

**Curbside Collection: Winter Weather Advisory**

Due to unsafe road conditions, there were significant interruptions to the RDN Curbside Collection service from December 19 to 23. Some collection days from December 27 to January 3 have been revised to accommodate for the disruptions. These are shown in the table below, and can be accessed by typing the service address into the 'Calendar' tool at [rdn.bc.ca/curbside](http://rdn.bc.ca/curbside).

Dec 19-23 Collection Day	Communities	Dec 27 – Jan 3 Collection Day	Jan 4 – 10 Collection Day
Monday, December 19 (RA Routes)	<ul style="list-style-type: none"> <li>District of Lantzville</li> <li>Snaw-naw-as First Nation</li> <li>NanOOSE Bay: central, south, east (Electoral Area E)</li> <li>East Wellington, Pleasant Valley, Extension, Nanaimo Lakes (Electoral Area C)</li> </ul>	Tuesday, December 27 <b>Garbage &amp; Recycling*</b> (no Food Waste)	Wednesday, January 4 Garbage & Food Waste
Tuesday, December 20 (RB Routes)	<ul style="list-style-type: none"> <li>Cedar, South Wellington, Cassidy, Yellowpoint (Electoral Area A)</li> <li>Gabriola Island (Electoral Area B)</li> </ul>	Wednesday, December 28 <b>Garbage &amp; Recycling*</b> (no Food Waste)	Thursday, January 5 Garbage & Food Waste
Wednesday, December 21 (RC Routes)	<ul style="list-style-type: none"> <li>French Creek (Electoral Area G)</li> <li>City of Parksville (west)</li> <li>Whiskey Creek, Hilliers, Coombs (Electoral Area F)</li> </ul>	Thursday, December 29 Recycling & Food Waste	Friday, January 6 Garbage & Food Waste
Thursday, December 22 (RD Routes)	<ul style="list-style-type: none"> <li>Town of Qualicum Beach</li> <li>Errington (Electoral Area F)</li> </ul>	Friday, December 30 Recycling & Food Waste	Monday, January 9 Garbage & Food Waste
Friday, December 23 (RE Routes)	<ul style="list-style-type: none"> <li>City of Parksville (east), Craig Bay</li> <li>San Pareil (Electoral Area G)</li> <li>NanOOSE Bay: Rocking Horse, Madrona (Electoral Area E)</li> <li>Qualicum Bay, Deep Bay, Spider Lake, Little Qualicum Estates (Electoral Area G/H)</li> </ul>	Tuesday, January 3 <b>Garbage &amp; Recycling*</b> (no Food Waste)	Tuesday, January 10 Recycling & Food Waste

*\*Special collection day to accommodate for missed collections affecting the whole or majority of the route.*

## RDN Curbside Adverse Weather Operations Policy

- Level 1.** If collection is missed due to adverse weather, our contractor will attempt to restore collection over the next two days and/or the following weekend. *This is subject to safe road conditions, and priority is given to the regularly scheduled routes.*
- Level 2.** Service will then follow the regular curbside collection schedule. *Depending on the season, the number of households impacted, and the length of service disruption, both Garbage and Recycling may be collected instead of Food Waste.*
- Level 3.** If we are unable to service a route or neighbourhood for two back-to-back regular scheduled collection days, we will make an option available for waived tipping fees at the Regional Landfill or Church Road Transfer Station.
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## RDN Curbside Service Alerts

Service alerts on the “RDN Curbside” system will be posted by the evening of the regularly scheduled collection day. Residents can confirm if a service alert is active in their neighbourhood by entering their address into the calendar tool at [rdn.bc.ca/curbside](http://rdn.bc.ca/curbside).

Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call, or the “RDN Curbside” smartphone app. Download the free “RDN Curbside” app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: [rdn.bc.ca/curbside](http://rdn.bc.ca/curbside)
- Enter your address into the calendar search form and press search
- Select “Get a reminder!”
- Pick the type of reminder you would like to receive and follow the prompts on the screen to complete the sign-up


RDN staff can support residents who require assistance setting up these notifications and can be contacted at [curbside@rdn.bc.ca](mailto:curbside@rdn.bc.ca) or 250-390-6501.

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For more information, please contact:

Solid Waste Services

Regional District of Nanaimo

 250-390-6501

 [curbside@rdn.bc.ca](mailto:curbside@rdn.bc.ca)

**Get Involved RDN!**