

November 28, 2022

Curbside Collection: East Wellington Delay and General Winter Weather Advisory

Due to unsafe road conditions, the Regional District of Nanaimo's (RDN) curbside collection service has been interrupted for a small area of today's Recycling and Food Waste cart collection. The areas affected fall within the East Wellington area of Electoral Area C.

Following the RDN's curbside operation policy for adverse weather, crews will attempt to return the next two days and the following weekend. Affected households should set their carts back out at 8 a.m. on Tuesday, November 29.

Regional Winter Weather Advisory

During severe winter weather, every effort is made to collect the curbside materials. Residents should ensure their carts are at the curb for the entire 8 a.m. to 6 p.m. collection window.

If the RDN is unable to collect due to unsafe road conditions, updates for the affected area(s) will be sent through the RDN Curbside reminder system near the end of the collection day.

Adverse Weather Operations Policy

The RDN's adverse weather operations policy is summarized below. Information specific to your route or neighbourhood will be posted to the RDN Curbside service alert system.

- If collection is missed due to adverse weather, our contractor will attempt to restore collection over the next two days and/or the following weekend.
- Service will then follow the regular curbside collection schedule. *Both garbage and recycling may be collected instead of food waste; depending on the season, the number of households impacted and the length of service disruption.*
- If we are unable to service a route or neighbourhood for two back-to-back regular scheduled collection days, we will make an option available for waived tipping fees at the Regional Landfill or Church Road Transfer Station. Further details will be provided if this option is made available.

RDN Curbside Service Alerts

Residents receiving RDN curbside collection services are encouraged to sign up for service alert notifications by email, phone call, or the "RDN Curbside" smartphone app. Download the free "RDN

Get Involved RDN!


Curbside” app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside
- Enter your address into the calendar search form and press search
- Select “Get a reminder!”
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign-up

For more information, please contact:

Solid Waste Services

Regional District of Nanaimo

 250-390-4111

 rcu@rdn.bc.ca

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