



February 10, 2026

**Financial Online Services Portal Service Alert**

The Regional District of Nanaimo's (RDN) Financial Online Services Portal will be temporarily offline from 6 p.m. on Tuesday, February 17 until 8 a.m. on Wednesday, February 18 to allow for system upgrades and maintenance. Members of the public will be unable to access their utility accounts through the online portal, request utility charge certificates, pay utility bills or do other utility billing-related activites online during the scheduled maintenance.

Your patience is appreciated while we do the system maintenance and upgrades. Please contact Finance with any questions. For information on payment information, user rates, FAQ and more, please visit [rdn.bc.ca/finance](http://rdn.bc.ca/finance).

**For more information, please contact:**

Finance Department

Regional District of Nanaimo



250-390-6528



[finance@rdn.bc.ca](mailto:finance@rdn.bc.ca)

**Get Involved RDN!**