

MAY CALENDAR

- 12 RDN Committee of the Whole**
Board Chambers, 6300 Hammond Bay Road, Nanaimo
3:00 p.m.
This meeting will be broadcast virtually
- 26 RDN Board Meeting**
Board Chambers, 6300 Hammond Bay Road, Nanaimo
10:00 a.m.
This meeting will be broadcast virtually

COVID-19

The RDN will continue to follow the directives of the health officials during the COVID-19 pandemic. Our webpage has details on impacted services, facility closures and steps we are taking to minimize risk. Visit www.rdn.bc.ca or follow the RDN on Facebook or Twitter for the latest updates. Or phone us at 250-390-4111 or 1-877-607-4111.

www.rdn.bc.ca

GET INVOLVED RDN

The RDN's online public engagement space allows you to contribute your ideas and feedback on Regional projects and initiatives that matter to you. At the April 28 Board Meeting, the Board approved the use of virtual public engagement for projects and initiatives planned for 2020. This means Get Involved RDN will be our main tool for collecting public input while physical distancing requirements remain in place. The list of projects planned for 2020 can be viewed at www.rdn.bc.ca/agendas-minutes-videos under the April 28 agenda item: Virtual Public Engagement. Visit www.getinvolved.rdn.ca to sign up, get involved and join the conversation.

Get Involved RDN!

www.getinvolved.rdn.ca

DYK

Oceanside Community Safety offers a Keeping In Touch (KIT) program designed to assist seniors who may be living alone with a daily check in call. For details go to www.oceansidecsv.org/content/keeping-touch

OUTDOOR WATERING RESTRICTIONS IN EFFECT

If you are a customer of a municipal, improvement district or RDN water system, please check www.rdn.bc.ca/watering-restriction-map to see which watering restrictions are in place where you live. Outdoor water conservation helps our region be resilient to drought and maintain water supply for essential needs, fire protection and environmental flows. Veggie gardens and drip irrigation are exempt from restrictions. Although watering restrictions do not apply to private wells, we encourage all water users to practice conservation, as water is a shared resource.



www.teamwatersmart.ca

WATER STEWARDSHIP REBATES AVAILABLE - APPLY NOW!

Are you interested in conserving water AND saving money? Let us help!

- Rainwater Harvesting Rebate: Up to \$750 available for the installation of 1000 imperial gallons or more of rainwater storage.
- Irrigation Upgrades & Soil Improvements Rebate: Up to \$475 available for converting to water efficient irrigation technology. 50% up to \$100 available for the addition of quality top soil, compost, and mulch. \$100 bonus rebate for completing both!
- Wellhead Upgrades and Well Water Testing Rebates: Up to \$650 available for wellhead upgrades, as well as 50% off of a well water full spectrum analysis.

www.RDNrebates.ca

#DYK ACCESS RDN SERVICES THROUGH OUR NEW WEB PORTAL

Our new web portal is a convenient way to apply for building permits, request building inspections and make bylaw complaints 24/7. Residents can access the portal at cv.rdn.bc.ca/NanaimoPortal. RDN staff continue to be available by telephone at 250-390-6530 or email bylawservices@rdn.bc.ca. If you have an RDN bylaw concern or want to know who to contact for COVID-19-related infractions, visit www.rdn.bc.ca/bylaw-services.

www.rdn.bc.ca/bylaw-services

RECREATION



Golden Shoe Hunt

It's not too late to join in the hunt, shoes are hidden at each location until mid May. Clues for new shoes are posted every Friday until May 15. www.getinvolved.rdn.ca/golden-shoe.

Find an RDN Park or Trail

Stay active, but stay apart. Thank you for practising physical distance and leaving two meters between yourself and others on the trails. Find an RDN park or trail at www.rdn.bc.ca/find-a-park.

Visit REC Connect - Stay Healthy, Stay Connected

Your favourite fitness instructors have created videos to keep you moving. Join the Butterfly Community Art Project, share your random acts of recreation and inspire others. Check out the links, activities and more to keep you inspired and moving during this time. www.getinvolved.rdn.ca/rec-connect

Cancellations and Refunds

Community recreation programs, events, and facility bookings are cancelled through to the end of June. At this time, summer programming and bookings remain in place, but in light of COVID-19, amendments and/or cancellations are being considered. See www.rdn.bc.ca/recreation for full details.

www.rdn.bc.ca/recreation

SOLID WASTE SERVICES

Due to COVID-19, customers should limit trips to the Landfill and Transfer Station. To reduce demands on the facilities, store recyclables at home. Protocol at the Facilities:

- No cash payments accepted
- Commercial Traffic is given priority at both facilities
- Keep a distance of 2m (6ft) between staff and other customers

Curbside collection customers must secure garbage in a bag including paper towel, tissues, toilet paper, face masks, gloves, and disposable sanitary wipes. If someone is sick in your household, double-bag and tie all personal waste.

www.rdn.bc.ca/solid-waste-and-recycling

UTILITY BILL PAYMENT DATES EXTENDED

Utility bill payment dates have been extended to 90 days on all spring user fee billings. The due date is now September 8, 2020. The RDN issues approximately 18,000 water, sewer and garbage utility bills in May and approximately 3,000 water bills in September each year.

www.rdn.bc.ca/finance



250-390-4111 or 1-877-607-4111



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