

## SERVICE ALERT

May 15, 2025

## Nanoose Bay Peninsula Water Service Area - Watermain Break

A large watermain break occurred around noon today, Thursday, May 15, 2025, in the 3500 block of Carmichael Road in Nanoose Bay (please see map on the second page). The Regional District of Nanaimo (RDN) has isolated the leak and brought in repair equipment. Homes on Carmichael Road from Chelsea Place to Collingwood Drive are expected to be affected by the emergency shut down of the water supply for several hours. Customers located nearby may also experience low pressures and/or no water.

Crews are working to get the water service back online early this evening. Thank you for your patience while the watermain is being repaired.

When the water service is resumed, the water may be discoloured or have air in the lines. Drawing water from an outside tap for a moment will help clear your own service line of air and minimize disruption to the fixtures in your home. The RDN is not responsible for any damage resulting from the disrupted service, discoloured water or air sputtering.

The water is disinfected with chlorine, even under emergency conditions, and is safe to drink. To sign up for automatic service alerts, please visit rdn.bc.ca/service-alerts.

## For more information, please contact:

Water Services
Regional District of Nanaimo

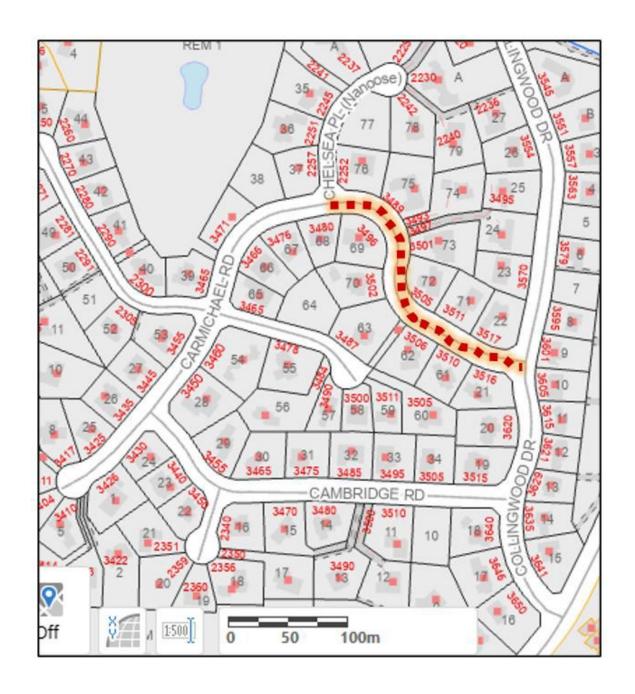


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