



PUBLIC NOTICE

July 7, 2025

Preauthorized Payments Alert

The Regional District of Nanaimo has been made aware of some preauthorized payments for utility billing being debited twice from residents' accounts due to a bank system error. We are working with our bank to reverse the error as quickly as possible. We apologize for the inconvenience and appreciate your patience while we work through this issue.

If you have any questions, please contact the RDN Finance department at 250-390-6528 or finance@rdn.bc.ca. Due to potential call volumes, we may not be able to pick up the calls right away. If your call goes to voicemail, please leave a message and we will get back to you as quickly as we can.

For more information, please contact:

Finance Department
Regional District of Nanaimo



250-390-6528



Finance@rdn.bc.ca



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