

Update on RDN Recreation Programs and Facility Bookings

Regional District of Nanaimo (RDN) community recreation programs, events, and facility bookings are now cancelled through to the end of June. At this time, summer programming and bookings remain in place, but in light of COVID-19, amendments and/or cancellations are being considered.

Program and Facility Rental Deposit Refunds

All program registrants and rental groups will receive full refunds. These will be processed over the next few weeks. Staff are working hard to process all refunds as quickly as possible and we appreciate your patience. Once your refund is processed, you will receive confirmation via email. Refunds will be based on the method of payment:

- For credit card payments, refunds will be applied directly to the original card. There is no need to contact the Department, as these will be processed automatically.
- For cash, debit, and cheque payments a credit will be placed on your existing account. If you would like to have your credit paid out, please email recparks@rdn.bc.ca or call 250 248 3252 between 8:00 a.m.– 4:00 p.m. Monday to Friday. A cheque will be mailed to the address on your account as soon as possible. If you are expecting a refund by cheque, please make sure we have your current mailing address on file.

Memberships (Active Living Cards)

All memberships will be extended to cover the amount of time our facilities and programs are closed. When the facilities reopen, the additional time will be added to your membership. Should you wish to cancel your membership at any time, please email recparks@rdn.bc.ca or call 250-248-3252 between 8:00 a.m. - 4:00 p.m. Monday to Friday.

Stay Active and Connected with REC Connect!

We hope you and your loved ones are staying healthy, active and connected. Please visit us at www.rdn.bc.ca/recreation and check out our 'REC Connect' page where you will find a growing collection of creative ideas to take part in, including a [community-wide virtual art project](#). If you are looking for motivation to get active, join one of our friendly instructors in a free online fitness class. We've also included links to resources to keep you active, creative and connected. Help inspire others and maintain community connection by sharing your own 'random acts of recreation'. We look forward to seeing you virtually until we re-open.

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For more information, please contact:

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Get Involved RDN!