



TRANSIT SERVICE ALERT

January 13, 2026

BC Transit Adjusting Policies to Reduce Pass-Ups Across the Province

Following the successful implementation of a new pass-up policy in Victoria in 2025, BC Transit will soon be making operational changes in all other transit systems across the province to accommodate more riders and reduce pass-ups.

Starting January 18, when all seats on buses are occupied, a 'Standing Room Only' sign will be shown on RDN buses. Operators will continue to stop at each route stop and allow more passengers to board if they choose until the red line at the front can no longer be safely maintained.

Customers are asked to remain patient and courteous, and for standing passengers to continue moving towards the back of the bus to accommodate more riders. RDN Transit appreciates customers who continue to volunteer their seats for seniors and people with mobility challenges.

Transit Service Alerts

Transit users are reminded that operations can be impacted by adverse weather, accidents, construction detours, changing road conditions and more. To ensure the safety of passengers, drivers and the public, bus routes are detoured as needed. For information on trip planning, route changes and to check and sign up for customer service alerts, visit alerts.bctransit.com/nanaimo. For general information on RDN Transit services including conventional and handyDART services, visit rdn.bc.ca/regional-transit.

For more information, please contact:

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