



## ***SERVICE ALERT***

May 9, 2025

### **Financial Online Services Portal Service Alert**

The Regional District of Nanaimo's (RDN) Financial Online Services Portal will be temporarily offline on Thursday, May 15, 2025, from 9:30 a.m. until 1:30 p.m., to allow for system upgrades and maintenance. Members of the public will be unable to access their utility accounts through the online portal, request utility charge certificates, pay utility bills or do other utility billing-related activities online during the scheduled maintenance.

Your patience is appreciated while we do the system maintenance and upgrades. Please contact the Finance department with any questions. For information on payment information, user rates, FAQ and more, please visit [rdn.bc.ca/finance](http://rdn.bc.ca/finance).

#### **For more information, please contact:**

Finance Department  
Regional District of Nanaimo



250-390-6528



[finance@rdn.bc.ca](mailto:finance@rdn.bc.ca)

**Get Involved RDN!**