

Regional Housing Resource List



The *Regional Housing Resource List* provides information to help you meet your own or other people’s housing needs in the Regional District of Nanaimo. Information is provided for those seeking information on emergency shelter, supportive housing, youth housing, seniors housing, rental housing and home ownership.

Please contact us if you provide housing or housing supports that are not listed or if your information needs updating.

Regional District of Nanaimo
Nanaimo Area: 250-390-6510
Parksville/Qualicum Area: 250-954-3798
Toll Free within BC: 1-877-607-4111 Email: growthmanagement@rdn.bc.ca



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Emergency Shelter



Resources on emergency shelter and help if you or someone you know is homeless or at risk of becoming homeless.

| Emergency Shelter Resources | | Contact Information |
|--|--|--|
| Emergency Shelters | | |
| <i>Emergency Shelters provide short stay accommodation of 30 days or less.</i> | | |
| W o m e n | Island Crisis Care Society | Island Crisis Care Society Samaritan House 355 Nicol St. Nanaimo, BC V9R 4T5 Phone: 250-753-1474 Open 24 hours |
| | <ul style="list-style-type: none"> • Samaritan House (355 Nicol Street, Nanaimo) <p><i>*Samaritan House also has supportive and transitional housing.</i> <i>** Adult women; and children and youth with Ministry permission (up to 19 for males).</i></p> | |
| M e n | The Salvation Army | The Salvation Army New Hope Centre 19 Nicol Street Nanaimo, BC Phone: 250-714-1142 Open 24 hours |
| | <ul style="list-style-type: none"> • New Hope Centre (19 Nicol Street, Nanaimo) <p><i>*Shelter is behaviour based however drugs or alcohol not to be consumed on premises. Limited number of Pets allowed. Some storage space available for belongings including carts.</i></p> | |
| Y o u t h | Friendship Lelum Aboriginal Friendship Centre | Tillicum Lelum Aboriginal Friendship Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Youth Safe House Number: 250-753-8266 Email: educationcentre@tillicumlelum.ca |
| | <ul style="list-style-type: none"> • Friendship Lelum Youth Safe House | |

| Emergency Shelter Resources | Contact Information | |
|--|---|--|
| Emergency Weather Shelters | | |
| <u>First Unitarian Fellowship Church</u> <ul style="list-style-type: none"> Nanaimo Winter Weather Shelter (595 Townsite Road) | First Unitarian Fellowship Church (5:00 PM to 7:30AM) 595 Townsite Road, Nanaimo Phone: 250-754-3720 Open every day | |
| <u>St. Peter's Church</u> <ul style="list-style-type: none"> Nanaimo Emergency Shelter (301 Machleary Street) | St. Peter's Church (6:00 PM to 7 00 AM) 301 Machleary Street (entrance at the back) Phone: 250-753-3570 - Open November 25, 2019 to March 31, 2020 | |
| Are you a Victim of Violence or Other Crimes? | | |
| <u>RCMP Victim Services</u> <i>Offers support, information and referrals to victims of crime and trauma.</i> | Nanaimo RCMP Victim Services 303 Prideaux St. Nanaimo, BC V9R 2N3 Phone: 250-755-3146 | Parksville RCMP Victim Services 727 Island Highway West Parksville, BC V9P 1B9 Phone: 250-248-4962 |
| <u>Haven Society –Community Victim Services</u> <i>Provides justice-related support services, information & emotional support for individuals &/or families who are survivors of abuse & violence, including sexual assault.</i> | Haven Society 2270 Labieux Rd. Nanaimo, BC Phone: 250-756-2452 Parksville Phone: 250-248-3500 24 hour Crisis Line: 1-888-756-0616 or 250-756-0616 (or 911) | |
| <u>Haven Society - Outreach</u> <i>Provides non-judgmental support to marginalized women in the community who are at risk of violence & homelessness. The program is based around harm reduction, meeting immediate needs & promoting healthy choices in one on one and group settings.</i> | Haven Society 2270 Labieux Rd. Nanaimo, BC Phone: 250-756-2452 Parksville Phone: 250-248-3500 24 hour Crisis Line: 1-888-756-0616 or 250-756-0616 (or 911) | |
| For further help meeting your housing needs please see that “Need More Help” section at the end of this document. | | |

Housing with Supports



Resources to help if you have a low income and specific needs that make it difficult to live independently.

| Housing with Supports Resources | | Contact Information | |
|--|---|--|---|
| Affordable Housing with Supports | | | |
| <i>There is no limit on the length of stay. Provides ongoing supports and services to residents who cannot live independently and who are not expected to become fully self-sufficient. This form of housing may be located in a purpose-designed building or scattered site apartments.</i> | | | |
| Low Barrier | <u>Pacifica Housing Advisory Association</u> | Pacifica Housing | Downtown Outreach Services Office |
| | <ul style="list-style-type: none"> <u>Uplands Walk</u> (6025 Uplands Drive, Nanaimo) | 827 Fisgard Street Victoria, BC V8W 1R9 Phone: 250-385-2131 | 826 Cormorant St. Victoria, BC V8W 1R1 |
| | <u>Nanaimo Affordable Housing Society</u> | Nanaimo Affordable Housing Society | |
| | <ul style="list-style-type: none"> 1597 Boundary Crescent | 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca | |
| | <u>Canadian Mental Health Association</u> | Canadian Mental Health Association Mid-Island Branch | |
| | <ul style="list-style-type: none"> Balmoral Hotel (126 Haliburton Street, Nanaimo) Wesley Street Project (437 Wesley Street, Nanaimo) | 437 Wesley Street Nanaimo, BC V9R 2T8 Phone: 250-244-4042 | |

| Housing with Supports Resources | | Contact Information | |
|---------------------------------|---|--|--|
| Low Barrier | <p>Island Crisis Care Society</p> <ul style="list-style-type: none"> • Samaritan House – Martha’s Place (Low barrier / supportive) <p>*Samaritan House is also an emergency shelter listed under the Emergency Shelter section.</p> <p>** Adult women; and children and youth with Ministry permission (up to 19 for males).</p> | <p>Island Crisis Care Society #3 – 1200 Princess Royal Ave. Nanaimo, BC V9S 3Z7 Phone: 778-441-4227</p> | <p>Apply to Island Health 203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Phone: 250-739-5710 24 Hour Crisis Line: 1-888-494-3888</p> |
| | <p>Nanaimo Association of Community Living</p> <p>The association operates several group homes for adults with development disabilities:</p> <ul style="list-style-type: none"> • Caspers Way • Hammond Bay • Jingle Pot • Kennedy • Portsmouth Road • Turner Connection <p>The association also administers a home sharing program to match clients with caregivers.</p> | <p>Apply to Community Living British Columbia 6531 Metral Drive. Nanaimo, BC V9T 2L9 Phone #: 250-390-7200 Toll-free: 1-855-390-7200 Email: clbcnanaimo@gov.bc.ca</p> | <p>Nanaimo Association of Community Living #201 – 96 Cavan Street Nanaimo, BC V9R 2V1 Phone #: 250-741-0224 Email: info@nanaimoacl.com</p> |
| Developmental Disabilities | | | |

| Housing with Supports Resources | | Contact Information | |
|---------------------------------|---|--|---|
| Mental Health | <p><u>Vancouver Island Mental Health Society (VIMHS)</u></p> <p>VIMHS provides housing and community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living.</p> <ul style="list-style-type: none"> • Gateway House • Bob Currie Place • K.C. House • Brewster House • Rosehill Apartments • Boundary Crescent | <p>Apply to Island Health</p> <p><u>Mental Health & Substance Use Services</u></p> <p>203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Nanaimo Phone: 250-739-5710 Parksville Phone 250-947-8228 24 Hour Crisis Line: 1-888-494-3888</p> | <p>VIMHS</p> <p>2356 Rosstown Road Nanaimo, BC V9T 3R7 Phone: 250-758-8711 Email: info@vimhs.org</p> |
| | <p><u>Nanaimo Region John Howard Society</u></p> <p><u>Nanaimo Region John Howard Society Forensic Housing</u></p> <p>The program helps tenants get established in private apartments. Admittance to the program requires referral from forensic clinic.</p> | <p>Nanaimo Region John Howard Society</p> <p>200 – 1585 Bowen Road Nanaimo, BC V9S 1G4 Phone: 250-754-1266</p> | |
| Seniors | <p><u>Nanaimo Affordable Housing Society</u></p> <ul style="list-style-type: none"> • Buttertubs (11 Buttertubs Drive, Nanaimo) | <p>Apply to Nanaimo Affordable Housing Society</p> <p>350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca</p> | |

| Housing with Supports Resources | | Contact Information | |
|---|---|--|--|
| Transitional Housing | | | |
| <i>Housing from 30 days to two or three years that includes the provision of support services, on- or off-site, to help people move towards independence and self-sufficiency. Transitional housing is often called second-stage housing, and includes housing for women fleeing abuse.</i> | | | |
| A d u l t s | Island Crisis Care Society <ul style="list-style-type: none"> • Crescent House (Nanaimo) • Hirst House (151 East Hirst Avenue, Parksville) • Safe Harbour House • The Bridge | Apply to Island Health Mental Health & Substance Use Services 203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Nanaimo Phone: 250-739-5710 Parksville Phone 250-947-8228 24 Hour Crisis Line: 1-888-494-3888 | Island Crisis Care Society #3 – 1200 Princess Royal Ave. Nanaimo, BC V9S 3Z7 Phone: 778-441-4227 |
| | Vancouver Island Mental Health Society (VIMHS) VIMHS provides housing and community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living. | Apply to Island Health Mental Health & Substance Use Services 203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Nanaimo Phone: 250-739-5710 Parksville Phone 250-947-8228 24 Hour Crisis Line: 1-888-494-3888 | VIMHS 2356 Rosstown Road Nanaimo, BC V9T 3R7 Phone: 250-758-8711 Email: info@vimhs.org |
| M e n | The Salvation Army – New Hope Centre | The Salvation Army 19 Nicol Street, Nanaimo, BC Phone: 250-714-1142 | |
| | New Hope Centre Program Housing <i>Offers 3 month transitional form of housing for single men with the possibility of renewal with successful case plan.</i> | | |

| Housing with Supports Resources | | Contact Information | |
|---------------------------------|---|--|--|
| Men | John Howard Society | Nanaimo Region John Howard Society 200 - 1585 Bowen Road Nanaimo, BC V8T 4Y4 Phone: 250-754-1266 | |
| | John Howard Society Transitional Housing Program <i>Safe, affordable, drug and alcohol free housing for men in the early stages of recovery from addiction.</i> | | |
| Women and Children | Haven Society | Haven Transition House 2270 Labieux Road Nanaimo, BC Phone: 250-756-2452 Toll Free 24 hour crisis line: 1-888-756-0616 Email: haven@havensociety.com | |
| | Haven Transition House <i>Temporary shelter, information and crisis support for women, children and youth (up to 19 for males) who have experienced violence & are seeking safety while exploring their options. No provisions for pets.</i> | | |
| | Tillicum Lelum Young Mother's Residential Program (479 Tenth St) <i>Program for young aboriginal mother's ages 18 to 25.</i> | Tillicum Lelum Aboriginal Friendship Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-716-1080 Email: educationcentre@tillicumlelum.ca | |
| Women | Island Crisis Care Society | Apply to Island Health Mental Health & Substance Use Services 203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Nanaimo Phone: 250-739-5710 Parksville Phone 250-947-8228 24 Hour Crisis Line: 1-888-494-3888 | Island Crisis Care Society #3 1200 Princess Royal Ave. Nanaimo, BC V9S 3Z7 Phone: 778-441-4227 |
| | <ul style="list-style-type: none"> Samaritan House – Mary's Place | | |

| Housing with Supports Resources | Contact Information | |
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| Assisted Living | | |
| <i>Assisted living units are for seniors and people with physical disabilities who need a safe environment to live and perform daily tasks, but do not need 24 hour care. Much of the assisted living services below are publically subsidized and can be applied for through Vancouver Island Health Authority.</i> | | |
| <u>Nanaimo District Senior Citizens Housing Development Society</u> | Apply to Island Health Phone: 250-739-5749 Toll-Free 1-877-734-4101 | Kiwanis Village 1233 Kiwanis Crescent Nanaimo, BC V9S 5Y1 Phone: 250-753-6471 Email: info@kiwanisvillage.ca |
| <ul style="list-style-type: none"> • <u>Kiwanis Village</u> (1233 Kiwanis Crescent, Nanaimo) | | |
| <u>Arrowsmith Rest Home Society</u> | Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101 | Cokely Manor 266A & B Moilliet St Parksville, BC V9P 1M9 Phone: 250-248-4331 ext. 104 |
| <ul style="list-style-type: none"> • <u>Cokely Manor</u> (266A Moilliet St, Parksville) | | |
| <u>Qualicum Beach Retirement Residences</u> | Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101 | The Gardens at Qualicum Beach Residential Care 650 Berwick Rd North Qualicum Beach, BC V9K 2T8 Phone: 250-752-2818 |
| <ul style="list-style-type: none"> • <u>The Gardens at Qualicum Beach Residential Care</u> (650 Berwick Rd North, Qualicum Beach) | | |
| Residential Care | | |
| <i>Provides 24 hour professional care and supervision to adults in a supportive, secure environment where they have complex medical and cognitive care needs and can no longer be cared for in their homes or in an assisted living residence. The residential care services below are publically subsidized and can be applied for through Vancouver Island Health Authority.</i> | | |

| Housing with Supports Resources | Contact Information | |
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| <p><u>Island Health</u></p> <ul style="list-style-type: none"> • Dufferin Place (1200 Dufferin Cres, Nanaimo) • Trillium Lodge (401 Moilliet St, Parksville) • Eagle Park (777 Jones St, Qualicum Beach) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | |
| <p><u>Woodgrove Manor Ltd.</u></p> <ul style="list-style-type: none"> • Woodgrove Manor (6304 Metral Dr, Nanaimo) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Woodgrove Manor 6304 Metral Drive Nanaimo, BC V9T 2L8 Phone: 250-390-1036</p> |
| <p><u>Ahmon Group - Stanford Holding Inc.</u></p> <ul style="list-style-type: none"> • Stanford Place (250 Craig St, Parksville) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Stanford Place 250 Craig Street Parksville, BC V9P 0A7 Phone: 250-951-0811</p> |
| <p><u>Arrowsmith Rest Home Society</u></p> <ul style="list-style-type: none"> • Arrowsmith Lodge (266B Moilliet St, Parksville) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Arrowsmith Lodge 266B Moilliet Street Parksville, BC V9P 1M9 Phone: 250-248-4331</p> |
| <p><u>Good Samaritan Canada</u></p> <ul style="list-style-type: none"> • Wexford Creek (80 - Tenth St, Nanaimo) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Wexford Creek 80 - Tenth Street Nanaimo, BC V9R 0A8 Phone: 250-753-4044</p> |
| <p><u>Nanaimo District Senior Citizens Housing Development Society</u></p> <ul style="list-style-type: none"> • Kiwanis Village Lodge (1233 Kiwanis Crescent, Nanaimo) | <p>Apply to Island Health Phone: 250-739-5749 Toll-Free 1-877-734-4101</p> | <p>Kiwanis Village 1233 Kiwanis Crescent Nanaimo, BC V9S 5Y1 Phone: 250-753-6471 Email: info@kiwanisvillage.ca</p> |

| Housing with Supports Resources | Contact Information | |
|---|--|---|
| <p>Nanaimo Seniors Village LLP</p> <ul style="list-style-type: none"> • Nanaimo Seniors Village (6085 Uplands Drive, Nanaimo) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Nanaimo Seniors Village 6085 Uplands Drive Nanaimo, BC V9V 1T8 Phone: 250-729-9524</p> |
| <p>Nanaimo Travellers Lodge Society</p> <ul style="list-style-type: none"> • Eden Gardens (1917 Northfield Road) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Eden Gardens 1917 Northfield Road Nanaimo, BC V9S 3B6 Phone: 250-758-4676</p> |
| <p>Chartwell REIT</p> <ul style="list-style-type: none"> • Malaspina Gardens (100 eleventh St) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Chartwell Malaspina Gardens 100 eleventh St Nanaimo, BC V9R 6R6 Phone: 250-754-7711</p> |
| <p>The Care Group</p> <ul style="list-style-type: none"> • Qualicum Manor (124 4th Avenue East, Qualicum Beach) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>Qualicum Manor 124 4th Avenue East Qualicum Beach, BC V9K 1N6 Phone: 250-752-1262</p> |
| <p>Qualicum Beach Retirement Residences</p> <ul style="list-style-type: none"> • The Gardens at Qualicum Beach Residential Care (650 Berwick Rd North, Qualicum Beach) | <p>Apply to Island Health Phone: 250-739-5749 Toll-free: 1-877-734-4101</p> | <p>The Gardens at Qualicum Beach Residential Care 650 Berwick Rd North Qualicum Beach, BC V9K 2T8 Phone: 250-752-2818</p> |
| <p>For further help meeting your housing needs please see that “Need More Help” section at the end of this document.</p> | | |

Youth



Resources that may help you find housing if you are a youth with a small income.

| Youth Resource | Contact Information |
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| Youth Housing and Support Services | |
| <p>Nanaimo Youth Services Association</p> <ul style="list-style-type: none"> Nanaimo Youth Services Association Youth Housing (1001 Waddington Road and 545 Haliburton Street) | <p>Nanaimo Youth Services Association 290 Bastion Street Nanaimo, BC V9R 3A4 Phone: 250-754-1989 Email: nysa@nysa.bc.ca</p> |
| <p>NARSF</p> <ul style="list-style-type: none"> Transitions Youth Withdrawal Management & Supportive Recovery Program | <p>NARSF – Transitions Program #201-170 Wallace Street Nanaimo, BC V9R 5B1 Phone: 250-754-2773 ext. #218</p> |
| Emergency Shelter | |
| <p>Haven Society Transition House</p> <p><i>Temporary shelter, information and crisis support for women, children and youth (up to 19 for males) who have experienced violence & are seeking safety while exploring their options.</i></p> | <p>Haven Society 2270 Labieux Nanaimo, BC Phone: 250-756-2452 24 hour Crisis Line: 1-888-756-0616 or 250-756-0616 (or 911) Email: haven@havensociety.com</p> |

| Youth Resource | Contact Information | |
|---|---|--|
| <p>Tillicum Lelum Aboriginal Friendship Centre</p> <ul style="list-style-type: none"> • Friendship Lelum Youth Safe House | <p>Tillicum Lelum Aboriginal Friendship Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Safe House Number: 250-753-8266 Email: educationcentre@tillicumlelum.ca</p> | |
| Aboriginal Youth (First Nations, Metis & Inuit) | | |
| <p>Tillicum Lelum Aboriginal Friendship Centre</p> <ul style="list-style-type: none"> • Young Mother's Residential Program • Salish Lelum (479 Tenth Street, Nanaimo) | <p>Apply to BC Housing (Salish Lelum) Suite 301-3440 Douglas Street Victoria, BC V8Z 3L5 Tel: 250-475-7550 Toll free: 1-800-787-2807 Facsimile: 250-475-7551 Email: VanIslandRegion@bchousing.org</p> | <p>Tillicum Lelum Aboriginal Friendship Centre (Young Mother's Program) 479 Tenth Street Nanaimo, BC V9R 1A1 Phone: 250-716-1080 Email: educationcentre@tillicumlelum.ca</p> |
| <p>For further help meeting your housing needs please see the "Need More Help" section at the end of this document.</p> | | |

Seniors Housing



Resources to help if you are a senior and need help finding a suitable home or staying where you are.

| Seniors Housing Resource | Contact Information |
|---|--|
| Staying in Your Home Longer | |
| <p>BC Housing Home Adaptation for Independence</p> <p><i>The program provides financial assistance to help low income seniors and people with disabilities to modify their homes to meet their needs.</i></p> | <p>BC Housing Homeowner Protection Branch 101 – 4555 Kingsway Burnaby, BC V5H 4V8 Phone: 604-433-2218 Toll free: 1-800-257-7756 Email: hafi@bchousing.org</p> |
| Help Finding Rental Housing and Paying Rent | |
| <p>Seniors Services Society</p> <p><i>Provides information on housing and services for seniors across BC.</i></p> | <p>Seniors Services Society 750 Carnarvon Street New Westminister, BC V3M 1E7 Phone: 604-520-6621 Fax: 604-520-1798</p> |
| <p>BC Housing Shelter Aid for Elderly Renters (SAFER)</p> <p><i>The program provides monthly cash payments to subsidize rents for eligible residents 60 and over to help make rents affordable for seniors with low income.</i></p> | <p>BC Housing 101-4555 Kingsway Burnaby, BC V5H 4V8 Phone: 1-800-257-7756 or 604-433-2218</p> |
| Subsidized Rental Housing and Aboriginal Seniors – View information under Renters | |
| Seniors Assisted Living – View information under Supportive Housing | |
| Reducing Energy Bills – View information under Home Ownership | |
| For further help meeting your housing needs please see the “Need More Help” section at the end of this document. | |

Renters



Resources to help you find a suitable place to rent or stay where you are currently living.

| Rental Housing Resource | | Contact Information | |
|--|--|---|---|
| Help Paying Rent | | | |
| Cash Assistance | | | |
| <u>Rental Assistance Program - RAP</u> | | BC Housing | |
| <i>BC Housing provides cash assistance to low income families or seniors to assist with the cost of market rental housing.</i> | | Suite 101-4555 Kingsway Burnaby, BC V5H 4V8 Telephone: 604-433-2218 Facsimile: 604-439-4729 Toll Free: 1-800-257-7756 | |
| Subsidized Housing | | | |
| <u>BC Housing</u> | | BC Housing | |
| <i>BC Housing maintains a registry of subsidized housing applicants for use by the agency and non-profit housing providers to select applicants when units become available. Some subsidized housing providers are not part of the registry and must be applied to directly.</i> | | Suite 301-3440 Douglas Street Victoria, BC V8Z 3L5 Tel: 250-475-7550 Toll free: 1-800-787-2807 Facsimile: 250-475-7551 Email: VanIslandRegion@bchousing.org | |
| F a m i l i e s | <u>Pacifica Housing Advisory Association</u> | | Apply to BC Housing |
| | <ul style="list-style-type: none"> • Hidden Creek (6130 McGirr Road, Nanaimo) • Pacific Court (309 Hillcrest Avenue, Nanaimo) • Riverbend (450 Gardasan Road, Nanaimo) • Rivergate (485 Sixth Street, Nanaimo) | | Pacifica Housing 827 Figgard Street Victoria, BC V8W 1R9 Phone: 250-385-2131 |

| Rental Housing Resource | | Contact Information | |
|---------------------------|--|---|---|
| Family Housing | Nanaimo Affordable Housing Society | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca |
| | <ul style="list-style-type: none"> Albion Place (510 Pine Street, Nanaimo) | | |
| Family Housing | Parksville Lions Housing Society | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Parksville Lions House Society 241 Moilliet St, Parksville, BC Phone: 250-248-9154 |
| | <ul style="list-style-type: none"> Gillingham Estates (451 Morison Avenue, Parksville) | | |
| Persons with Disabilities | Kingsley Low Rental Housing Society | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | |
| | <ul style="list-style-type: none"> 49'er Manor I (280 Moillet Street, Parksville) 49'er Manor II (280 Moillet Street, Parksville) Kingsley Manor (312 Hirst Ave, Parksville) | | |
| Persons with Disabilities | Nanaimo Affordable Housing Society | Apply to Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca | |
| | <ul style="list-style-type: none"> 350 Prideaux Street and 153 Wallace Street (Nanaimo) 2104 Bowen Road (Nanaimo) | | |

| Rental Housing Resource | | Contact Information | |
|---|---|--|--|
| Seniors Housing | <u>Kiwanis International</u> | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Kiwanis Village 1233 Kiwanis Crescent Nanaimo, BC V9S 5Y1 Phone: 250-753-6471 Email: info@kiwanisvillage.ca |
| | <ul style="list-style-type: none"> • <u>Kiwanis Manor</u> (1201 Kiwanis Crescent, Nanaimo) | | |
| | Mount Benson Senior Citizens Housing Society | Apply to Mount Benson Senior Citizens Housing Society 106-619 Comox Road Nanaimo, BC V9R 5V8 Phone 250-754-5344 Email: mount.benson@gmail.com | |
| | <ul style="list-style-type: none"> • Beaver Potts Villa (73 Prideaux Street, Nanaimo) • Corlett Place (619 Comox Road, Nanaimo) • Goodlands Village (69 Prideaux Street, Nanaimo) • Mount Benson Villa (66 Prideaux Street, Nanaimo) • Selby Place (451 Selby Street, Nanaimo) • Windsor Arms (55 Prideaux Street, Nanaimo) | | |
| | <u>Nanaimo Affordable Housing Society</u> | Apply to Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-714-0170 Email: info@nahs.ca | |
| <ul style="list-style-type: none"> • Buttertubs (11 Buttertubs Drive, Nanaimo) | | | |
| Woodgrove Senior Citizens Housing Society | Apply to Woodgrove Senior Citizens Housing Society 1145 Seafield Crescent Nanaimo, BC V9S 4S1 Phone: 250-753-4177 | | |
| <ul style="list-style-type: none"> • Sunrise Manor (1145 Seafield Crescent, Nanaimo) • Seafield Manor (1125 Seafield Crescent, Nanaimo) | | | |

| Rental Housing Resource | | Contact Information | |
|-------------------------|--|--|---|
| Senior's Housing | Parksville Lions Housing Society <ul style="list-style-type: none"> • Hustwick Place (205 Jensen Avenue, Parksville) • Lion's Pioneer Village (241 Moilliet Street, Parksville) | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Parksville Lions House Society 241 Moilliet Street, Parksville Phone: 250-248-9154 |
| | Kingsley Low Rental Housing Society <ul style="list-style-type: none"> • Kingsley Manor (312 Hirst Avenue, Parksville) • 49'er Manor I (280 Moillet Street, Parksville) • 49'er Manor II (280 Moillet Street, Parksville) | Apply to BC Housing Toll Free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | |
| | Qualicum Bay Low Rental Housing Society <ul style="list-style-type: none"> • Bay View Senior Haven (280 Lions Way, Qualicum Bay) • Lions Seniors Housing (280 Lions Way, Qualicum Bay) | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Apply to Qualicum Bay Low Rental Housing Society (Bay View Senior Haven Only) 280 Lions Way Qualicum Beach, BC V9K 2C3 |
| | Qualicum Parksville Kiwanis Village Housing Society <ul style="list-style-type: none"> • Qualicum Kiwanis Village (250 First Avenue W., Qualicum Beach) | Qualicum Parksville Kiwanis Housing Society Qualicum Park Village PO Box 398 Qualicum Beach, BC V9K 1S9 Phone: 250-738-2600 | |

| Rental Housing Resource | | Contact Information | |
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| | Bowser Seniors Housing Society | Bowser Seniors Housing Society P.O. Box 155 Bowser, BC V0R 1G0 Phone 250-757-9356 (Secretary) Email: secretary@bowser-seniors-housing-society.org | |
| | Lighthouse Villa In Development | | |
| | Nanaimo Affordable Housing Society | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca |
| | <ul style="list-style-type: none"> • 2104 Bowen Road (Nanaimo) | | |
| A b o r i g i n a l | Tillicum Lelum Aboriginal Friendship Centre | Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org | Tillicum Lelum Aboriginal Friendship Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Email: educationcentre@tillicumlelum.ca |
| | <ul style="list-style-type: none"> • Salish Lelum (479 Tenth Street, Nanaimo) for Aboriginal Youth and Elders | | |

| Rental Housing Resource | | Contact Information | |
|-------------------------|---|--|--|
| Aboriginal | M'akola Housing Society | Apply to M'akola Housing Society | BC Housing |
| | <ul style="list-style-type: none"> • Nanaimo Townhouses (298 Howard Avenue, Nanaimo) • 821 Short Avenue (Nanaimo) • 830 Short Avenue (Nanaimo) • 3201 Shenton Road (Nanaimo) • 4421 Wellington Road (Nanaimo) • 470 Winchester Avenue (Nanaimo) | 22-3201 Shenton Road Nanaimo, BC V9T 5X6 Phone: 250-756-4217 | (Nanaimo Townhomes only) Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org |

| Rental Housing Resource | Contact Information |
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| Reducing Energy Bills | |
| <p><u>BC Hydro Energy Conservation Assistance Program</u></p> <p><i>BC Hydro and FortisBC account holders with small incomes may qualify for help to reduce energy bills with a home energy evaluation, the installation of energy saving products and personalized energy efficiency advice.</i></p> | <p>BC Hydro Residential Operations P.O. Box 8910 STN Terminal Vancouver, BC V6B 9Z9 Toll Free: 1-800-224-9376</p> |
| Resolving Disputes with Landlords | |
| <p><u>Province of BC - Residential Tenancy Branch</u></p> <p><i>Provides tenants and landlords with information and dispute resolution resources.</i></p> | <p>Office of Housing and Construction Standards Residential Tenancy Branch Toll free: 1-800-665-8779 Email: HSRTO@gov.bc.ca Service BC Centre - 460 Selby St, Nanaimo Phone: 250-741-3636</p> |
| <p><u>Tenant Resource and Advisory Centre</u></p> <p><i>Provides tenants with information on residential tenancy law in BC.</i></p> | <p>Tenant Resource and Advisory Centre Phone: 1-800-665-1185 Email: info@tenants.bc.ca</p> |
| Additional Rental Resources | |
| <p><u>Ready to Rent</u></p> <p><i>Provides housing education and related services.</i></p> | <p>Ready to Rent 101 – 2860 Quadra Street Victoria, BC Phone: 250-388-7171</p> |
| <p>For further help meeting your housing needs please see the “Need More Help” section at the end of this document.</p> | |

Home Ownership



Resources if you need help buying an affordable home or reducing the costs of maintaining your home.

| Regional Housing Resource | Contact Information |
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| Homebuyers | |
| <p><u>Mortgage Loan Insurance</u> <i>Insurance to enable purchase of homes with a minimum 5% down payment.</i></p> | <p>Canadian Mortgage and Housing Corporation 700 Montreal Road (Suite 1000) Ottawa, Ontario K1A 0P7 Telephone: 613-748-2000 Toll Free: 1-800-668-2642</p> |
| <p><u>Home Buyers Tax Credit</u> <i>Find out if you qualify for a tax credit as a first-time home buyer, person with a disability or buying a home to be used by a related person with a disability.</i></p> | <p>Canadian Revenue Agency 1-800-959-8281</p> |
| <p><u>Home Buyers Plan</u> <i>Find out if you are eligible to withdraw money from your registered retirement savings plan to buy or build a home as a first time homebuyer or for a related person with a disability.</i></p> | <p>Canadian Revenue Agency 1-800-959-8281</p> |
| <p><u>Property Transfer Tax - First Time Home Buyers Program</u> <i>Eligible first time home buyers can claim an exemption from the Property Transfer Tax if the fair market value of the home is less than the threshold amount.</i></p> | <p>Property Transfer Tax PO Box 9427 STN PROV GOVT Victoria, BC V8W 9V1 Phone: 250-387-0555 Toll Free (Enquiry BC): 1-800-355-2700 Email: PTTENQ@gov.bc.ca</p> |

| Regional Housing Resource | Contact Information |
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| <p>Habitat for Humanity</p> <p><i>Low cost homeownership opportunities for those unable to qualify for conventional mortgages – Habitat for Humanity homes are built by local trades people and volunteers with the assistance of some donated materials or labour. Families who qualify for a home must commit to 500 hours of sweat equity to qualify for an interest free mortgage with no down payment.</i></p> | <p>Habitat for Humanity Mid Vancouver Island #1-4128 Mostar Road Nanaimo, BC V9T 6C9 Phone: 250-758-8078 Email: info@habitatmvi.org</p> |
| <p>Help Paying Property Taxes</p> | |
| <p>Property Tax Home Owners Grant</p> <p><i>Helps homeowners reduce the amount of property taxes they pay on their homes. The grant application is usually included in the property tax notice.</i></p> | <p>Home Owner Grant Administration Office Phone: 1-888-355-2700 Email: hoadmin@gov.bc.ca</p> <p>Municipal Property Tax Office City of Nanaimo: 250-755-4415 City of Parksville: 250-954-4653 Town of Qualicum Beach: 250-752-6921 District of Lantzville: 250-390-4006</p> <p>Surveyor of Taxes Office (unincorporated areas) 250-387-0555 Toll Free (Enquiry BC): 1-888-355-2700</p> |

| Regional Housing Resource | Contact Information |
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| <p>Property Tax Deferment</p> <p><i>A low interest loan program that helps qualifying homeowners pay annual property taxes on their principal residence.</i></p> | <p>Property Tax Deferment 250-387-0555 Toll Free (Enquiry BC): 1-888-355-2700</p> <p>Municipal Property Tax Office City of Nanaimo: 250-755-4415 City of Parksville: 250-954-4653 Town of Qualicum Beach: 250-752-6921 District of Lantzville: 250-390-4006</p> <p>Surveyor of Taxes Office (unincorporated areas) 250-387-0555 Toll Free (Enquiry BC): 1-888-355-2700</p> |
| <p>Rebates for Buying Energy Efficient Homes or Making Upgrades</p> | |
| <p>BC Hydro Energy Conservation Assistance Program</p> <p><i>Low income BC Hydro and FortisBC account holders may qualify for funding to make energy efficient improvements to their homes.</i></p> | <p>BC Hydro Residential Operations P.O. Box 8910 STN Terminal Vancouver, BC V6B 9Z9 Toll Free: 1-877-806-3242</p> |
| <p>Mortgage Loan Insurance for Energy Efficient Housing (Green Home Program)</p> <p><i>You could be eligible for a refund on your mortgage loan insurance premium from CMHC when you purchase an energy-efficient home or make energy-saving renovations.</i></p> | <p>Canadian Mortgage and Housing Corporation 700 Montreal Road (Suite 1000) Ottawa, Ontario K1A 0P7 Telephone: 613-748-2000 Toll Free: 1-800-668-2642</p> |
| <p>RDN Green Building and Incentives</p> <p><i>The RDN has various rebates and incentives to support energy efficient upgrades to new and renovated homes.</i></p> | <p>Regional District of Nanaimo Energy and Sustainability 6300 Hammond Bay Road Nanaimo, BC V9T 6N2 Tel: 250-390-6510 District 69: 250-954-3798 Toll Free: 1-877-607-4111 Fax: 250-390-7511 Email: sustainability@rdn.bc.ca</p> |

| Help Maintaining New Homes | |
|---|--|
| <p><u>BC Housing Home Adaptation for Independence</u></p> <p><i>The program provides financial assistance to help low income seniors and people with disabilities to modify their homes to meet their needs.</i></p> | <p>BC Housing Homeowner Protection Branch Suite 203 – 4555 Kingsway Burnaby, BC V5H 4T8 Phone: 604-433-2218 Toll free: 1-800-257-7756 Email: hafi@bchousing.org</p> |
| Information on Maintaining New Homes | |
| <p><u>BC Housing</u></p> <p><i>New homes built by Licensed Residential Builders are covered by mandatory, third-party home warranty insurance. View the consumer protection information available from BC Housing.</i></p> | <p>BC Housing Suite 203 - 4555 Kingsway Burnaby, BC V5H 4T8 Phone: 604-646-7050 Toll-free: 1-800-407-7757 Email: hpo@hpo.bc.ca</p> |

Need More Help?



Several organizations may be able to support your efforts to find affordable housing that meets your needs including filling in applications, finding housing or dealing with landlord issues.

| Need More Help Resources | | Contact Information |
|--------------------------|--|--|
| Region Wide | <p><u>Vancouver Island Crisis Society</u> <i>In addition to crisis support the <u>Vancouver Island Crisis Line</u> provides community resource information and access to Mental Health Crisis Response Team when appropriate.</i></p> | <p>Vancouver Island Crisis Society PO Box 1118, Nanaimo, BC V9R 6E7 Crisis Line: 1-888-494-3888 Toll Free: 1-877-753-2495 (BC only) Phone: 250-753-2495 Crisis Text Service: 250-800-3806 Fax: 250-753-2475 Email: info@vicrisis.ca</p> |
| | <p><u>Nanaimo Citizen Advocacy Association</u> <i>Provides programs to assist and advocate for individuals who are the working poor, on income assistance or with disabilities such as with representation or education on residential tenancy issues.</i></p> | <p>Nanaimo Citizen Advocacy Association #114-285 Prideaux Street Nanaimo, BC V9R 2N2 Phone: 250-753-2321 Fax: 250-753-2486 Email: info@nanaimocaa.com</p> |
| | <p><u>Nanaimo Justice Access Centre</u> <i>Provides assistance to individuals and families in resolving issues relating to family and civil law issues such as separation or divorce, income security, employment, housing or debt.</i></p> | <p>Nanaimo Justice Access Centre #302-65 Front St. Nanaimo, BC V9R 5H9 Phone: 250-741-5447 Toll Free: 1-800-578-8511</p> |

| Need More Help Resources | | Contact Information | |
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| Region Wide | <p><u>Canadian Mental Health Association</u></p> <p><i>Helps people with mental illness with employment, housing, early intervention for youth, peer support, recreation services for people with mental illness, stress reduction workshops, and public education campaigns for the community.</i></p> | <p>Canadian Mental Health Association, Mid-Island Branch</p> <p>437 Wesley Street Nanaimo, BC V9R 2T8 Phone: 250-244-4042 Toll-free phone (BC only): 1-800-555-8222 Fax: 250-244-4045 Email: info.midisland@cmha.bc.ca</p> | |
| | <p><u>Community Living of BC</u></p> <p><i>Provides services for adults with developmental disabilities to live fully and independently.</i></p> | <p>Community Living British Columbia</p> <p>6531 Metral Drive. Nanaimo, BC V9T 2L9 Phone #: 250-390-7200 Toll-free: 1-855-390-7200 Email: nanaimo@communitylivingbc.ca</p> | <p><i>Parksville Address</i></p> <p>#5 – 198 Morison Ave. Parksville, BC V9P 2H7 Phone #: 250-951-6002 Toll-free: 1-855-334-1370</p> |
| | <p><u>VIHA Adult Mental Health and Substance Use Services</u></p> <p><i>Provides general intake for all programs under Adult Mental Health and Substance Use Services which may include referrals and access to supportive and / or crisis housing (operated by non-profits such as the Columbian Centre Society and the Island Crisis Care Society).</i></p> | <p><u>Mental Health and Substance Use Services</u></p> <p>Island Health</p> <p>203-2000 Island Highway Nanaimo, BC V9S 5W3 Phone: 250-739-5710 Fax: 250-755-3310</p> <p>Oceanside</p> <p>489 Alberni Highway Parksville, BC V9P 1J9 Phone: 250-951-9550</p> | |
| | <p><u>Nanaimo - Credit Counseling Society</u></p> <p><i>To get advice and assistance with deferring mortgage payments to minimize the risk of losing your home.</i></p> | <p>Nanaimo – Credit Counseling Society</p> <p>Oceanview Executive Centre 203 – 335 Wesley St. Nanaimo, BC V9R 2T5 Phone: 1-888-527-8999 or 250-741-8558</p> | |

| Need More Help Resources | | Contact Information |
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| R e g i o n W i d e | <p><u>Central Vancouver Island Multicultural Society</u></p> <p><i>Provides immigrants with direct settlement services and referrals. This includes assistance finding housing, dealing with tenancy issues, employment, training and other supports such as coordinating translation services.</i></p> | <p>Central Vancouver Island Multicultural Society</p> <p>101-319 Selby St. Nanaimo, BC Phone: 250-753-6911 Fax: 250-753-4250</p> |
| | <p>Homelessness Outreach and Support Team</p> <p><i>Provides support with housing and health care for those facing homelessness.</i></p> | <p>Community Outreach Response</p> <p>Nanaimo, BC Team Cell / Page - 250-741-7645 or 250 739 5830</p> |
| | <p><u>AIDS Vancouver Island</u></p> <p><i>Connects clients with HIV or Hep.C to housing by providing weekly list of housing or assisting with housing applications.</i></p> | <p>AIDS Vancouver Island</p> <p>102-55 Victoria Road Nanaimo, BC V9R 5N9 Phone: 250-754-9111 Toll Free: 1-888-530-2437 Fax: 250-753-9888</p> |
| | <p><u>Nanaimo Women's Resource Centre</u></p> <p><i>Connects women and their families to resources to find or maintain their rental housing.</i></p> | <p>Nanaimo Women's Resource Centre</p> <p>150 Wallace Street Nanaimo, BC V9R 5B1 Phone: 250-753-0633 Email: coordinator@nanaimowomen.com</p> |

| Need More Help Resources | | Contact Information |
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| Region | John Howard Society – Rental Support | Nanaimo Region John Howard Society 200 - 1585 Bowen Road Nanaimo, BC V8T 4Y4 Phone: 250-754-1266 |
| | <i>Provides support to tenants to maintain their tenancy and build relationships with landlords.</i> | |
| Gabriola | People for a Healthy Community | People for a Healthy Community PO Box 325 675 North Road Gabriola Island, BC V0R 1X0 Phone: 250-247-7311 Email: info@phcgabriola.org |
| | <i>Connects renters on Gabriola with landlords and other services to help people secure and maintain affordable housing.</i> | |
| Oceanside | Society of Organized Services | Society of Organized Services 245 West Hirst Avenue, PO Box 898, Parksville, BC, V9P 2G9 Phone: 250-248-2093 Fax: 250-248-8433 Email: sos@sosd69.com |
| | <i>Provides services and resources to help those struggling to meet daily needs. This includes supports and services for those facing homelessness.</i> | |
| Nanaimo | Manna Homelessness Society | Manna Homelessness Society Phone: 250-248-0845 Email: oceansidemanna@gmail.com |
| | <i>Provide food, essentials and housing referrals for those facing homelessness.</i> | |
| Nanaimo | Nanaimo Affordable Housing Society – Housing Options | Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca |
| | <i>If you need help finding subsidized housing, the Nanaimo Affordable Housing Society maintains a webpage of Housing Options for the City of Nanaimo.</i> | |