

Service Alert: Finance Online Services (Vadim Open) – Scheduled Downtime

The Regional District of Nanaimo (RDN) Online Services portal (Vadim Open) will be temporarily unavailable to allow for scheduled maintenance. Members of the public will be unable to access their utility accounts through the online portal, request utility charge certificates, pay utility bills or do other utility billing-related activities online during the scheduled maintenance.

Scheduled maintenance window:

- April 28, 6 p.m. to April 29, 8 a.m.


Services temporarily unavailable:

- Online Services (Vadim Open): vadimopen.rdn.bc.ca
- This service is also accessed from: rdn.bc.ca/payments

We appreciate your patience while this work is completed. Please contact Finance with any questions. For information on payment information, user rates, FAQ and more, please visit rdn.bc.ca/finance.

For more information, please contact:

Information Services Department
Regional District of Nanaimo

 250-390-4111

 inquiries@rdn.bc.ca

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