

SERVICE ALERT

December 4, 2024

Financial Online Services Portal Temporary Disruption

The Regional District of Nanaimo's (RDN) Financial Online Services Portal will be temporarily offline from 4:30 p.m. on Tuesday, December 10, 2024, until 8 a.m. on Wednesday, December 11, 2024, for system upgrades and maintenance. The public will be unable to access their utility accounts through the online portal, request utility charge certificates, pay utility bills or do other utility billing-related activities online during the scheduled maintenance.

Your patience is appreciated while we perform the system maintenance and upgrades. Please contact Finance with any questions. For information on payment information, user rates, FAQ and more, please visit <u>rdn.bc.ca/finance</u>.

For more information, please contact:

Finance Department Regional District of Nanaimo

250-390-6528

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