

SERVICE ALERT

December 31, 2021

Curbside Collection Update – All Routes

Due to unsafe road conditions following significant snowfall and icy road conditions, Regional District of Nanaimo curbside collection service has been disrupted for the period of December 24th to 31st.

Collection for all routes has been rescheduled, shown in the table below. Residents should have their Recycling Carts and Garbage Carts set out by 8:00 A.M. on their Rescheduled Collection Day.

Regular Scheduled Collection Day / Route	Affected Communities	Rescheduled Collection Day
Missed collection on Friday, December 24 (RA Routes)	 District of Lantzville Snaw-naw-as First Nation Nanoose Bay (RDN Electoral Area E) East Wellington, Pleasant Valley, Extension, Nanaimo Lakes (RDN Electoral Area C) 	Monday, January 3 Recycling Cart & Garbage Cart
Missed collection on Tuesday, December 28 (RB Routes)	 Cedar, South Wellington, Cassidy, Yellowpoint (RDN Electoral Area A Gabriola Island (RDN Electoral Area B) 	Tuesday, January 4 Recycling Cart & Garbage Cart
Missed collection on Wednesday, December 29 (RC Routes)	 French Creek (RDN Electoral Area G) City of Parksville (west) Whiskey Creek, Hilliers, Coombs (RDN Electoral Area F) 	Wednesday, January 5 Recycling Cart & Garbage Cart
Missed collection on Thursday, December 30 (RD Routes)	Town of Qualicum BeachErrington (RDN Electoral Area F)	Thursday, January 6 Recycling Cart & Garbage Cart
Missed collection on Friday, December 31 (RE Routes)	 City of Parksville (east), Craig Bay Estates San Pareil (RDN Electoral Area G) Nanoose Bay: Rocking Horse, Madrona (RDN Electoral Area E) Qualicum Bay, Deep Bay, Spider Lake, Little Qualicum Estates (RDN Electoral Area G/H) 	Friday, January 7 Recycling Cart & Garbage Cart

Please note: Food Waste Carts will not be collected on the Rescheduled Collection Days. We apologize for the inconvenience, and thank all RDN residents for their continued patience and understanding over this prolonged service disruption. The rescheduling is subject to safe road conditions over the full week of Monday, January 3 to Friday, January 7.

We anticipate returning to the regular collection schedule beginning the week of Monday, January 10.

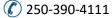
Get Involved RDN!

Residents receiving RDN curbside collection services are encouraged to sign up for service alert notifications by email, phone call, or the "RDN Curbside" smart phone app. Download the free "RDN Curbside" app on your Apple or Android device. Follow the instructions below to sign up for email or phone call notifications:

- Go to our website: <u>rdn.bc.ca/curbside-collection-schedules</u>
- Enter your address into the calendar search form and press search
- Select "Get a reminder!"
- Pick the type of reminder you would like to receive:
 - Weekly collection reminders and service alerts by email or phone call
 - If you do not want weekly collection reminders, you can opt to sign up for service alerts only by email
- Follow the prompts on the screen to complete the sign up

For more information, please contact:

Solid Waste Services Regional District of Nanaimo



rcu@rdn.bc.ca

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