

Utility Bills and Payments Options

As there was expectation of a postal strike near the end of May, the Regional District of Nanaimo (RDN) issued the spring 2025 utility bill in April, a month earlier than the usual May billing, while keeping the early payment discount date as the first Monday of July (July 7, 2025).

Residents who have subscribed to receive electronic utility bills should have received a notification on April 17, 2025, and residents who have opted to receive utility bills by mail should have received those notices in late April or early May. Residents should reach out to the Finance Department using the contact information below if they have yet to receive their bills.

There are many options to pay utility bill payments to the RDN without using the mail service:

- Cash and debit payments are accepted Monday to Friday, excluding statutory holidays, from 8:30 a.m. to 4:30 p.m. at the administration building at 6300 Hammond Bay Road, Nanaimo.
- Cheques may be dropped off in person during those same hours at the administration building, or after hours with the attached invoice stub in the mail slot to the right of the main administration building doors.
- Credit card payments can be made through the online portal at vadimopen.rdn.bc.ca. Please note that credit card payments are subject to a 2.5 per cent service charge.
- Online or telephone banking payments can be made through major financial institutions.
- The RDN also provides a pre-authorized withdrawal service. To set this up, please submit the application, available on the RDN website at rdn.bc.ca/payments, to the Finance office no later than Thursday, June 26, 2025.

By statutory requirement, any utility balance unpaid on December 31 each year will be transferred to the Ministry of Finance, Property Tax Arrears, where interest will accrue beginning January 1 of the following year. The RDN cannot accept any utility payments for 2025 after December 31, 2025.

For more information, please contact:

Finance Department
Regional District of Nanaimo



250-390-6528



Finance@rdn.bc.ca

Get Involved RDN!