

SERVICE ALERT

August 7, 2025

Curbside Collection During the Wesley Ridge Wildfire

Due to the ongoing Wesley Ridge wildfire near Cameron Lake, Curbside service in the evacuation alert area will be temporarily paused. This decision has been made to help keep roadways safe for both our contractor and BC Wildfire Service personnel. Curbside service will resume as soon as possible. If you are under evacuation alert, you can drop off the item(s) not picked up on your scheduled collection day at the Church Road Transfer Station at no charge (CRTS). For example, if organics and garbage were not collected on your regular collection day, residents can drop off those items only at CRTS. Residents will be asked to provide ID that has their current address.

Until all evacuation alerts are lifted, Curbside will not be collected in the alert zones. For updates on curbside collection, residents are encouraged to sign up for the curbside app or visit the website to do an address search at rdn.bc.ca/curbside-collection. Thank you for your understanding. Please stay safe.

RDN Curbside Service Alerts

During service disruptions, service alerts will be posted by 6 p.m. on regularly scheduled collection days. Residents can confirm if a service alert is active in their neighbourhood by entering their address into the calendar tool at rdn.bc.ca/curbside or through the RDN Curbside app

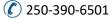
Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call or the RDN Curbside smartphone app. Download the free RDN Curbside app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select "Get a reminder!"
- Pick the type of reminder you would like to receive:
 - o Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign-up

RDN staff can support residents who require assistance setting up these notifications and can be contacted at curbside@rdn.bc.ca or 250-390-6501.

For more information, please contact:

Curbside Collection, Solid Waste Services Regional District of Nanaimo



□ curbside@rdn.bc.ca

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