

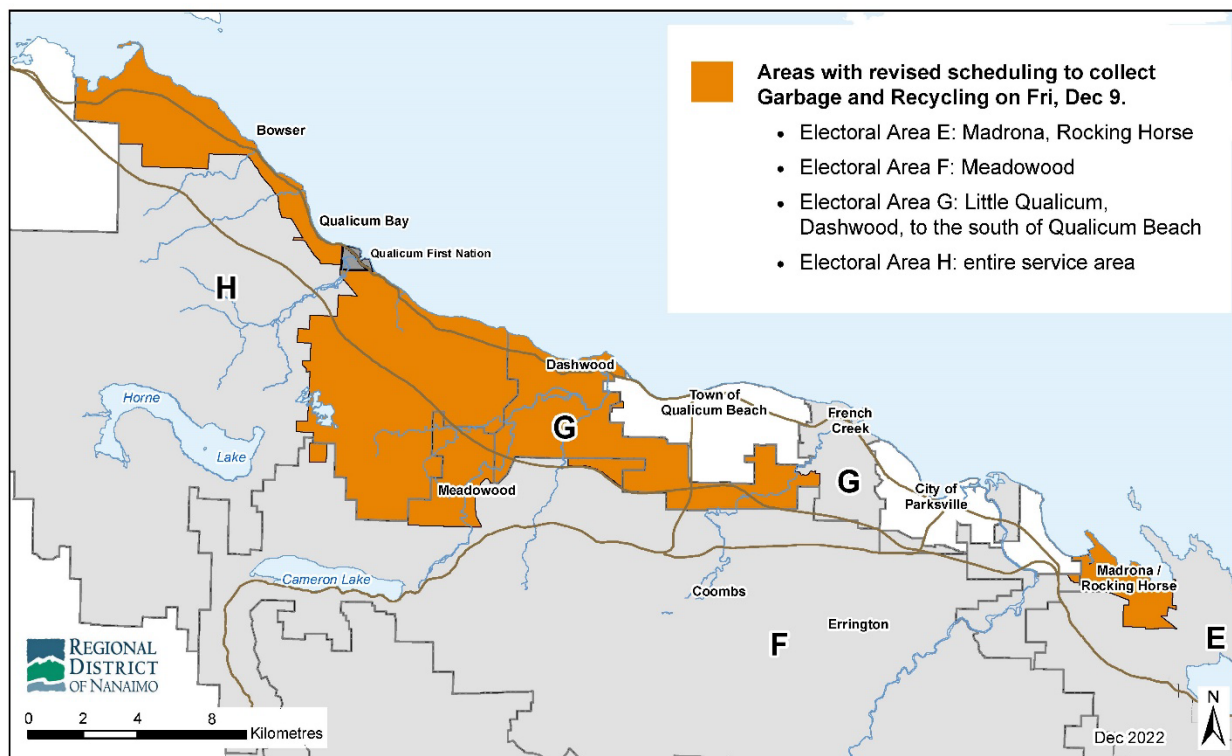
December 5, 2022

Curbside Collection: Winter Weather Advisory

Continuing from last week's service interruptions due to snowfall and freeze-thaw cycles, unsafe road conditions are likely to continue to impact the RDN Curbside Collection service. In most of the region, only small pockets have been missed due to very poor road conditions.

Due to the extent of the area impacted, all households that missed their regular scheduled collection on Friday, December 2 will have their garbage and recycling carts collected on Friday, December 9, per the RDN Curbside Adverse Weather Operations Policy. The collection of food waste for these areas will resume on Friday, December 16 under the regular collection schedule.

The areas affected are mapped below and include: Electoral Area E - Madrona, Rocking Horse; Electoral Area F - Meadowood; Electoral Area G - Little Qualicum, Dashwood, to the south of Qualicum Beach; and, the entire service area within Electoral Area H.

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RDN Curbside Adverse Weather Operations Policy

- Level 1.** If collection is missed due to adverse weather, our contractor will attempt to restore collection over the next two days and/or the following weekend. *This is conditional to safe road conditions, and priority is given to the regularly scheduled routes.*
- Level 2.** Service will then follow the regular curbside collection schedule. *Depending on the season, the number of households impacted, and the length of service disruption, both Garbage and Recycling may be collected instead of Food Waste.*
- Level 3.** If we are unable to service a route or neighbourhood for two back-to-back regular scheduled collection days, we will make an option available for waived tipping fees at the Regional Landfill or Church Road Transfer Station. *Further details will be provided if this option is made available.*
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RDN Curbside Service Alerts

Service alerts on the “RDN Curbside” system will be posted by the evening of the regularly scheduled collection day. Residents can confirm if a service alert is active in their neighbourhood by entering their address into the calendar tool at rdn.bc.ca/curbside.


Residents receiving RDN curbside collection services are encouraged to sign up for direct service alert notifications by email, phone call, or the “RDN Curbside” smartphone app. Download the free “RDN Curbside” app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select “Get a reminder!”
- Pick the type of reminder you would like to receive and follow the prompts on the screen to complete the sign-up

RDN staff can support residents who require assistance setting up these notifications and can be contacted at curbside@rdn.bc.ca or 250-390-6501.

For more information, please contact:

Solid Waste Services
Regional District of Nanaimo

 250-390-6501

 curbside@rdn.bc.ca

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