

## Nanoose Bay Peninsula - Water Service Interruption

Water service in the Madrona and Wall Beach areas of the Nanoose Bay Peninsula Water Service Area will be temporarily interrupted this summer and fall while residential water meters are being replaced (updated).

**Dates:** June to December 2025 (Monday to Friday)

**Time:** 8 a.m. to 4:30 p.m.

Regional District of Nanaimo (RDN) staff will hand-deliver a notice one to two days before turning off the water service to each home. For meter replacement, there is no need for the owner/resident to be at home. Water service will only be interrupted for 15-30 minutes.

During the service window noted above, possible interruptions to a whole street at a time may occur between 10 and 11 a.m. and 2 and 3 p.m. This is due to some older shut-off valves to copper services lines which require lower water pressures in the watermain during meter replacement. As a result, the watermain pressure may change from street to street for everyone during those two, daily time windows, even if their water meter is not being replaced that day.

When water service starts again, the water may be discoloured. This is due to disturbed deposits in the pipes and is not harmful. Some air may be introduced into the water service line and cause the faucets to sputter momentarily but it is not harmful. Please run the cold water tap for 30-60 seconds to clear up any sediment and air. The RDN is not responsible for any damage resulting from interrupted service, discoloured water or air sputtering.

To sign up for automatic service alerts, please visit [rdn.bc.ca/service-alerts](https://rdn.bc.ca/service-alerts).

**For more information, please contact:**

Water Services

Regional District of Nanaimo



250-248-4914



[rcu@rdn.bc.ca](mailto:rcu@rdn.bc.ca)

**Get Involved RDN!**