

Curbside Collection Update – All Routes

Due to unsafe road conditions following significant snowfall and icy road conditions, Regional District of Nanaimo curbside collection service has been disrupted for the period of December 24th to 31st.

Collection for all routes has been rescheduled, shown in the table below. Residents should have their Recycling Carts and Garbage Carts set out by 8:00 A.M. on their Rescheduled Collection Day.

Collection is subject to safe road conditions, and may be further interrupted due to snow or icy roads. Once deemed safe, crews will resume in the order missed. If still not collected by 5:00 P.M. on your Rescheduled Collection Day, please continue to set your carts out between 8:00 A.M. to 5:00 P.M. the following days, until they are emptied.

Regular Scheduled Collection Day / Route	Affected Communities	Rescheduled Collection Day
<i>Missed collection on Friday, December 24 (RA Routes)</i>	<ul style="list-style-type: none"> District of Lantzville Snaw-naw-as First Nation Nanoose Bay (<i>RDN Electoral Area E</i>) East Wellington, Pleasant Valley, Extension, Nanaimo Lakes (<i>RDN Electoral Area C</i>) 	Tuesday, January 4 Recycling Cart & Garbage Cart
<i>Missed collection on Tuesday, December 28 (RB Routes)</i>	<ul style="list-style-type: none"> Cedar, South Wellington, Cassidy, Yellowpoint (<i>RDN Electoral Area A</i>) Gabriola Island (<i>RDN Electoral Area B</i>) 	Wednesday, January 5 Recycling Cart & Garbage Cart
<i>Missed collection on Wednesday, December 29 (RC Routes)</i>	<ul style="list-style-type: none"> French Creek (<i>RDN Electoral Area G</i>) City of Parksville (west) Whiskey Creek, Hilliers, Coombs (<i>RDN Electoral Area F</i>) 	Thursday, January 6 Recycling Cart & Garbage Cart
<i>Missed collection on Thursday, December 30 (RD Routes)</i>	<ul style="list-style-type: none"> Town of Qualicum Beach Errington (<i>RDN Electoral Area F</i>) 	Friday, January 7 Recycling Cart & Garbage Cart
<i>Missed collection on Friday, December 31 (RE Routes)</i>	<ul style="list-style-type: none"> City of Parksville (east), Craig Bay Estates San Pareil (<i>RDN Electoral Area G</i>) Nanoose Bay: Rocking Horse, Madrona (<i>RDN Electoral Area E</i>) Qualicum Bay, Deep Bay, Spider Lake, Little Qualicum Estates (<i>RDN Electoral Area G/H</i>) 	Saturday, January 8 Recycling Cart & Garbage Cart

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Please note: Food Waste Carts will not be collected on the Rescheduled Collection Days. We apologize for the inconvenience, and thank all RDN residents for their continued patience and understanding over this prolonged service disruption. We anticipate returning to the regular collection schedule beginning the week of Monday, January 10.

Frequently Asked Questions

- ***I just received my 2022 Curbside Collection Schedule in the mail. Should I follow my collection days on the mailed schedule, or what is posted on the RDN website and RDN Curbside app?***

Please follow the Reschedule Collection Days as posted on this service alert, our online collection schedule at rdn.bc.ca/curbside and the RDN Curbside app.

- ***What should I do with my Food Waste?***

Between the near freezing temperatures, two times increase in capacity and locking lids on the new automated Food Waste Carts, the large majority of our 29,500 households receiving service should manage until the regular collection schedule resumes on the week of January 10. Residents dealing with exceptional circumstances regarding food waste are welcome to email us directly at curbside@rdn.bc.ca for further solutions.

- ***Can I put out extra recycling and/or garbage beside my carts?***

No, we will not be collecting any waste other than what fits inside your Recycling Cart and Garbage Cart, with the lids fully closed.

If you have extra recycling due to the December 24-31 recycling collection cancellations, we advise flattening/squishing containers and boxes to fit what you can this week, then setting out the remainder for next week's regular scheduled recycling collection. Garbage Cart collection aligns with the regular scheduled collection this week.

- ***Could you please provide an example of what I should do if my waste is still not collected on my Rescheduled Collection Day.***

If you live on Gabriola Island, your Rescheduled Collection Day is Wednesday, January 5 for your Recycling Cart & Garbage Cart.

- If carts have not been emptied by 5:00 P.M. on January 5, please set back out by 8:00 A.M. on January 6.
- If still not emptied by 5:00 P.M. on January 6, please set carts back out by 8:00 A.M. on January 7.


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Residents receiving RDN curbside collection services are encouraged to sign up for service alert notifications by email, phone call, or the “RDN Curbside” smart phone app. Download the free “RDN Curbside” app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: rdn.bc.ca/curbside-collection-schedules
- Enter your address into the calendar search form and press search
- Select “Get a reminder!”
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign up

For more information, please contact:

Solid Waste Services
Regional District of Nanaimo

 250-390-4111

 rcu@rdn.bc.ca

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