg.).

Hydrant- a device equipped with special threaded connections owned and maintained by the Regional District within a highway, right of way, easement or on Regional District property, connected to a water main to supply water for fire protection purposes.

Individual protection- protection provided at the connection to a fixture or appliance.

Inspect- an on-site review of the water use, facilities, meters, piping, equipment, operating conditions and maintenance records for the purpose of evaluating for conformity with the terms and conditions of the Cross Connection Control Program.

Low health cross connection hazard- means a cross connection that could cause an impairment of the quality of potable water to a degree that does not create a hazard to the public health, but does adversely and unreasonably affect the aesthetic qualities of such potable water for domestic use.

Manager of Water Services- the person appointed to the position of Manager of Water Services of the RDN Regional and Community Utilities Department, and shall include any person designated by the Board to act on behalf of the Manager of Water Services.

Potable Water- water that is fit for human consumption as defined in the *Drinking Water Protection Act*.

Potable water system materials- any material acceptable under the British Columbia Building Code for use in a water distribution system.

Potable water system materials, not acceptable- any material that is not acceptable under the British Columbia Building Code for use in a water distribution system.

Premise isolation- a method of protecting the RDN Water System by installation of approved air gaps or approved backflow prevention assemblies at or near the service connection or alternative location acceptable to the RDN, to **isolate** the Consumer's water system from the RDN's Water System. This type of protection does not provide protection to personnel on the premises.

Premise/Premises- means any real property and all buildings and improvements thereon.

Private Water System- any water system available on or to a premise originating from a source or system not owned or operated by the Regional District of Nanaimo.

Rainwater- precipitation water collected from rooftops or other manmade above-ground collection surfaces, that is typically stored in a cistern.

RDN Water System- any water system owned, operated and maintained by the Regional District of Nanaimo or its authorized agent, and any and all parts thereof.

Reclaimed Water- means effluent derived in any part from sewage from a wastewater treatment system that has been adequately and reliably treated, so that as a result of that treatment, it is suitable for beneficial use or a controlled use that would not otherwise occur, and it is no longer considered wastewater.

Reduced pressure principal assembly (RP) or (RPBA)- a backflow preventer consisting of a mechanically independent acting, hydraulically dependent relief valve located in a chamber between two independently operating, force-loaded check valves, the intermediate chamber pressure always being lower than the supply pressure when there is a positive pressure on the supply side. The unit includes properly located resilient-seated test cocks and tightly closing resilient-seated shut-off valves at each end of the assembly. This device is designed for use under continuous pressure.

Reduced pressure principal assembly for fire system (RPF)- an RP that is specifically designed for use only on water supplies to fire sprinkler and standpipe systems.

Residential- means all single-family dwellings, duplexes, townhouses, condos, row housing and apartments intended for occupancy as defined in the British Columbia Building Code.

Service Connection Point- the point of physical connection between the RDN Water System and the Consumer. Typically the Service Connection Point is at the downstream side of the water meter and /or is located at or near the Consumer's property line.

Survey- means a complete formal review of the potable water systems(s) located within a building or property to determine the presence of any existing backflow preventers, their installation & conditions and/or the existence of cross connections that could pose a health risk to occupants or the RDN Water System.

Used Water- any Potable Water which is no longer in the RDN Water System, including Potable Water that has moved downstream or past the Service Connection valve and/or the property line to the Premises. This includes water used for heating or cooling purposes and water that has the potential to flow back into the distribution system from the consumer.

USCFCCCHR- University of Southern California Foundation for Cross Connection Control and Hydraulic Research; an agency relied upon for industry standard Cross Connection Control testing and guidance.

Vacuum Breaker- a device that will prevent backflow when pressure in the system upstream of the device falls below atmospheric pressure. Air is only admitted downstream of the device.

Vacuum Breaker, Atmospheric type (AVB)- Vacuum breaker designed to be under pressure only when water is being drawn from the system and for short, intermittent periods of time.

Vacuum Breaker, Hose Connection Dual Check type (HCDVB)- a vacuum breaker consisting of two independently acting check valves, forced-loaded or biased to a normally closed position. Located between the checks is a means of venting to atmosphere that is forced-loaded or biased to a normally open position. If there is no flow through the device, the check valves are closed and the vent is open. The device is designed to be under pressure only when water is being drawn from the system and for short intermittent periods of time. The device incorporates a means to manually test the operation of the downstream check valve. The device is designed to be used where the backpressure generated by an elevated hose is 3 m (10 ft) of head pressure or less.

Vacuum breaker, Hose Connection type (HCVB)- a vacuum breaker consisting of a single force-loaded check valve biased to a normally closed position. Downstream of the check valve is a means of automatically venting to atmosphere; the device is forced-loaded or biased to a normally open position. If there is no flow through the device, the check valve is closed and the vent is open. The device is designed to be under pressure only when water is being drawn from the system and for short, intermittent periods of time.

Vacuum Breaker, Laboratory Faucet type (LFVB)- a vacuum breaker consisting of two independently acting check valves force-loaded or biased to normally closed position. Between the check valves there is a relief port that is force-loaded or biased to a normally open position. When the laboratory faucet is off, the check valves are closed and the port is open; when the faucet is on, the check valves are open and the port is closed.

Vacuum Breaker, Pressure type (PVB)- an assembly containing an independently acting check valve forced-loaded or biased to a normally closed position, and an independently operating air inlet valve forced-loaded or biased to a normally open position and located on the discharge side of the check valve. The assembly is equipped with properly located resilient-seated test cocks and tightly closing resilient-seated shut-off valves located at each end of the assembly. The device is designed for use under continuous pressure.

Vault- a room or space that is constructed to house a backflow preventer and that is capable of being entered by a person.

Vertical- a plane parallel to a plumb line ($\pm 2\text{deg.}$).

Water Purveyor- the owner or operator of a drinking water system.

Water Distribution System- a system for the collection, transmission, treatment, storage and distribution of water from source to consumers.

Water Supplier- referred to as the Regional District of Nanaimo in this document.

Water Service Pipe- a pipe that conveys water from a public water main or private water source to the inside of the building.

Zone or Area Protection- Protection provided for sections of a piping system within a building or facility with no potable connections downstream of a backflow preventer.

Schedule 'B'

Cross Connection Control Program Decision Summary Table

Decision Item	Decision
1. Type of Program	
a) Premise isolation only	
b) Premise isolation and in-premises protection (combination program)	✓
2. Extent of Coordination with Building/Plumbing Officials	
a) Information exchange	
b) Interaction	✓
c) Joint program	
3. Relationship with Customer	
a) Signed service agreement or contract	✓
b) Bylaw resolution; implied service agreement	✓
4. Enforcement of Corrective Action	
a) Rely upon shut-off of water service	
b) Rely upon purveyor-installed premise isolation	✓
5. Assessment and Re-assessment of Hazard	
a) By purveyor's staff or equivalent	✓
b) By backflow assembly tester employed by customer, reviewed by RDN	
6. Location and Ownership of Premise Isolation Assembly	
a) On purveyor's service line	✓
b) On customer's service line	
7. Backflow Assembly Tester	
a) Ensure purveyor's staff member(s) is certified	✓
b) Inter-agency agreement or use of other agency's tester	
c) Contract with a 3 rd party backflow assembly tester	
8. Testing of Assemblies	
a) Purveyor's equipment tested by purveyor's own staff	✓
b) Customer's equipment tested by customer-chosen contractor	✓
9. Cost Recovery	
a) Borne by all customers (general water rates)	✓
b) Assessed to a specific class (i.e. commercial water meters)	
c) Each customer directly bears cost (as directed by Mgr of Water Services)	✓

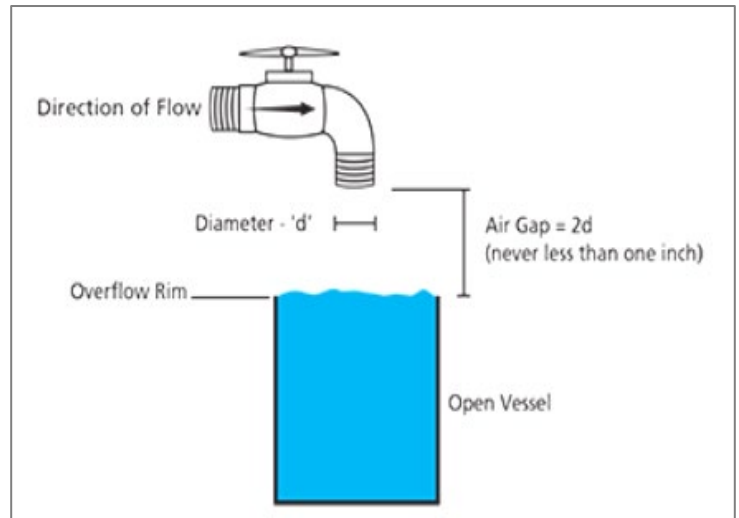
Schedule 'C'

Sample Installation Diagrams

Air Gap

A safe air gap must be twice the diameter of the inlet pipe, and never less than one inch in diameter. Figure 1 shows a safe air gap arrangement for makeup tanks, sinks and drain lines.

Figure 1



Booster Pump

Backpressure can result from an increase in the downstream pressure created by pumps, boilers, and elevation differences. An air gap is used in Figure 2 below to prevent backflow into the municipal water supply.

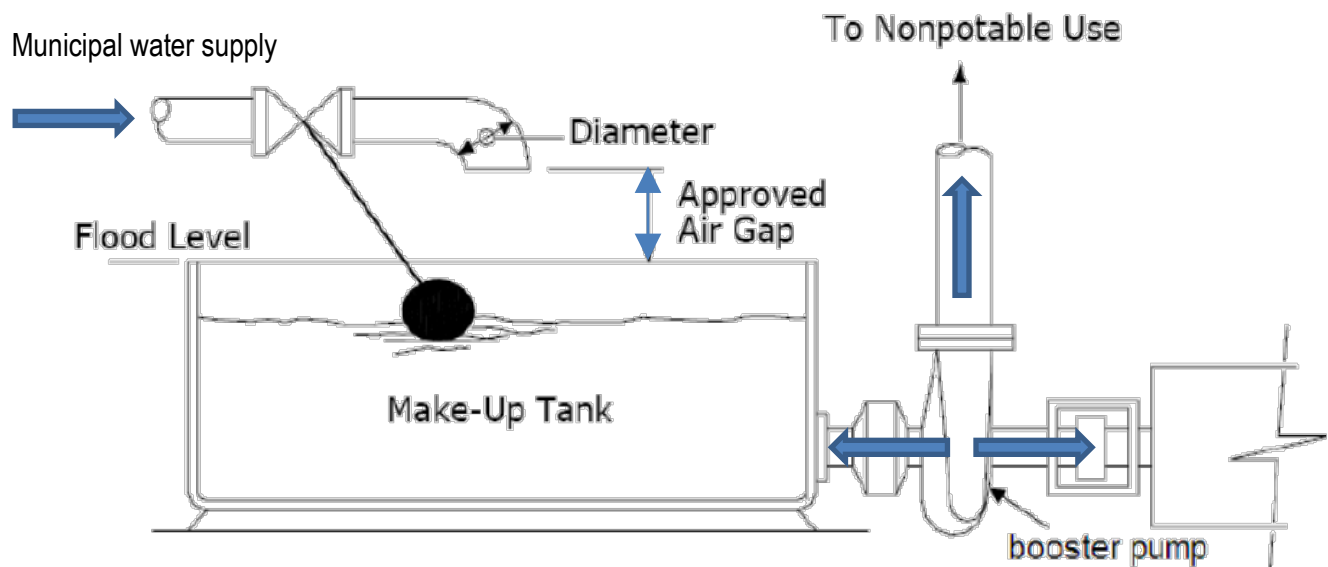


Figure 2

Atmospheric Vacuum Breaker (AVB)

An AVB allows air to enter the water supply line when the pressure in the public water system is reduced to zero or below. During normal flow, the valve is open and a float within the device is pushed up which seals the air inlet. When a backsiphonage condition develops, as shown in Figure 3 below, the float drops, closes the valve, and allows air to enter through the air inlet, preventing backflow (backsiphonage).

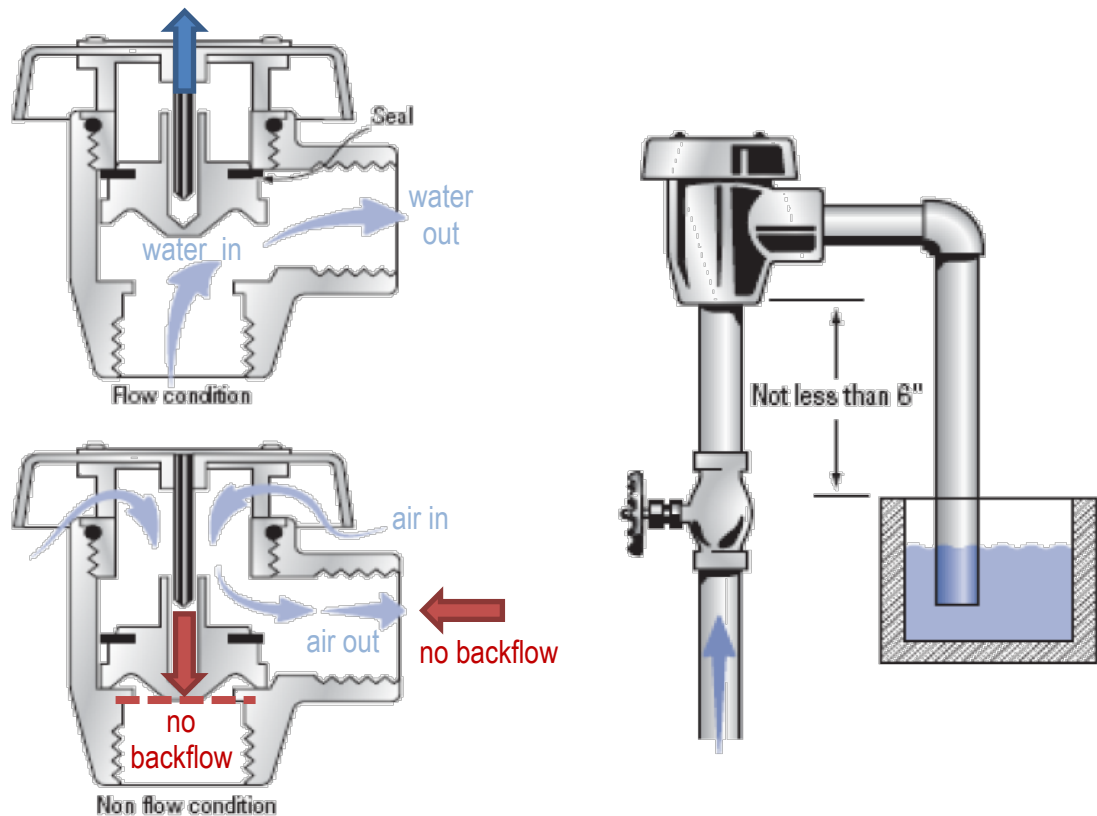


Figure 3

Pressure Vacuum Breaker (PVB)

A PVB is similar to an AVB, in that it prevents backsiphonage by allowing air in through a vent. The PVB consists of a spring loaded check valve, spring loaded air inlet valve, test cocks and two shutoff valves forming an assembly (see Figures 4 and 5 below). Because of the spring loading, a PVB can be installed where it will be under continuous pressure for long periods. PVBs are testable assemblies.

Figure 4

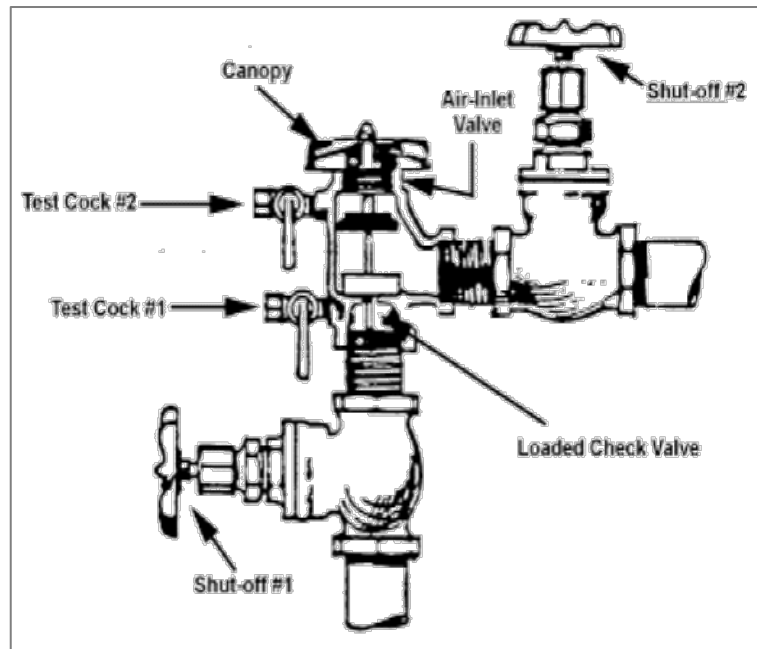
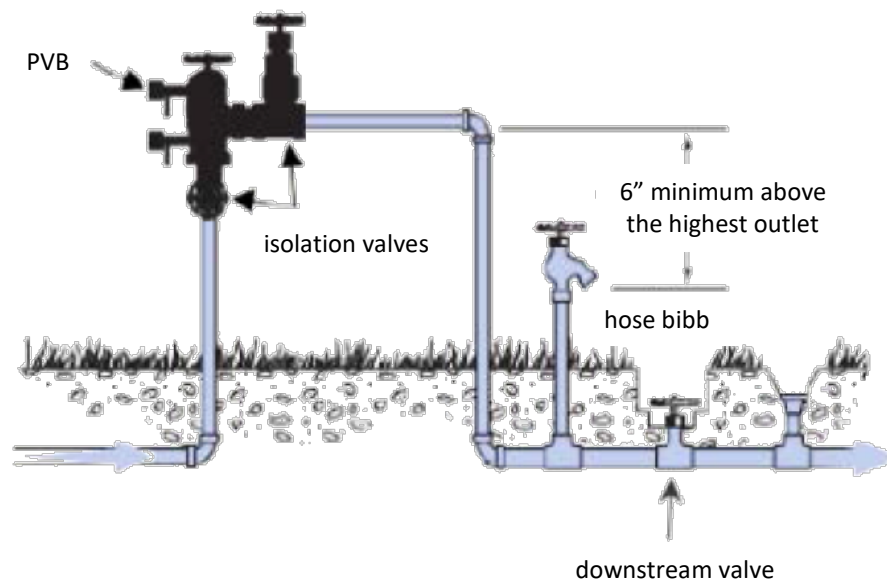


Figure 5



Reduced Pressure Backflow Assembly (RPBA)

A reduced pressure backflow assembly consists of two independently acting, spring loaded check valves with a relief valve placed between the two check valves designed to prevent backflow. The pressure in Zone 1 is the same as the public water supply. If the water pressure in Zone 2 becomes greater than the pressure in Zone 1, the second check valve will stop the reversal of flow. However, if the second check valve fails to seat properly, water will be discharged through the relief port, thereby protecting the municipal supply from backflow (see Figures 6 and 7 below) .

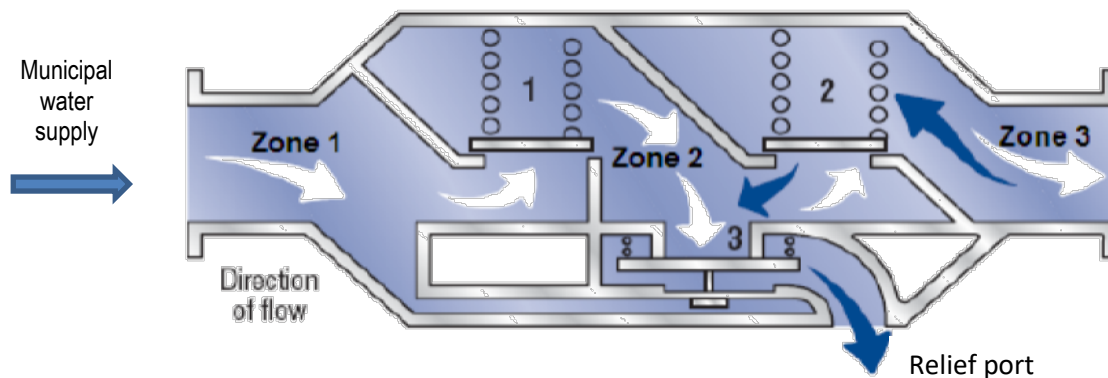


Figure 6

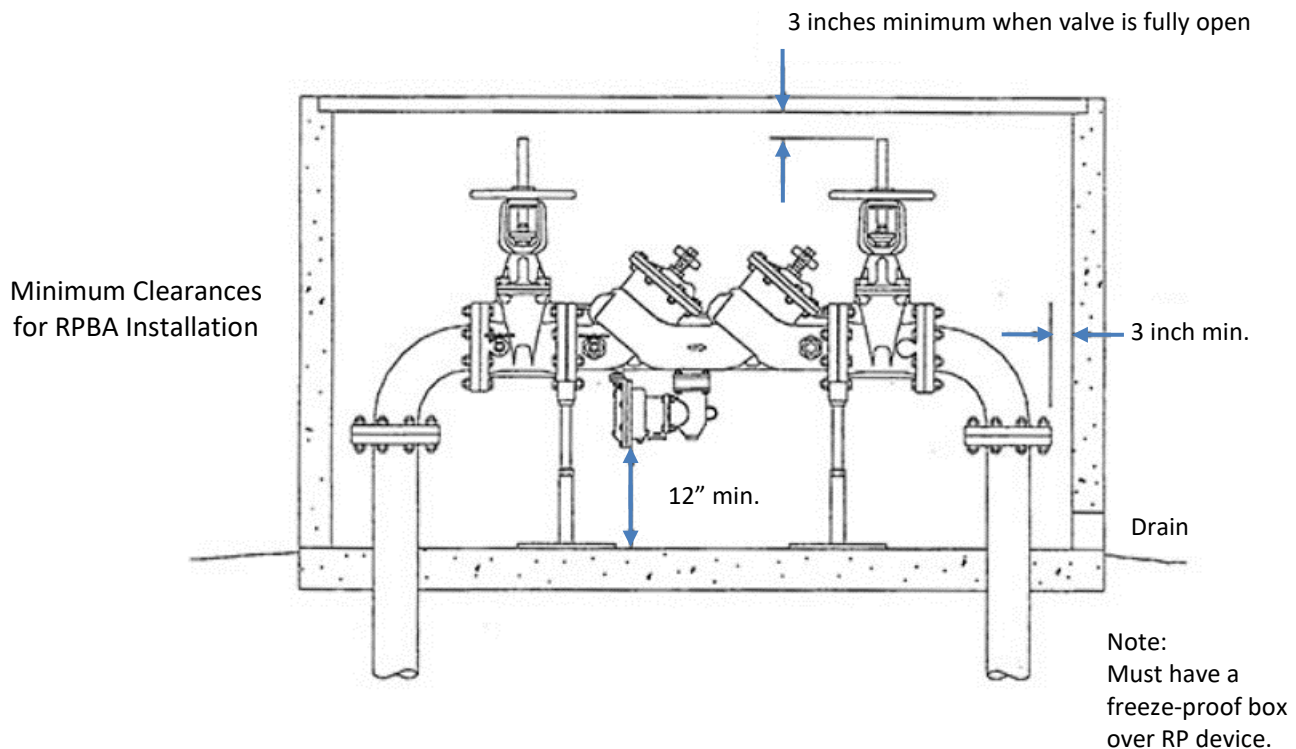


Figure 7
RPBA above ground installation

Dual Check Valve Assembly (DCVA)

A DCVA provides some degree of protection against backflow, but does not have the same “failsafe” relief port as an RPBA. Therefore, a DCVA may only be used to protect the public supply from aesthetic or non-health hazards. A DCVA consists of two loaded check valves, test cocks, and shutoff valves forming an assembly (see Figures 8 and 9 below). A DCVA may be used under continuous pressure and protect against backflow from both backpressure and backsiphonage. A DCVA is a testable assembly.

Figure 8

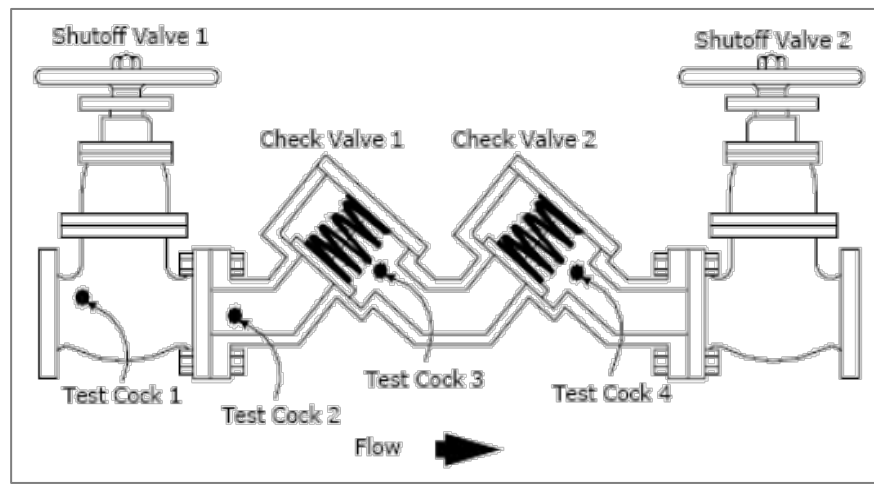
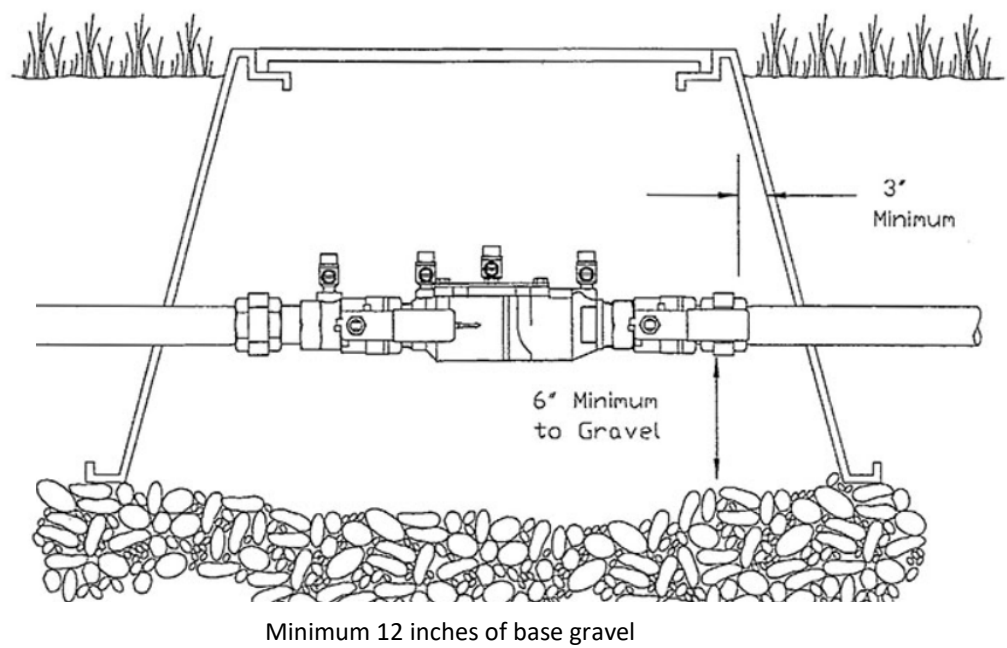


Figure 9

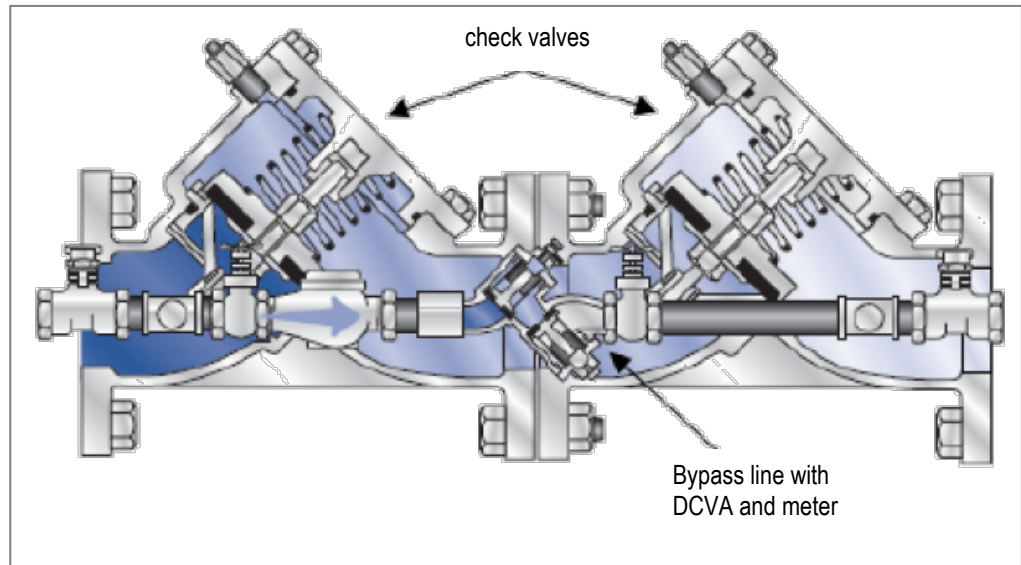
A small DCVA commonly used in sprinkler systems. (Below ground installation)



Double Check Detector Check

A Double Check Detector Check is a variation of a DCVA that is commonly used to protect the water supply from untreated fire protection systems. The Detector Check has a bypass line which also has a DCVA and a water meter which measures very low fire line flows (Figure 10 below).

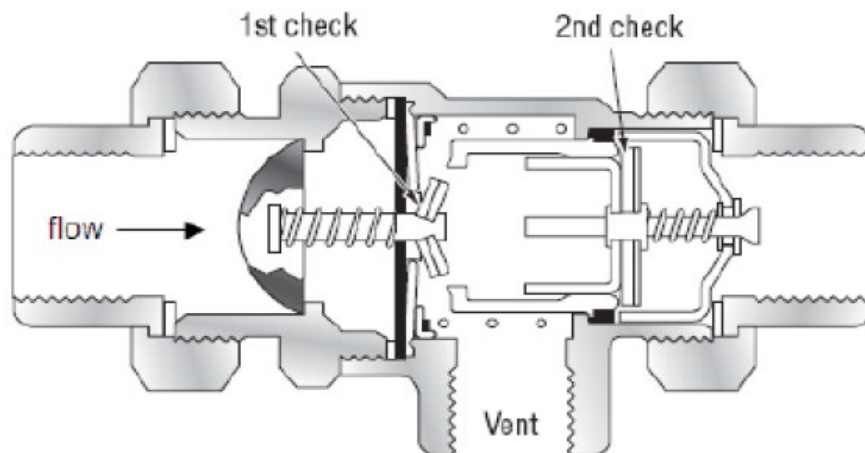
Figure 10



Double Check Valve with Intermediate Vent

A Double Check Valve with Intermediate vent is used on ¼ inch, ½ inch or ¾ inch pipes to protect against both backpressure and backsiphonage in low hazard situations. A vent located between the two check valves provides extra backflow protection (see Figure 11 below). This type of device can be used on carbonated beverage machines to prevent the backflow of carbon dioxide gas and carbonated water into the public water supply.

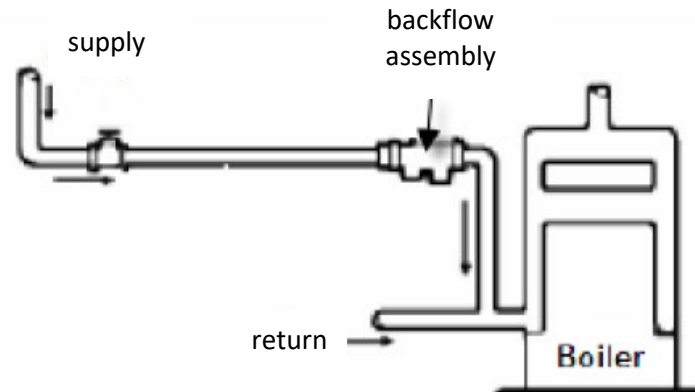
Figure 11



Boiler Installation (risk of thermal expansion)

In many buildings, potable water is used as a source of water for boilers. A boiler is a closed vessel in which water or other fluids is heated under pressure. The fluid is then circulated out of the boiler for use in various processes or heating applications. The pressures within boilers can become much greater than the system pressure at the point of connection. In many cases, chemicals of varying toxicity are added to boilers to reduce corrosion or scaling. Since boilers can cause backflow by backpressure, it is necessary to protect the water supply by installing a backflow assembly on the makeup or feed line to the boiler as noted in Figure 12 below.

Figure 12



Schedule 'D'

Exceptions to Premise Isolation

Complete an entry for each location where a premise-isolation backflow assembly exception was granted for a high-hazard use premises.

Address / Use	Date / Reason / Description
<i>Example: 1234 Something Rd Dental Clinic</i>	<i>Feb 6, 2019 - RDN staff visually verified that an AVB was installed on every faucet at the dental clinic. It was determined that a dual check valve at the curb is sufficient for premise isolation at this time. To be reviewed again in Feb 2020.</i>



Other types of high-hazard premises where exceptions may be considered:

- A medical/health facility that doesn't have a laboratory or blood/urine collection activities;
- A "bottling plant" without bottling processes, i.e. warehousing only;
- A laundry or dry cleaning business with no cleaning processes on the premises, i.e. drop off only;
- A marina/dock facility for small boat moorage (where no water or sewage facilities are on board);

Schedule 'E'

Sample Forms and Letters

**Letter Requesting Customer
To Complete Water Use
Questionnaire****Residential**

Date:

Dear Sir/Madame:

Canadian Drinking Water regulations require that water system purveyors (suppliers) develop and implement cross connection control programs. A cross connection control program helps protect public health by preventing contamination of the drinking water supply from potential backflow occurrences.

The provincial building and plumbing codes generally provide adequate protection to the public water system from cross connections. However, a few customers pose a special concern because of the complexity of their plumbing system and/or special uses of water on the property (i.e. decorative ponds, irrigation systems, fire protection systems, etc.). These customer's water connections are considered an increased health risk to other water system customers because of the potential for backflow to occur.

As part of the Regional District's efforts to keep the drinking water safe, a cross connection hazard survey is being conducted of all water system customers. Depending on the survey results, customers may need to have a backflow preventer installed on their service line or provide alternate protection to prevent contamination of the public water system. This is to prevent the spread of contaminants into the RDN Water System should a backflow or backpressure or back-siphonage incident occur. All backflow preventers must meet the installation requirements of the Canadian Standards Association (CSA) B64.10 (or most current edition) and be approved by the Regional District of Nanaimo.

Please complete the attached questionnaire by checking the applicable boxes and returning the completed questionnaire by _____ (date) to the address shown below.

We will review each completed questionnaire and determine whether further action is required. Thank you in advance for your cooperation in helping us protect the public drinking water supply. If you have any questions, please contact me at ph. 250-390-6560.

Yours truly,

Manager of Water Services

enc: Water Use Questionnaire

6300 Hammond Bay Road, Nanaimo, BC V9T 6N2www.rdn.bc.ca



Water Use Questionnaire Residential Customers

Name: _____ Ph. _____
Site Address: _____ Cell: _____
Mailing Address: _____ Email: _____

Please indicate whether the special plumbing or activities listed below apply to your premises:

Yes	No	Plumbing or Activity Present on Customer's Premises
		Underground sprinkler system
		Booster pump
		Water softener (or other water treatment system)
		Residential fire sprinkler system
		Solar heating system
		Heat exchanger (heated floors, geothermal heat exchange)
		Private well (or other supply, whether it's connected to the in-home plumbing or not)
		Sewage pumping system or grey water system
		Boat moorage with water supply
		Hobby farm
		Animal watering troughs
		Swimming pool or spa (hot tub)
		Greenhouse
		Decorative or fish pond
		Photo lab or dark room
		Home-based business (i.e., hair/beauty salon, dog grooming, machine shop)
		Sani-dump
		Rainwater collection cistern

Note to Customer: This form is used for preliminary assessment only. The water purveyor may require more information at a later date.

This form was completed by (print name): _____ Date: _____

Please return completed form by _____ (date) and send to: _____

Regional District of Nanaimo, Water Services Dept.
6300 Hammond Bay Rd, Nanaimo, BC V9T 6N2

Email: rcu@rdn.bc.ca
Fax: 250-390-1542

**Letter Requesting Customer
To Complete Water Use
Questionnaire****Non-Residential**

Date:

Dear Sir/Madame:

Canadian Drinking Water regulations require that water system purveyors (suppliers) develop and implement cross connection control programs. A cross connection control program helps protect public health by preventing contamination of the drinking water supply from potential backflow occurrences.

The provincial building and plumbing codes generally provide adequate protection to the public water system from cross connections. However, a few customers pose a special concern because of the greater scope and complexity of their plumbing systems and special uses of water on the premises (i.e. car washes, hotels, laundromats, nurseries, etc.). These customer's connections are considered an increased health risk to other water system customers because of the potential for backflow to occur.

There should never be a negative pressure in the municipal water distribution system. Unfortunately, a combination of events and circumstances (such as a watermain break) may occur, that creates low-pressure or negative pressure conditions. As part of the Regional District's efforts to keep the drinking water safe, a cross connection hazard survey is being conducted of all water system customers.

Depending on the survey results, customers may be required to have a backflow preventer installed on their water line or provide alternate protection. This is to prevent the spread of contaminants into the RDN Water System should a backflow or back-siphonage incident occur. All new and existing backflow preventers must meet the installation requirements of the Canadian Standards Association (CSA) B64.10 (or most current edition) and be approved by the Regional District of Nanaimo.

Please complete the attached questionnaire by checking the applicable boxes and returning the completed questionnaire by _____(date) to the address shown below. We will review each completed questionnaire and determine whether further action is required. Thank you in advance for your cooperation in helping us protect the public drinking water supply. If you have any questions, please contact me at ph. 250-390-6560.

Yours truly,

Manager of Water Services

enc: Water Use Questionnaire

6300 Hammond Bay Road, Nanaimo, BC V9T 6N2www.rdn.bc.ca



Water Use Questionnaire Non-Residential Customers

Business Name and Contact: _____

Description of Business: _____

Site Address: _____ Ph. _____

Mailing Address: _____ Cell: _____

_____ Email: _____

Is the type of business or premise included in the table below? (check all that apply)

<input type="checkbox"/>	Agricultural (farm or dairy)	<input type="checkbox"/>	Metal plating industry
<input type="checkbox"/>	Beverage bottling plant	<input type="checkbox"/>	Mortuary
<input type="checkbox"/>	Car wash	<input type="checkbox"/>	Petroleum processing or storage plant
<input type="checkbox"/>	Chemical plant	<input type="checkbox"/>	Pier or dock
<input type="checkbox"/>	Commercial laundry or dry-cleaners	<input type="checkbox"/>	Site access denied or restricted
<input type="checkbox"/>	Having reclaimed water and potable water provided	<input type="checkbox"/>	Radioactive material processing plant or nuclear reactor
<input type="checkbox"/>	Film processing facility or laboratory	<input type="checkbox"/>	Wastewater lift station or pump station
<input type="checkbox"/>	Food processing plant	<input type="checkbox"/>	Wastewater treatment plant
<input type="checkbox"/>	Hospital, medical center, nursing home, veterinary, medical or dental clinic, or blood plasma centre	<input type="checkbox"/>	Unapproved auxiliary water supply interconnected with the public water supply
<input type="checkbox"/>	Having irrigation system using purveyor's water and adding chemicals, i.e., a golf course	<input type="checkbox"/>	Military Base

Other potential cross connection concerns:

<input type="checkbox"/>	Irrigation system	<input type="checkbox"/>	Fire sprinkler system ___with___ without chemicals or antifreeze
<input type="checkbox"/>	Swimming pool	<input type="checkbox"/>	Other (describe)

Note to Customer: This form is used for preliminary assessment only. The water purveyor may require more information at a later date.

This form was completed by (print name): _____ Date: _____

Please return completed form by _____ (date) and send to: _____

Regional District of Nanaimo, Water Services Dept.
6300 Hammond Bay Rd, Nanaimo, BC V9T 6N2

Email: rcu@rdn.bc.ca
Fax: 250-390-1542

**Letter Requesting Customer
To Install a Backflow
Prevention Assembly**

Date:

Dear Sir/Madame:

Canadian Drinking Water regulations require that water system purveyors (suppliers) develop and implement cross connection control programs. Cross connection control programs help protect public health by preventing contamination of the drinking water supply from potential backflow occurrences. **The purpose of this letter is to inform you of a requirement to install a backflow assembly.**

The Regional District requires the installation of a backflow prevention assembly, commensurate with the degree of hazard, to isolate your plumbing system (and water use) from the public water supply. Please find attached a copy of the RDN Cross Connection Control Regulation Bylaw No. 1788, 2019.

According to [*our records, staff, recent inspection, plumbing permit, photos, complaint, billing records, or business license database*], the overall public health hazard posed by your plumbing system is [*Moderate, or High*]. Based on the current Canadian Standards Association (CSA) B64.10 publication for backflow prevention, a Regional District-approved _____ [*type of assembly*] is required to be installed on your water service line at the water meter.

Please make arrangements to have the assembly installed by _____ [*date*] or when your plumbing system is modified, whichever comes sooner. Your plumbing professional should oversee the installation of the assembly to ensure compliance with the current standards.

We appreciate your cooperation in meeting this requirement. If you have any questions, please contact me at ph. 250-390-6560.

Yours truly,

RDN Manager of Water Services



Letter Requesting Customer To Submit a Backflow Test Report

Date:

Dear Sir/Madame:

Canadian Drinking Water regulations require that water system purveyors (suppliers) develop and implement cross connection control programs. Cross connection control programs help protect public health by preventing contamination of the drinking water supply from potential backflow occurrences. As part of this program, a backflow prevention assembly has been installed on your water service and/or within your plumbing system to protect the public water supply. Annual testing is required to ensure that the backflow prevention assembly is functioning properly.

The purpose of this letter is to request that you arrange for the annual testing of the _____ [*type of backflow assembly*] described below:

- [*name of backflow assembly*] located _____ [*at janitorial sink, public swimming pool, carbonated soda fountain, etc.*]

Please make arrangements to have the assembly inspected and tested by a **certified backflow assembly tester**. Test results should be sent to the address below by _____ [*date*]. A Cross Connection Control Test Report form is attached for your convenience. The test form must be properly completed and signed before being returned to the RDN. We will review the completed test report within thirty (30) days and determine if further action is required.

We appreciate your cooperation in meeting this requirement. If you have any questions, please contact me at ph. 250-390-6560.

Yours truly,

RDN Manager of Water Services

enc: RDN Backflow Assembly Test Report Form

6300 Hammond Bay Road, Nanaimo, BC V9T 6N2

www.rdn.bc.ca



Sample Water Service Agreement

Registered Owner: _____ Site Address: _____
Legal Description: _____ Mailing Address: _____

1. The undersigned applicant hereby applies for a water connection to the above-described property.
2. The applicant is the owner of the described property, or the authorized agent of the owner.
3. As a condition of the Regional District of Nanaimo _____ (name of) Water Service Area, hereinafter referred to as the Purveyor, providing and continuing service to the above described property, the property owner, by signing this application agrees to comply with:
 - a) All provisions of the attached *Regional District of Nanaimo Cross Connection Control Regulation Bylaw No. 1788, 2019*, including amendments thereto; and
 - b) Other such current (attached) and future rules and regulations that govern the Purveyor's water system.
4. The property owner specifically agrees:
 - a) To install and maintain at all times his plumbing system in compliance with the most current edition of the British Columbia Plumbing Code as it pertains to the prevention of potable water system contamination and prevention of pressure surges and thermal expansion in his/her water piping (for thermal expansion, it shall be assumed that a dual check valve is installed by the Purveyor on the water service pipe);
 - b) Within 30 days of the Purveyor's request (or alternate schedule acceptable to the Purveyor):
 - i) To install, maintain, test and repair in accordance with the Purveyor's cross connection control standards all premises isolation backflow prevention assemblies required by the Purveyor to be installed to protect the public water system from contamination; and
 - ii) To report to the Purveyor the results of all assembly tests and/or repairs to the premises isolation backflow assemblies.
 - c) As a condition of the Purveyor waiving the requirement for premise isolation by a reduced pressure backflow assembly on the property owner's side of the water meter:
 - i) To authorized the Purveyor to make periodic water use surveys of the premises;
 - ii) Within 30 days of the Purveyor's request, to install, test, maintain, and repair in accordance with the Purveyor's cross connection control standards (copy received with this application) all in-premises backflow prevention assemblies that provide equivalent protection for the Purveyor's distribution system;
 - iii) To report to the Purveyor within 30 days of obtaining the results of all tests and repairs to the aforementioned backflow prevention assemblies; and
 - iv) To report to the Purveyor any change to the plumbing system.
 - d) Not to make a claim against the Purveyor or its agents or employees for damages and/or loss or production, sales or service, in case of water pressure variations, or the disruption of the water supply for water system repair, routine maintenance, power outages, and other conditions normally expected in the operation of a water system.
 - e) To pay his/her water bill within 30 days from the date of billing.

After 30 days of the Purveyor mailing a written notice to the property owner of his/her breach of this agreement, the Purveyor may terminate water service. In the event legal action is required and commenced between the parties to this agreement to enforce the terms and conditions herein, the substantially prevailing party shall be entitled to reimbursement of all its costs and expenses including but not limited to reasonable attorney's fees as determined by the Court.

Applicant's Signature _____ Date _____

Attachments received (customer to initial):

- _____ RDN Water Regulation Bylaw No. 1654
- _____ RDN Water Rates & Fees Bylaw No. 1655
- _____ RDN Cross Connection Control Regulation Bylaw No. 1788



Cross Connection Control Test Report

Address of Device:		Contact:		Phone number:	
Owner: RDN Water Services		Owner Address: #8-1065 Herring Gull Way Parksville BC V9P 2N1		Phone number:	
Serial Number:		Make/Model:		Size: 50mm	
Replaces Serial Number:		Installed on: <input type="checkbox"/> Premises isolating device <input type="checkbox"/> Internal Device		Installed on: <input type="checkbox"/> Domestic <input type="checkbox"/> Fire <input type="checkbox"/> Irrigation	
Tester's Name:		Tester's AWWA Number:		Diff. Pressure Gauge Serial Number:	
Business Address: #8-1065 Herring Gull Way		Postal Code: V9P 2N1		Phone Number: 250-248-4914	
<input type="checkbox"/> AGG (2x dia) <input type="checkbox"/> Relief valve failed to open <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight		<input type="checkbox"/> RP/RPF Assembly Check Valve 1 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight		<input type="checkbox"/> DCVA, DCVAF, SCVAF Check Valve 2 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight	
Outlet dia. _____ in AG Size _____ in Pressure diff across 1st check valve (no flow) <input type="checkbox"/> Opened, opening point of relief valve (≥ 2 psi) Buffer (≥ 3 psi) A-B=C		Check Valve 2 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight A _____ psi B _____ psi C _____ psi A-B=C		<input type="checkbox"/> PVB/SRVAF Assembly Check Valve <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight <input type="checkbox"/> Opened Shut off Valves 1 2	
Static inlet line pressure at time of test _____ psi		Test Result <input type="checkbox"/> Passed <input type="checkbox"/> Failed		Test Date (YYYY/MM/DD):	
<p>If the device fails the initial test for any reason, complete the sections below, noting the repairs and retest results.</p>					
Check applicable valve(s) <input type="checkbox"/> Relief Valve <input type="checkbox"/> Check Valve # 1 <input type="checkbox"/> Check Valve # 2 <input type="checkbox"/> Air Inlet Valve <input type="checkbox"/> Shut off Valve					
Check applicable repair <input type="checkbox"/> Cleaned; replaced <input type="checkbox"/> Disc <input type="checkbox"/> Spring <input type="checkbox"/> Diaphragm <input type="checkbox"/> Seat <input type="checkbox"/> Guide <input type="checkbox"/> O-rings <input type="checkbox"/> Poppet <input type="checkbox"/> Repair Kit					
<input type="checkbox"/> AGG (2x dia) <input type="checkbox"/> Relief valve failed to open <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight		<input type="checkbox"/> RP/RPF Assembly Check Valve 1 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight		<input type="checkbox"/> DCVA, DCVAF, SCVAF Check Valve 2 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight	
Outlet dia. _____ in AG Size _____ in Pressure diff across 1st check valve (no flow) <input type="checkbox"/> Opened, opening point of relief valve (≥ 2 psi) Buffer (≥ 3 psi) A-B=C		Check Valve 2 <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight A _____ psi B _____ psi C _____ psi A-B=C		<input type="checkbox"/> PVB/SRVAF Assembly Check Valve <input type="checkbox"/> Leaked <input type="checkbox"/> Closed tight <input type="checkbox"/> Opened Shut off Valves 1 2	
Static inlet line pressure at time of test _____ psi		Test Result <input type="checkbox"/> Passed <input type="checkbox"/> Failed		Retest Date (YYYY/MM/DD):	
Tester's Signature:					



**WATER SERVICES DEPARTMENT
FIRE HYDRANT USE PERMIT
APPLICATION FORM**



APPLICANT'S NAME: _____

MAILING ADDRESS: _____ **Postal Code** _____

TELEPHONE: _____ **CELL:** _____ **FAX:** _____ **EMAIL:** _____

- This application is for use of the fire hydrant located at _____
- Anticipated for the period _____ to _____
- For the following uses: _____
- Project Description: _____
- RDN Water Service Area: _____

I understand and agree to the following:

- Application fee is \$50.00
- Fire hydrant use fee/deposit in the amount of \$500.00.
- The fire hydrant may not be used until this Permit has been issued and the RDN staff have installed backflow prevention devices.
- Fire hydrant use is restricted to only the above-noted uses that have been accepted by the Manager.
- The Applicant may not leave the hydrant and associated equipment unattended.
- The permit may be revoked by the RDN at any time, where deemed necessary.
- On completion the RDN will inspect and maintain the hydrant as required, deduct a \$125 fee, any repair costs and water consumption fees from the \$500 deposit, and refund/invoice the balance to the Applicant.

SIGNATURE OF APPLICANT: _____ **DATE:** _____

Personal information collected on this form is collected for the purpose of processing this application and for administration and enforcement. The personal information is collected under the authority of the Local Government Act and RDN bylaws. If you have any questions about this collection, contact the Manager of Water Services at 6300 Hammond Bay Road in Nanaimo or by phone at 390-6560. Personal information or business information submitted on this form is not considered to be supplied in confidence. **Applicant's initials** _____

Water Services Department Use Only Below This Line

☐ **Permit Approved** ☐ **Permit Denied** for the following reasons: _____

Date: _____ Hydrant # _____ Permit # _____

Manager of Water Services

Meter Reading at Start: _____ (m³) **Meter Reading at Completion:** _____ (m³)

Application Fee (a) **\$50.00** (11-__-98-00)

Damage Deposit (b) **\$500.00** (14-35-00-00-00)

Refund equals the Damage Deposit less,
Less RDN inspection/maintenance fee (\$125) (c) **\$125.00** (11-__-98-00)

Less costs for any damages (d) **\$** _____

(12% HST) _____

Less water consumption at \$2.00/cubic meter

Consumption m3 _____ x \$2.00 = (e) **\$** _____

Amount to refund or invoice (b minus c+d+e) **\$** _____ (11-__-98-00)

Refund/Invoicing Approved by _____ **Date:** _____

Manager of Water Services



Backflow Incident Response Form

Fill out the following information as completely as possible, and forward to the Manager of Water Services within 24 hours of the incident.

Responding Operator:	Date:
Incident Name/Address:	
CALLER INFORMATION	
Date Call Received:	Time Call Received:
Caller's Name:	Caller's Address:
Agency:	City:
Phone #:	Email:
INCIDENT DESCRIPTION	
Date of Incident: _____	Time of Occurrence: _____
Type of Business: _____	
Backflow Originated From (<i>booster pump, etc.</i>): _____	
Cause of backflow (<i>main break, fire flow, etc.</i>): _____	
DESCRIPTION OF CONTAMINANT	
Contaminant (<i>attach MSDS sheet if available</i>): _____	
Colour, odour, bubbles, sediment: _____	
Number of persons affected: _____	Illness or physical irritation reported: _____
CORRECTIVE ACTIONS TAKEN	
Flushing, cleaning, disinfection: _____	
Additional backflow prevention required/recommended: _____	
NOTIFICATIONS	
<i>(Customers, Health Authority, RDN Manager, Communications Coord., Media)</i>	
MANAGER FOLLOW-UP	
Extent of Damage:	Feedback from Community:
Costs Involved:	Additional Follow-up Required:

Schedule 'F'

List of Certified Backflow Assembly Testers

(Current as of June 10, 2019)

This section provides a list of cross connection control members of the BC Water & Waste Association, organized by city. See page 55 for a list organized by last name.

#

150 Mile House

Mohr, Levi

Abbotsford
Burke, Douglas
Devries, Ryan
Dhaliwal, Jasdeep
Foltyn, Tomas
Gaudette, Brad
Green, Fred
Hulan, Burt
Kowalenko, Matthew
Kuo, Elvin
MacMahon, David
Martin, Jeffrey
McCulloch, Matthew
McDonald, Kenneth
Mellish, Adam
Palfy, Paul
Pankratz, Greg
Pennington, Steven
Pope, Jason
Radelet, Trevor
Rhode, Brandon
Singh, Mandeep
Smit, Mitchell
Smith, Kevin
Sowerby, Andrew
Steele, Chad
Tieszen, Kyle
Wall, Michael
Webb, Cody
Witt, Cory

A

Agassiz

McKechnie, Grant
Payne, Steve

Aldergrove
Harris, James
Lunn, James
Rance, Stuart
Spartz, Garrett

Anmore
Baia, Steve
Farley, Dan

Annacis Island
Reimer, Steve

Armstrong
Cowden, Chris
Holloway, Ryan
Logan, Brett

B

Barriere

Doherty, Dustin

Black Creek
Grutzmacher, Roger

Burnaby
Barrett, Braden
Bathurst, David
Booton, Christopher
Breadon, Scott
Carniel, Michael
Carson, Sam
Ceglie, Nicholas
Charlton, Daniel
Cheng, William
Chong, Daniel
Choo, Pan
Clironomos, George
Clow, Anthony
Cornell, Matt
Correia, Jason
Cox, Kenneth
Dadhra, Rakesh
Dalian, Merlin
Dallyn, Seth
De Angelis, Marco
Ekman, Tyson
Ficetola, Giuseppe
Fitzgerald, Alan
Forsyth, Dave
Golob, Brian
Goyette, Phillip
Hajiyani, Sameer
Helleouet, Patrick
Hollander, Alexander
Huber, Cody
Iammali, Mustapha
Ighani, Ramin
Jaroma, Andrzej
Johnston, Curtis
Lai, Jason
Leary, Douglas
Leland, Trevor
Lemay, Robin
Lesperance, Mike
Li, Oliver
Li, Ya Ping
Liang, Randal Hong
Mallan, Jay
Martinez, Gunar
Martinez, Jose
Mastin, Brett
McBride, Jamie
McLaughlin, Paul
Mehaidli, Mahmoud
Miletich, Jay
Nadj, Marko
Pasqua, Claudio
Peirow, Pedram
Pizzolon, Ron
Puri, Mohit Micky
Quezada, Sebastian
Redlac, Scott
Roesch, Patrick
Ryu, Sangwon
Sangha, Michael
Scott, Gregory
Smith, James
Sparkes, John
Sproule, John
Suda, Hynek
Suthern, Nigel
Svorinic, Tony
Takaki, Dennis
Takaki, Thomas
Tamagi, Harold
Thacker, James

Tomic, Tomislav
Weber, Bert
Zanotto, Juliano

C

Calgary

Buchanan, Michael
Hardingham, Sean
Havinga, Landyn

Campbell River
Clarkson, Casey
Ebert, James
Howard, Mark
Jones, Donald
Mackenzie, Farro
Pierce, Cam
Travanut, Ed

Canmore
Martens, Steven

Castlegar
Algar, Russell
Balyk, Terry
Lafayette, Leford
McNeal, Regan
Rosychuk, Derek

Central Saanich
Evans, Jonathan

Chemainus
Brown, Mike
Parker, Jeffrey

Chilliwack
Abernethy, Travis
Bjorge, Joseph
Brown, Matthew
Chapman, Dan
Cryderman, Jason
Davies, Lance
Ferguson, Sheldon
Frey, John
Kinar, Michael
Kreitner, Hans
Lindhout, Darrell
Nestor, Mitchell
Nicholson, Steve
Papp, Cory
Powers, Joshua
Pritchard, Shawn
Tataren, Jeffrey
Toop, Craig
Van Der Torre, Clinton

Clearwater
Griffiths, Robert

Cobble Hill
Robinson, Mark

Coldstream
Bateman, Bryan
Blundell, Neil
Desnoyer, Clayton
Leibel, Paul
Plysiuk, Blake
Tucker, Christopher
Witwicki, Jeff

Collwood
Walker, Sonny

Comox
Barber, Glen
Begley, Adam
Clark, Daniel
Howes, Patrick
Mansfield, Steven
Okuma, Christian

Coombs
Lacroix, James

Coquitlam
Agahi, Jamshid
Agur, Markus
Allen, Paul
Arif, Rebovar
Barker, Scott
Boatter, Scott
Camarda, Alex
Che, Xizhe (Mike)
Clark, John
Clydesdale, Donald-John
Devidi, Steve
Elder, Donald
Farley, Paul
Ghias, Ahmad
Gormley, Bob
Gross, Wesley
Guarascio, Peter
Henkelman, Steven
Hunter, Nicholas
Izadi, Kourosh
Jamali Mehr, Maziar
Javadi, Ali Reza
Johnson, Tyler
Jorgenson, Dustin
Jung, Brandon
Karimi, Sayed-Asadullah
Kralj, Jason
Kum, Andrew
Lee, Chris Jinwook
Lepper, Steven
Liao, Wei
Malakpour, Davar
Morales, Jonathan
Naso, Lucas
O'Connor, Keith
Park, Tae Sung
Pavlis, Joseph
Provesan, Michael
Regan, John
Rohne, Marc
Ulrich, Seth
Worden, Dave
Zhou, Wen Sheng

Courtenay
Bell, Mike
Fisher, Kerby
Inverarity, Terry
Johnson, Tim
Mitchell, Don
Murgatroyd, Gavin
Rohne, Jamin
Szabo, Andrei

Cowichan Bay
Crossley, Jason

Cranbrook
Jantz, Scott
McCulloch, Dustin

Creston
Huscroft, Traven
Mercer, Troy

Crofton
Gerrits, Brent

Cumberland
Beattie, Talon
Charette, Nick
Hamilton, David

D

Dawson Creek

Ballantyne, Kevin
McLeod, Ian
Potratz, Travis

Delta
Avery, Mike
Becker, Dan
Berg-Iverson, Kevin
Buick, Allan
Camano, Robert
Chen, Chao
Czopek, Chris
Dahl, Stephen
Detting, Bruno
Dunkinson, Gary
Dusanj, Lance
Duyvestyn, Martin
Gill, Aman
Gillam, David
Gong, Yun Zhang
Harrison, Justin
Hollinrake, Doug
Hossack, Graeme
Joseph, Russel
Kenmuir, Graham
Kjar, Rick
Kundi, Amanjot
Leaman, Travis
Li, Fa Chun
Livingstone, Michael
MacKay, Robert
Marcoux, Ryan
Meyers, Dave
Noel, James
Parson, Dane
Presley, Graham
Ratzlaff, Richard
Reilly, David
Rilling, Byron
Robertson, Randall
Shepherd, Bryan
Sheriff, Scott
Sillett, Eric
Wang, Yi Edward
Wong, Glenn

Duncan
Baker, Steven
Favreau, Gilbert
Gordon, Todd
Hunter, Tom

CROSS CONNECTION CONTROL MEMBERS BY LAST NAME

E

East Gwillimbury
King, Jordan

Enderby
Bastiaansen, Richard
Sherwood, Mark
Whitehead, Bill

F

Fanny Bay
Waterfield, Gavin

Fernie
Birch, Cole
Gillissie, Jamie
Stratton, Scott

Fort Nelson
Dejong, Harold

Fort St. John
Durand, Glenn
Durnford, Garland
Torsti, Travis

G

Garibaldi Highlands
Rengert, Scott
Schellenberg, Kevin
Schmurr, Darren
Schulte, Bart
Wike, Chris

Genelle
Spender, Brad

Gibsons
Windsor, Dan

Gillies Bay
Taylor, Ken

Goldbridge
Van Loon, Troy

Golden
Robison, Ryan
Taylor, Alan

Grand Forks
Espenhain, Kenneth
Koochin, Daniel
Romaine, Dave

Grande Prairie
Burton, Robert

H

Hagensborg
Leverington, Scott

Heffley Creek
Ackles, Kyle
Wall, Kevin

Hudson's Hope
Anderson, Darren

I

Invermere
Smith, Travis

K

Kaleden
Jones, Frederick
Weremchuk, Morris

Kamloops
Adams, Bill
Beesley, Kevin
Brown, Shawn
Burke, Michael
Clark, Jeff
Fraser, Mike
Garton, Leann
Gilbert, Darren
Harwood, Todd
Hunt, Dean
Keith, Ryan
Knoll, Derek
Koester, Brett
Mackay, David
Oram, Glen
Pellerin, Rene
Schiller, Neil
Sigauin, Spencer
Simpson, Paul

Kaslo
Kelly, Paul

Kelowna
Anderson, Tom
Bell, Randy
Birnie, Jody
Brown, Robert
Clark, Richard
Dakin, Scott
Fabick, Josh
Fiehl, Ryan
Fitzpatrick, Bryan
Foster, Blaine
Francis, Dave
Franke, Todd
Gilbert, Richard
Godel, Alan
Guttridge, Nathan
Hamilton, Brad
Hicks, Glenn
Koch, Greg
Koch, Ryan
Koga, Steven
Mathieson, David
Mazu, Jerry
McMahon, Don
Mitchell, Dennis
Navrot, Thane
Nijholt, Jay
Pyke, Ryan
Rasmuson, Craig
Reich, Dave
Robson, Tracy
Rushton, Harold
Sauer, Derek
Simmons, Darren
Sweet, Sean
Waffle, Scott
Wannop, Andrew
Westen, Brad
Wikeheiser, Donald
Wilson, Drew

Keremeos

Holgate, Terry
Murphy, James

Kimberley

Waites, Jordan
Wright, Bradley

Kitimat

Burnett, John
Manson, Michael
Nunes, Donald
Pacheco, Donald
Riggs, Clarence
Webber, Brandon

Kitwanga

Walsh, Juliet

Ladysmith

Cavers, Jake
Dube, Baden
Kwiatkowski, Tricia
Salahub, Adrian

Lake Country

Bauer, Clayton
Klein, Erich
Milat, Sandy
Pietz, Kalvin
Rideg, Julius

Langley

Baker, Kirk
Becker, Dallas
Braun, Kendra
Campbell, Chns
Canoa, Fabio
Carballo, Christian
Cho, Jin Hwan
Church, Matthew
Connolly, Michael
Crowley, Andrew
Cyr, Richard
Desjarlais, Jarrett
Doberstein, Jacob
Donaldson, Michael
Fandrey, John
Gaertner, Bryan
Gardner, Brad
Hayes, Darcy
Hobson, Bradley
Hubbs, Andy
Jensen, Christian
Joberg, Michael
Johnson, Scott
Johnston, Les
Kling, Michael
Kugler, Alec
Kump, Mitchell
Lauener, Scott
Leupen, Brent
Leveque, Matthew
Lieuwen, Cliff
Lozada, Jonathan
Magnowski, Brent
McNabb, Matt
McRae, Bill
McWilliams, Brian
Miller, David
Miller, Matt
Murray, Michael
Niemantsverdriet, Joel
Peters, Adam
Piluso, Rick

Pinkerton, Jason
Quaite, Jeremy
Richardson, Ben
Rockson, Cody
Saborio, Jon
Sales, David
Shafer, Gerald
Simonson, Sean
Smith, Ryan
Steen, Kyle
Taylor, Matt
Temke, Byron
Temperton, Ross
Trepp, Shadd
Turner, Robert
Van de Leur, Dave
Veale, Chris
Veikie, Larry
Walker, Terry
Wiegand, Ryan
Wyatt, Samuel

Lillooet

Van Vliet, Anthony
Willey, John

Lone Butte

Silvey, Steven

Lumby

Jewitt, Jeremy
Marison, Dave

M

Madeira Park
Vashev, Malin

Maple Ridge

Antosh, David
Bartak, Gabriel
Bower, Kyle
Bratina, Brian
Buchan, Craig
Chenier, Brandon
Davidson, Paul
Davison, Cory
De Vaal, Nicholas
Dea, Robert
Earle, Chris
Erasmus, Raymond
Faccin, Nicholas
Finch, Jason
Freeborn, Mathew
Galcso, Ernest
Hachey, Kevin
Hermanus, Roy
Hunter, Dale
Karpinski, Nick
Kelleher, Timothy
Majano, Melvin
Marshall, Tyler
Mcausland, Graham
McKinley, Jamie
Mutiu, Florin
Palfreyman, Brandon
Patterson, Dakota
Pring, Gary
Rowley, Alex
Sali, Nicolae
Siebert, Micah
Stanley-Smith, Jordan
Stewart, Robbie
Straghan, Colin
Tokarev, Dmitry
Trulsen, Donald
Van Pelt, Craig
Wadge, Joseph

Marysville

Pedersen, Daniel

Masset

Bellis, Noel

Merritt

Curnow, Dick

Mica Creek

Palmer, Dave

Mill Bay

Belcourt, Corry
Hall, Colin
Pooley, Roderick
Thompson, Randolph

Mission

Andel, Devin
Dickson, Tim
Emerson, Chris
Govereau, Joel
Laslo, Michael
MacLeod, Daniel
McClenaghan, William
Page, Brad
Pearson, Jason
Pearson, Jason
Power, Keith
Viskovic, Frank
Zarazun, Rid

Mount Currie

Pickles, Christian

N

Nakusp

Peterson, James

Nanaimo

Acton, Clayton
Denslow, Greg
Du Manoir, Carl
Hardy, Michael
Harrison, Les
Jeffries, Jordan
Maddock, Peter
McNeill, Andrew
Mohamed, Kirk
Moore, Jameson
Pendergast, Tyson
Ray, Zack
Robertson, Craig
Rule, Jason
Semrok, Dustin
Wakely, Christian

Nanoose Bay

Campbell, Kevin

Naramata

Linton, Stewart

Nelson

Colley, Jay
Kootnikoff, Michael
Pillipshen, Micah

New Westminster

Boyes, Tyson
Callard, Dean
Duncan, Andrew
Ellam, Drew
Frehlick, Neale
Graham, Donald

CROSS CONNECTION CONTROL MEMBERS

BY CITY

Ikoma, Donald
Johnson, Adam
Johnson, David
Kwak, Michael
Lazzer, Paul
Lolacher, Adam
Macmillan, Andrew
Manuel, Trevor
Mazziotti, Michael
Moenke, Les
Mondor, Chris
Shama, Ali
Siluvaithas, Mario

North Saanich

Ferrie, Joe
Gosse, Daniel
Harding, Ben
Noulette, Andrew
Page, Ryan
Pritchard, Justin
Rathwell, Dwayne
Rooke, Sam
Sartori, Dino

North Vancouver

Beaupre, Leon
Bradshaw, Jonathan
Clark, Daniel
Comtois, Ghislain
Douglas, Scott
Elstone, Thomas
Gholamalian, Mohsen
Goldstone, Todd
Hau, Kam Wing
Memari Pour, Hassan
Murphy, Tommy
O'Connor, David
Petrik, Jakub
Proctor, Greg
Roca, Rochelle Joseph
Rogers, Cameron
Saeidi Dehaghani, Ebrahim
Snider, Owen
Snow, Adam
Stevens, John
Tilley, Cameron
Warrick, Mackenzie
Zegarski, Franciszek
Zhang, Joe

O

Oliver

Latreille, Matt
Poznikoff, Nick
Raposo, Jeremy

Osoyoos

Bhatti, Babandeep
Hebig, Howard
Johnson, Craig

P

Parksville

Desrosiers, Rob
Hale, Brian
Lancaster, Brad
Pagnotta, Michael
Ross, David
Silenieks, Barbara
Smith, Brian

Peachland

Stickland, Ryan

Pemberton

Harwood, Doug
Koning, Keegen

Penticton

Barnay, Ian
Bennett, Darrell
Birch, Korey
Bradley, Andrew
Cross, Andrew
Dunham, Kevin
Green, Ashton
Harriott, Gregory
Hartman, Trent
Klemchuk, David
Lewis, Jesse
Maveety, Lance
Palmer, Robert
Rorie, David

Pitt Meadows

Burdick, Rick
Chang, Matthew
Formo, Ben
Giampa, John
Gossen, Paul
Jucutan, Manuel
Kleskovic, Joshua
Lorion, Robert
Mateescu, George
Somogyi, Christian
Stasiuk, Jeff
Thom, Ronald
Yang, Hong

Port Alberni

Elliott, Jayson
Giri, Amarjeet
Harrison, Michael
Moran, Kevin
Tassie, Brian
Tilley, Jason
Wiatri, Roman

Port Coquitlam

Allen, Joshua
Anderson, Mike
Bamford, Michael
Belanger, Kreston
Benoit, David
Blair, Jeff
Blatter, Cody
Brezina, Tom
Brownlow, James
Chilman, Alan
Dorobad, Adrian
Douglas, Brayden
Fearon, Andrew
Fearon, William
Forestell, Liam
Forseith, Timothy
Hall, Hayden
Hirvonen, Eric
Hossiennejad, Elia
Johansen, Norm
Kent, Chris
Lall, Adam
Leslie, Bill
Louie, David
Martin, John
Matijiw, John
Mitchell, Rick
Morsara, Sami
Munro, Christopher
Mutch, Billy
Nardone, Massimo
Pauli, Peter

Pellizzari, Michael
Picklyk, Marshall
Repsys, Eric
Ross-Smith, Bradley
Sarwari, Sattar
Sauve, Glenn
Schiedel, Brent
Van Gaalen, Steve
Yorko, Adam
Zinkevych, Mykola
Zuzolo, Franco

Port McNeill

Sinclair, Scott

Port Moody

Clemens, Guy
Gaston, Robbie
Guang, Ming
Mellish, Craig
Padula, Jason
Parzentny, Michael
Reid, Robert (John)
Rickerby, Shamus
Rogers, Jared
Shields, Thomas
Valencia, Paul
Xu, Benmin Raymond

Powell River

Bigold, Brent
Hallam-Eames, Mathew
Hallett, Ryan
Lefebvre, John

Prince George

Blanchett, James
Chambers, James
Chartier, Richard
Force, Jason
Gallagher, Byron
Gallagher, Mike
Gorham, Richard
Gunther, Justin
Hall, Jeffrey
Harms-Robinson, Flint
Macaulay, Michael
Muxlow, Trevor
Parker, Levi
Reed, Landon
Scott, Kendall
Seib, Quentin
Wallin, Brandon
Ward, Dean
Werrell, Troy
Winkel, Jay

Prince Rupert

Anderson, Kevin
Curry, Johnathan
Miller, Brian
Nequinto, Ernan
Page, Robert
Ruperto, Joe

Q

Qualicum Beach

Smith, Cheryl

Queen Charlotte

Melney, Wayne

Quesnel

Hough, Bradley

R

Radium Hot Springs

Fulton, Matthew

Red Deer

Dudarev, Sergii

Revelstoke

Hermay, Daniel
Murray, Jeremiah (Jeremy)

Richmond

Abril, Lester
Agema, Richard
Ahmad, Zahid
Balkanyi, David
Bardock, Jason
Barstow, Murray
Bildstein, Tim
Burns, Tony
Bustillo, Michael
Ciprut, Samuel
Coppie, Jeff
Dee, Stephen
Dogra, Daljit
Echavez, Rojun
Falkenhagen, Ehrich
Fung, Benedict
Grewal, Inder
Grossi, Philip
Herbert, Nicholas
Huie, Kevin
Janeiro, Angela
Khavchi, Shahram
Kucharczyk, Marek
Laidlaw, Scott
Lau, Chun Kit
Li, Hongchao
Longley, Robert
Luk, Kenneth
Melnichuk, John
Naidu, Ron
Nixon, John
Payne, Sam
Phu, Raymond
Qiu, Andy
Ramos, Robert
Redlinski, Jacek
Roberts, Lance
Rouseau, Kyle
Roy, Eric
Sarmen, Leonor
Shi, Wen Guang
Sifuentes, Mario
Walters, Jason
Wynne, Philip
Zhao, Hai

Rossland

Goodwill, Jamie

S

Saanichton

Collins, Todd
Darby, Simon
Mossey, Nathan
Ruygrok, Jordan
St. John, Adam
Shuck, Robert

Salmon Arm

Bruce, Malcolm
Davey, Darwin
Gordon, Jeremiah
Mockford, Greg

Salt Spring Island

Popp, Jason

Saskatoon

Barker, Bo

Scotch Creek

Nielsen, Larry

Sechelt

Stinson, Greg

Shawnigan Lake

Jellema, Ryan
Lindahl, Todd
Massina, Grant
Peverelle, Thomas

Sicamous

Blenkarn, Roger
Kawaguchi, Glen

Sidney

Baillie, David
Gardner, Carl
Osland, Alan
Wensley, Ken

Smithers

Markert, Brad

Sooke

Dash, Kenneth
Lindquist, Eric
Mason, John

Sorrento

Kjaerbaek, Jennifer
O'Brien, Liam

South Slokan

Nitz, Raymond

South Surrey

Browne, Randy

Squamish

Chittle, Ryan
Gagnon, Shawn
Hollander, Tyler
Hughes, Hal
Jose, Henry
Kieselbach, Kolja
Millard, Louis
Montgomery, Nicholas
Pedersen, Graeme
Schoneveld, Andrew
Smith, Rankin
Tatla, Tarsem
White, Kyle

Summerland

Borsheim, Brad
Hill, George
Neumann, Erich
Novakovic, Djordje

Sun Peaks

Roberts, David

Cross Connection Control members organized by last name. See page 76 for a list organized by city.

A

Abernethy, Travis
AquaSave Plumbing & Heating
4-46321 Cessna Drive
Chilliwack, BC V2P 1A7
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Abriel, Lester
Vancouver Fire
and Radius Security
22131 Fraserwood Way
Richmond, BC V6W 1J5
Tel: 604-232-3498

Ackles, Kyle
City of Kamloops
6625 Yates Creek Road
Heffley Creek, BC V0E 1Z1
Tel: 250-318-1426

Acton, Clayton
Archie Johnstone
Plumbing & Heating
164 Wildlife Place
Nanaimo, BC V9R 6H2
Tel: 778-678-9395

Adams, Bill
Evans Fire Protection Ltd.
665 Porterfield Road
Kamloops, BC V2B 6M5
Tel: 250-376-0296

Agahi, Jamshid
JA Plumbing
1120 Foster Avenue
Coquitlam, BC V3J 2M7
Tel: 604-822-2172

Agema, Richard
Corona Plumbing
& Heating Ltd.
31C - 12740 Trites Road
Richmond, BC V7E 3R8
Tel: 604-277-3240

Agostinelli Stull, Josh
Camosun College
3673 Saanich Road
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Agur, Markus
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Coquitlam, BC V3C 4B7

Ahlers, David
Township of Esquimalt
627 Beltan Avenue
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Ahmad, Zahid
Tap Roots Plumbing & Heating
143-2211 No. 4 Road
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District of Wells
Box 219
Wells, BC V0K 2R0
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Unit 32 - 35 Normandy Road
Whitehorse, YT Y1A 0L4

Alcock, Robert
Point Grey Plumbing
304-13316 Old Yale Road
Surrey, BC V3T 5J5
Tel: 778-928-5291

Algar, Russell
Mainstream Mechanical
4199 Broadwater Road
Castlegar, BC V1N 4V7

Ali, Aktar
Vancouver Coastal
Health Authority
15471 79 A Avenue
Surrey, BC V3S 8N8
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Ali, Erwin
City of Vancouver
12321 Iona Place
Surrey, BC V3V 6P5
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Allan, Mark
Capital Regional District
479 Island Hwy
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Allen, Joshua
AW Fireguard
1262 Chelsea Avenue
Port Coquitlam, BC V3B 7J9
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Allen, Paul
City of Vancouver
1429 Gabriola Drive
Coquitlam, BC V3E 2C6
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Allen, Richard
City of Victoria
#1 Centennial Square
Victoria, BC V8W 1P6
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Alvarez, Paul
Hashtag Plumbing
& Heating Ltd.
4350 West 9th Avenue
Vancouver, BC V6R 2C7
Tel: 778-939-7155

Ambrosi, Bruno
City of Vancouver
PO Box 359
Whistler, BC V0N 1B0
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Amy, Allen
Vancouver Fire Prevention
Service Co. Ltd.
Unit 211
1850 East South Mere Crescent
Surrey, BC V4A 6W9

Andel, Devin
Atrysten Plumbing & Heating
7-7252 River Place
Mission, BC V4S 0A2
Tel: 604-826-3635

Anderson, Darren
District of Hudson's Hope
PO Box 16
10705 Kruger Street
Hudson's Hope, BC V0C 1V0
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Anderson, Kevin
Saanich Plumbing
513 7th Avenue West
Prince Rupert, BC V8J 2L9
Tel: 778-884-6575

Anderson, Mike
ESC Automation
204 - 2368 Marpole Avenue
Port Coquitlam, BC V3C 0B4
Tel: 236-990-7900

Anderson, Tom
Bradley Fire Protection &
Backflow Services Ltd.
165 Mars Road
Kelowna, BC V1X 1H3
Tel: 250-765-6681

Antosh, David
20914 Alpine Crescent
Maple Ridge, BC V4R 2N8
Tel: 604-217-4261

Arang, Pedram
Pacific Coast Ventures
306-884 Bute Street
Vancouver, BC V6J 1Y5
Tel: 604-724-5311

Arif, Rebouar
Northwest Mechanical
2466 Tolmie Avenue
Coquitlam, BC V3K 3E7
Tel: 604-715-1399

Atwal, Navreet
Phase Mechanical Systems Ltd.
6692 141 A Street
Surrey, BC V3W 9N8
Tel: 604-653-6338

Auer, Stanley
GF Strong Rehabilitation Centre
4763 Oak Street
Vancouver, BC V6H 2N8
Tel: 604-734-1313 ext. 2270

Austin, James
Best Defense
2822 Admirals Road
Victoria, BC V9A 2R3
Tel: 250-888-1740

Avery, Mike
GML
5132 Calvert Drive
Delta, BC V4K 3P3
Tel: 604-312-6302

B

Baia, Steve
SRAC
21 Birch Wynde
Anmore, BC V3H 4Y5
Tel: 778-995-1593

Baillie, David
Baillie Irrigation
2233 Ardwell Avenue
Sidney, BC V8L 2M2
Tel: 250-654-0610

Baker, Barry
BakerBuilt
181 Overlook Place
Vernon, BC V1H 1X1
Tel: 250-275-6061

Baker, Kirk
PBJ Mechanical
21510 50th Avenue
Langley, BC V3A 8K8

Baker, Steven
G. Williams Plumbing and
Heating Services Ltd.
6110 Payne Road
Duncan, BC V9L 6G9
Tel: 250-881-5677

Balcombe, Henry
Chapman Mechanical
4205 27 Avenue
Vernon, BC V1T 1T3
Tel: 250-307-7798

Balkanyi, David
LB Plumbing Ltd.
903-8833 Hazelbridge Way
Richmond, BC V6X 0N3
Tel: 604-338-5426

Ball, James
Garden City Tree & Landscape
101-4370 Interurban Road
Victoria, BC V9E 2C4
Tel: 250-385-4858

Ballantyne, Kevin
B3 Fire Protection
604 - 100A Avenue
Dawson Creek, BC V1G 1X9
Tel: 250-219-6589

Balyk, Terry
Selkirk College
1882 Hwy 3A
Castlegar, BC V1N 4N6
Tel: 250-505-1339

Bamford, Michael
Dan-Jen Mechanical Ltd.
314 - 1519 Grant Avenue
Port Coquitlam, BC V3B 7S8
Tel: 604-716-4835

Barber, Glen
Comtec Fire
& Safety Corporation
337 Quarry Road
Comox, BC V9M 3C3
Tel: 250-890-1588

Barbin, Chris
University of Victoria
1207 Millstream Road
Victoria, BC V9B 6J3
Tel: 250-721-7609

Bardock, Jason
City of Richmond
5599 Lynas Lane
Richmond, BC V7C 5B2
Tel: 604-247-4498

Barker, Bo
2702 Clinkskill Drive
Saskatoon, SK S7J 2V9
Tel: 306-491-0773

Barker, Scott
1242 Ravensdale Street
Coquitlam, BC V3B 0E8

Barnay, Ian
Mavco Plumbing and Heating
2060 Government Street
Penticton, BC V2A 4W3
Tel: 250-809-5716

Barrett, Braden
Bartec Fire Safety Systems Ltd.
8561 Government Street
Burnaby, BC V3N 4S9
Tel: 604-420-2964

Barstow, Murray
City of Richmond
5599 Lynas Lane
Richmond, BC V7C 5B2
Tel: 604-244-1204

Bartak, Gabriel
Glenbrooke Mechanical Ltd.
13339 237 A Street
Maple Ridge, BC V4R 2V9
Tel: 778-709-1930

Basanti, Navjot
Community Fire Prevention
10854 129 Street
Surrey, BC V3T 3H8
Tel: 604-723-9417

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BY LAST NAME

Bastiaansen, Richard
Mountain View Electric Ltd.
80 Mat Road
Enderby, BC V0E 1V3
Tel: 778-212-5443

Bateman, Bryan
Aslan Services
8077 Howe Drive
Coldstream, BC V1B 3C2
Tel: 250-938-7836

Bathurst, David
Bathurst Irrigation
5 - 9201 Forest Grove Drive
Burnaby, BC V5A 4P7
Tel: 778-329-5655

Batory-Bernardin, Peter
Bridgeman
3154 Richmond Road
Victoria, BC V8P 4P1
Tel: 250-727-1228

Bauer, Clayton
Radian Mechanical Inc.
11835 Middleton Road
Lake Country, BC V4V 1G9
Tel: 250-215-6629

Beale, Paul
Stmplex Grinnell
5645 Bruce Street
Vancouver, BC V5P 3M5
Tel: 604-970-8276

Beattie, Talon
Pro-Western Mechanical
27048 Rydal Avenue
Cumberland, BC V0R 1S0

Beauchamp, Daniel
Fraser Valley Plumbing
1560 Hawthorne Street
Victoria, BC V8N 2M1
Tel: 250-813-3185

Beaupre, Leon
City of North Vancouver
1363 Ross Road
North Vancouver, BC V7J 1V3
Tel: 604-987-7155

Beavil, Paul
Bl Pure Water
#2 9790-190th Street
Surrey, BC V4N 3M9
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Becker, Dallas
20579 68th Avenue
Langley, BC V2Y 3E2
Tel: 604-232-3498

Becker, Dan
Vancouver Fire and Radius
Security
11685 89 Avenue
Delta, BC V4C 7G3
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Beesley, Kevin
Brookfield Global
Integrated Solutions
862 Selkirk Avenue
Kamloops, BC V2B 1T9
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Begley, Adam
2041 Hummingbird Place
Comox, BC V9N 2A2

Belanger, Kreston
Kraico Mechanical Ltd.
1146 Fraserview Street
Port Coquitlam, BC V3C 5H1
Tel: 604-942-9509

Belcourt, Corry
Veridis Plumbing & Heating Ltd.
2482 Glendoik Way
Mill Bay, BC V0R 2P1
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Bell, Mike
City of Courtenay
830 Cliffe Avenue
Courtenay, BC V9N 2J7
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Bell, Randy
Celsius Plumbing and Heating
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Bellis, Noel
School District #50
Box 514
Masset, BC V0T 1M0
Tel: 250-626-3646

Bennett, Darrell
Haven Hill Retirement Centre
415 Haven Hill Road
Penticton, BC V2A 4E9
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Benoit, David
Community Fire Prevention
104 - 1320 Kingsway Avenue
Port Coquitlam, BC V3C 6P4
Tel: 604-944-9242

Berg-Iverson, Kevin
School District #37
11734 Lyon Road
Delta, BC V4E 2K4
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Bernier, Edward
City of Whitehorse
39 Sandpiper Drive
Whitehorse, YT Y1A 6B8
Tel: 867-668-8350

Berrell, Edward
Active Turf Irrigation Ltd.
269 E 45th Avenue
Vancouver, BC V5W 1X2
Tel: 604-929-6521

Bhatti, Babandeep
Southern Mechanical
Box 715
Osoyoos, BC V0H 1V0
Tel: 604-981-832

Bhullar, Gurpreet
Boss Plumbing & Heating
16154 92 Avenue
Surrey, BC V4N 3C4
Tel: 604-866-6337

Bigold, Brent
Powell River General Hospital
5907 Nass Street
Powell River, BC V8A 4V3
Tel: 604-483-8429

Bildstein, Tim
City of Richmond
5599 Lynas Lane
Richmond, BC V7C 5B2
Tel: 604-244-1204

Birch, Cole
Copper-tip Plumbing
7187 Lynch Road
Fernie, BC V0B 1M5
Tel: 250-423-1026

Birch, Korey
City of Penticton
567 Pineview Road
Penticton, BC V2A 7S8
Tel: 250-490-2550

Bircic, Darko
Broadway Refrigeration & Air
Conditioning Co. Ltd.
1490 Venables Street
Vancouver, BC V5L 4X6
Tel: 604-255-2461

Birnie, Jody
VDL
929 Curtis Road
Kelowna, BC V1Y 2C9
Tel: 250-870-1037

Bitschy, Steven
Camosun College
1467 Jamaica Road
Victoria, BC V8N 2C9
Tel: 250-370-3041

Bjorge, Joseph
School District #33
44877 Yale Road
Chilliwack, BC V2R 4H3
Tel: 604-991-0761

Blackall, Bryan
Elafon Mechanical Ltd.
239-970 Burrard Street
Vancouver, BC V6Z 2R4
Tel: 604-688-0001

Blair, Jeff
Barclay Sales Ltd.
1441 Kebet Way
Port Coquitlam, BC V3C 6L3
Tel: 778-284-8427

Blanchett, James
Canuck Mechanical Ltd.
2605 Bernard Road
Prince George, BC V2N 5M1
Tel: 250-961-2424

Blaschuk, James
Provincial Health
Services Authority
15860 North Bluff Road
White Rock, BC V4B 3G7
Tel: 604-813-1656

Blatter, Cody
Community Fire Prevention
104-1320 Kingsway Avenue
Port Coquitlam, BC V3C 6P4
Tel: 604-944-9242

Blenkarn, Roger
RGBP Specialties
418 Gillis Avenue
Sicamous, BC V0E 2V1
Tel: 250-517-8311

Blundell, Neil
District of Coldstream
9901 Kalamalka Road
Coldstream, BC V1B 1L6
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Boatter, Scott
Ridgeway Mechanical Ltd.
3103 Whitehorn Court
Coquitlam, BC V3E 2R6
Tel: 778-237-8974

Boatwright, Ryan
Resort Municipality of Whistler
95-1500 Spring Creek Drive
Whistler, BC V0N 1B8
Tel: 604-935-8300

Bodill, Trevor
BC Place
26 19525 73rd Avenue
Surrey, BC V4N 6L7
Tel: 604-669-2300

Booth, Spencer
White Rock City
#4 19128 65th Avenue
Surrey, BC V4N 6P2
Tel: 778-231-9183

Booton, Christopher
Link Plumbing & Heating Ltd.
6 Delta Avenue
Burnaby, BC V5B 3C2
Tel: 604-961-9702

Boreham, Kevin
Blair Mechanical Services Ltd.
1003 Westview Way
West Kelowna, BC V1Z 3Y9
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Borsheim, Brad
School District #67
17093 Garnet Valley Road
Summerland, BC V0H 1Z3
Tel: 250-487-9632

Bouchard, Robert
Magnum Plumbing
& Heating Ltd.
2607 Scott Street
Victoria, BC V8R 4J1
Tel: 250-727-7770

Boulet, Dwayne
Able Irrigation Ltd.
54-8418 163 Street
Surrey, BC V4N 6K8
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Bower, Kyle
BCIT
11720 Pinda Place
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Boyes, Tyson
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Bradford, Kristin
City of Victoria
4251 Cedar Hill Road
Victoria, BC V8N 3C7

Bradley, Andrew
Quality First Plumbing and
Heating Services Ltd.
408 Tennis Street
Penticton, BC V2A 5R3
Tel: 250-809-6450

Bradshaw, Jonathan
Merit Mechanical
101 - 127 East 4th Street
North Vancouver, BC V7L 1H7
Tel: 604-202-3071

Brandle, Nicholas
4 Seasons Fire
Prevention Services
460 Bay Street
Victoria, BC V8T 5H2
Tel: 250-381-6617

Bratina, Brian
School District #41
13941 Anderson Creek Drive
Maple Ridge, BC V4R 0B8
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Crescent North
Pitt Meadows, BC V3Y 1M1
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Yang, Shihao

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Surrey East, BC V3S 7E6
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Kraico Mechanical Ltd.
103-2353 Marpole Avenue
Port Coquitlam, BC V3C 2A1
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Youell Plumbing Ltd.
923 Pritchard Creek Place
Victoria, BC V9C 0K9
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Zinkevych, Mykola

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1078 Euphrates Crescent
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Zuzolo, Franco

*Broadway Refrigeration & Air
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